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Services

Forms Submission and Processing in TMHP LTCOP

Common UR and PES Topics Since Implementation

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Introduction

- Communication
- Statuses
- Caps and Thresholds
- CDS
- Q & A



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Communication – General

Where to start

- [Consult bulletins and resources at TMHP](#)

August Bulletin (published July 29th) includes who to contact for what issues in the Provider Resources section.

- Read form history to determine issues



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Communication

You determine help is needed

- Contact Utilization Review (UR) 512-438-5055 for:
 - IPCs 3608 and 8582
 - ID/RCs PC3 with LON increase or PC4
 - Location issues related to renewals and revisions



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Communication

You determine help is needed

- Contact Program Eligibility Support (PES) 512-438-2484 or enrollmenttransferdischargeinfo@hhs.texas.gov for:
 - Enrollments
 - Transfers
 - ID/RCs PC2 and PC3 with no LON increase
 - Location issues related to enrollments and transfers
 - Suspensions



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Communication

To include when communicating

- Name
- Status
- DLN
- Medicaid number
- Brief summary of concern
- Preferred phone number and email for contact



Communication – General

Things that slow down resolution

- Blanketing multiple departments with requests
- Leaving communication within the form through Add Note function
- Being “too creative” in trying to fix something



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Statuses – IPCs

Pending DADS or Coach Review

- Enrollment IPCs 3608 and 8582 – the enrollment is being processed.
 - May or may not involve utilization review
- Transfer IPCs 3608 and 8582 – the transfer is being processed.
 - May or may not involve utilization review
- Renewal and Revision IPCs 3608 and 8582 – action required by submitter and IDD UR



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Statuses – IPCs

Pending DADS or Coach Review

- Renewal and Revision IPCs 3608 and 8582 – action required by submitter and IDD UR
 - Equivalent to an “Exceeds” flag in CARE
 - Submit a packet or contact UR
 - Review or reconciliation is driven by actions of submitter



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Statuses – ID/RC

Pending DADS Review

- PES runs daily reports for ID/RCs in Pending DADS Review
- If additional information or an updated DID is needed, we will Remand to Submitter with instructions for submitting a packet



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Statuses – ID/RC

Pending Packet Receipt

LON 3 or LON 4

- Submit a packet
- Contact UR if not seeking LON increase
- All LON 9s and Behavior Increases are going to this status



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Statuses – General

Pending Location Availability

- Fix deployed 7/7/22
- If still experiencing, may be location error



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Statuses – General

Submitted to PCS

- Miscommunication or failed validation between TMHP and HHSC systems
- Requires PCS fix something on HHSC side



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Statuses – General

Pending LA Review

- Same timer as in CARE



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Caps and Thresholds

Some changes

- Individuals 20 and under
- ARPA
- TAS
- Other



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Caps and Thresholds

Individuals 20 and under

- All IPCs for individuals 20 years old or younger with nursing or therapies on their plan will go to Pending DADS or Pending Coach Review



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Caps and Thresholds

TAS

- If TAS is on an enrollment IPC, it will go to Pending DADS or Pending Coach Review for all subsequent revisions during the initial IPC year
- Contact UR



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Caps and Thresholds

Other

- Some thresholds have been added for services, such as OT, PT, and Speech
- Thresholds for Dietary and Social work are being removed
- Exceeding absolute service caps as outlined in 9.192 will trigger review
 - CARE prevented entry
 - UR will remand to submitter or deny



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CDS

- CDS services must be entered in DOLLARS not in units
- Unit rate will be 1 (except if participating in ARPA) – do not try to change
- Responsibility for data entry has not changed
 - TxHmL – LIDDA
 - HCS – Provider
 - HCS with only CDS - LIDDA
- Use current posted rates



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CDS

Rates –

<https://pfd.hhs.texas.gov/long-term-services-supports>

- Select program from left hand list of LTC programs
- Use the most recent rates for that program
- CDS rates are on the last page of the HCS and TxHmL rates



CDS

Consumer Directed Services

Service	Payment Rate	Unit
Consumer Directed Services Agency	\$154.79	1 month
Client Payment Rates for Determining the Client's Budget *		
Supported Home Living	\$22.71	1 hour
Respite**	\$17.89	1 hour
Supported Employment	\$32.10	1 hour
Employment Assistance	\$32.10	1 hour
Cognitive Rehabilitation Therapy	\$78.53	1 hour
Nursing		
Registered Nurse (RN)	\$42.39	1 hour
Specialized RN	\$48.90	1 hour
Licensed Vocational Nurse (LVN)	\$28.69	1 hour
Specialized LVN	\$33.14	1 hour
Support Consultation	\$15.37	1 hour

*The client's budget and service plan are calculated using the Client Payment Rate times the number of units authorized during the budget and service plan period.

****Effective March 1, 2022: Respite is delivered as out-of-home respite in the following settings or in-home respite: Camp, Day Habilitation Facility, Group Home, Host Home, Respite Facility, and Other**



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CDS

Respite**	\$17.89	1 hour
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300 hours of HCS Respite

$$300 * 17.89 = 5367.00$$

Consumer Directed Services Agency (CDSA)

30 Consumer Directed Services	31a Consumer Directed Services Agency Authorized Units	32 Unit Rate	33a Estimated Cost
11XV, HