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HCS & TxHmL Forms and Claims Project

March 10, 2022

Purpose of Project

1 Modernization

A phased approach to replace legacy technology systems with an ecosystem that better reflects the Texas Medicaid business model today and is more adaptable for future needs.

Result will be more efficient, system-driven processes, and data capabilities that better support business objectives.

2 Standardization

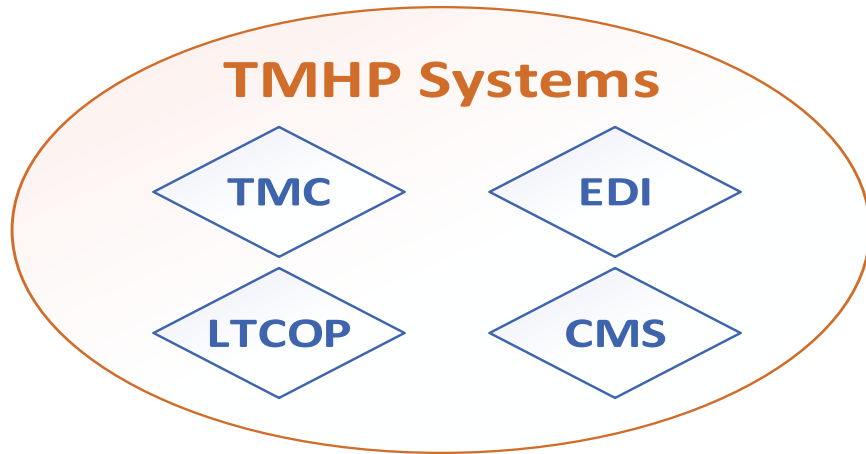
HCS and TxHmL processing will be done in the same systems used by other HHSC Long Term Services and Support (LTSS) programs.



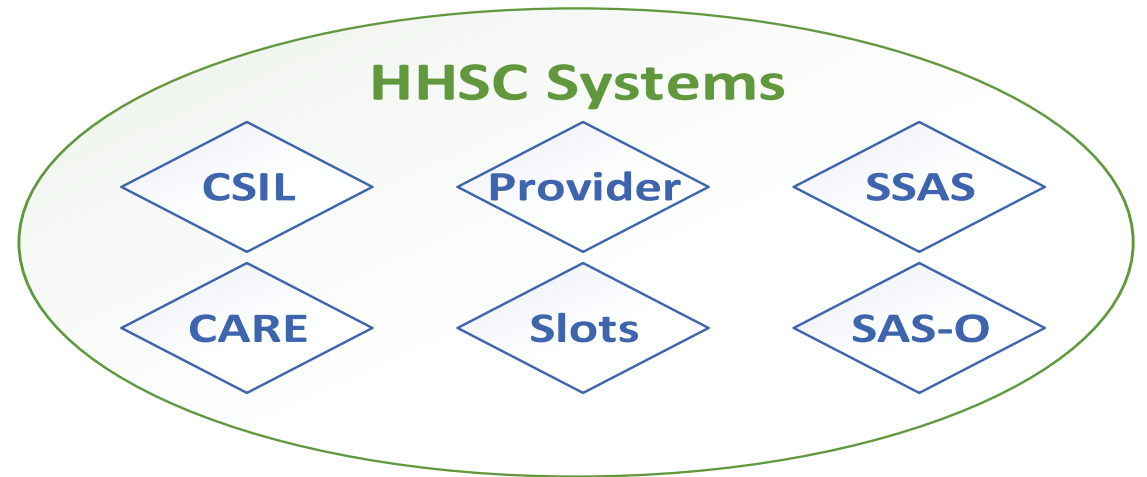
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Participating Systems

TMHP Systems



HHSC Systems



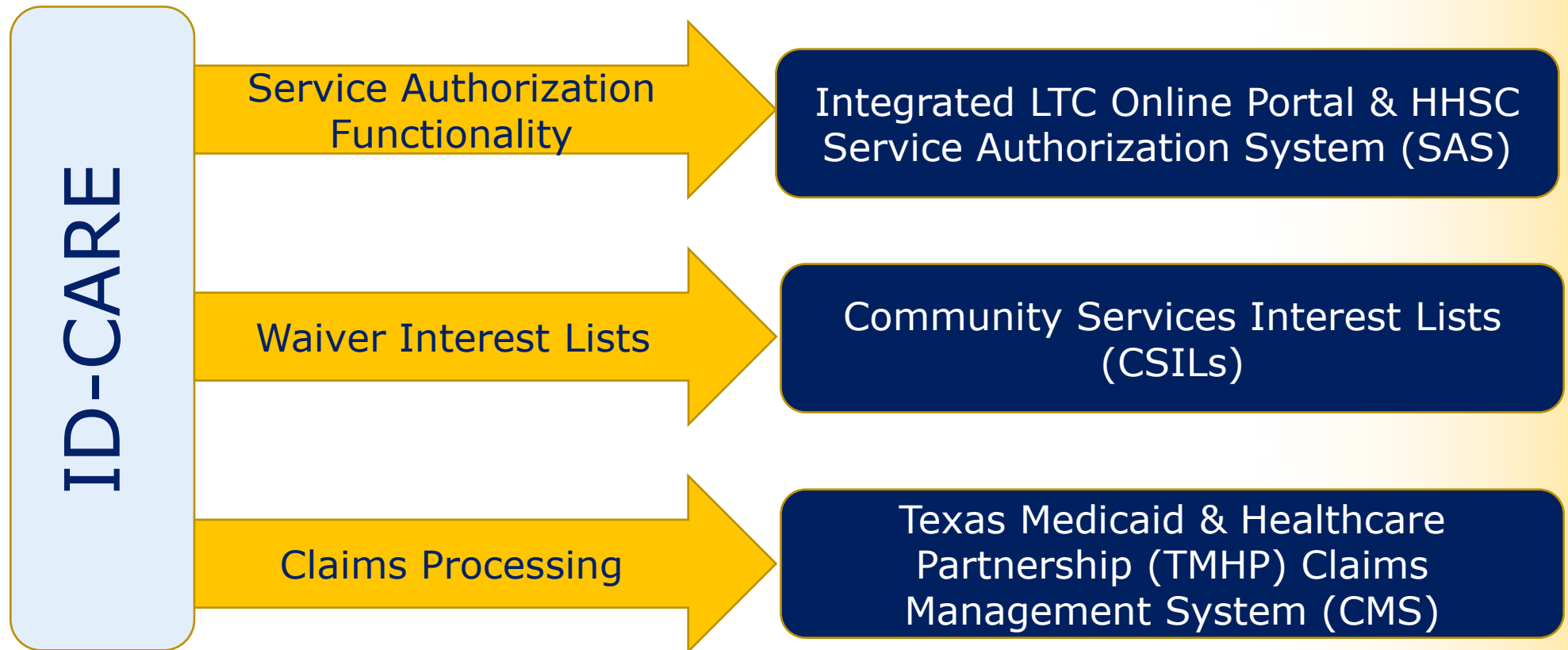
Name	Purpose	Who?
LTCOP	HCS TxHmL Forms Data Entry & Workflow	All
TMC	Claim Submission Portal	LIDDA, Provider
EDI	Electronic Data Interchange (Claims)	LIDDA, Provider
CMS	Claims Adjudication	None (Back Office)
CSIL	Interest List Management	LIDDA, State Employee
CARE	Current Case Management	All
Provider	Provider Registration & Management	State Employee
Slots	Slot Assignment & Management	State Employee
SSAS	Service Authorization Management	None (Back Office)
SAS-O	Service Authorization Management Portal	State Employee



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What's Moving Out of ID-CARE

Functions moving out of ID-CARE into standardized HHSC systems



What's Staying in ID-CARE

ID-CARE

- 1185 Permanency Plan Status Report
- 249 PPR Approval Status (Inquiry)
- 309 Permanency Plan Review
- 686 Critical Incident Update
- 286 Critical Incidents Data Inquiry
- C97 WS/C Authority Review Notations
- 410 Add Case to ID / Demographics
- 325 Register individual: CARE-ID
- 360 Death/Separation of individual:
Add/Change/Delete

Some reports will still be available through the existing Filezilla folder(s)



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Project Schedule

Dates	What is happening?
March 2022 through April 2022	Continue Provider, FMSAs & LIDDAs Account Setup: <ul style="list-style-type: none">• TMHP Long Term Care Portal Accounts and User IDs (Form Submission)• TMHP TexMedConnect (Claim Submission)• TMHP EDI Accounts (Claims Submission) Continue Training
May 1, 2022	Product Release



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Release Date moved to 5/1/22

- Migration of HCS/TxHmL data and claims entry to THMP has moved to 5/1/2022.
 - The change will allow for more detailed claims training and account setup with TMHP.
 - The portal will be open to Providers 5/2/2022.
- Billing training/webinars, currently planned for March 22 and March 24.



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Provider Account Setup

System52	03/04
Total Providers	659
Form Submission	
LTC Online Portal	408
Percentage	61.91%
Claim Submission	
TMC	488
EDI	109
Both	107
Percentage	74.36%

Providers & FMSAs need to have both Forms and Claims Submission accounts setup to begin using the product when released.



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Ways to Prepare for the Transition

Next Steps

In the time leading up to this transition, Providers can prepare by:

- Setting up all necessary accounts if they have not already done so.
- Please refer to the article, [HCS and TxHmL Programs: Continue to Submit Claims and Forms Using CARE System Until May 1, 2022](#), for information about account set-up, upcoming webinars and training resources.
- Keeping claims submissions current in Intellectual Disability Client Assignment and Registration (ID-CARE).



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Next Steps

In the time leading up to this transition, Providers can prepare by:

- Submitting Intellectual Disability/Related Condition (ID/RC) and Individual Plan of Care (IPC) renewals in a timely manner.
- Completing Client Assignment and Registration (CARE) data entry.
- Reconciling any errors relating to location exceptions.



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Initiate Electronic Claims

Become an EDI submitter for batch claims submission.

1

- **Visit the TMHP EDI web page**

<http://www.tmhp.com/topics/edi>

- **Get Long Term Care Professional Claim (837P) Companion Guide**

http://www.tmhp.com/Pages/EDI/EDI_companion_guides.aspx

- **Complete the Electronic Data Interchange Agreement for Long-Term Care Providers.**

https://www.tmhp.com/sites/default/files/provider-forms/edi/F00021_EDI_Agreement.pdf

2

Contact the TMHP EDI help desk

1-800-626-4117, Select option 3

- Setup a submitter ID

- Test the file submission



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Register for TMHP Logon IDs

- **LTC Online Portal forms system:**
 - Directions for creating an account are in the Long-Term Care (LTC) Online Portal Basics CBT on the TMHP web Learning Management System (LMS)
- **TexMedConnect claims entry system:**
 - TexMedConnect ID is required to submit claims to TMHP Claims Management System (CMS).
 - Obtain user id by



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Time Frame for account setup

What You'll Use	What It Does	Account Setup Resource	Time Frame
TexMedConnect	Allows users to submit claims	TMHP Account Setup for HCS and TxHmL Waiver Programs	Can take up to 10 days
EDI	Allows users to submit claims through a third-party submitter or a provider's own software	Updated 837P LTC Companion Guide Now Available for HCS and TxHmL Program Claims Submission Practice	Can take up to 30 days
LTC Online Portal	Allows users to submit, view, and manage forms	TMHP Account Setup for HCS and TxHmL Waiver Programs	Can take up to 3 days
TMHP LMS	Allows users access to important TMHP training materials	Learning Management System (LMS) Registration and Navigation Job Aid for Providers	1 day



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Use the Learning Aids

Available at TMHP today

- Portal Security Manual explains how to access TMHP systems:
 - https://www.tmhp.com/sites/default/files/file-library/edi/TMHP_PortalSecurityManual.pdf
- Register for an account on the TMHP Learning Management System (LMS) at:
 - <http://learn.tmhp.com/>
- Take the Computer Based Training (CBT)
 - Portal Basics
 - TexMedConnect Claims Entry System



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Use the Learning Aids

Download User Guides

- Provider User Guide for the LTC Online Portal published on tmhp.com
- Item by Item Guides for each HCS and TxHmL form published on tmhp.com



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Stay Informed

- 1 Sign up for Gov Delivery

<https://service.govdelivery.com/accounts/TXHHSC/subscriber/new>

- 2 Read information published in the LTC Provider Bulletins

- 3 View the TMHP website for updates

http://www.tmhp.com/Pages/LTC/ltc_home.aspx

HHSC will provide updates as they become available



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Stay Informed

4 HCS and TxHmL Frequently Asked Questions

[Frequently Asked Questions – Home and Community-based Services \(HCS\) Texas Home Living \(TxHmL\) Waiver Programs](#)

5 HCS and TxHmL Forms and Claims Submission Information

[HCS and TxHmL Programs Forms and Claims Submissions to TMHP Available March 1, 2022 | TMHP](#)

6 LTC Bill Code Crosswalk

[Long-term Care Bill Code Crosswalks | Texas Health and Human Services](#)

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7 EDI Agreement

https://www.tmhp.com/sites/default/files/provider-forms/edi/F00021_EDI_Agreement.pdf

8 Provider and LIDDA CARE Report Crosswalk

<https://www.hhs.texas.gov/sites/default/files/documents/provider-lidda-care-report-crosswalk.pdf>

9 LIDDA CARE Screen Crosswalk

<https://www.hhs.texas.gov/sites/default/files/documents/provider-lidda-care-screen-crosswalk.pdf>

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Questions?

Contact us at:



HCS_TxHmL_Form_Migration@hhs.texas.gov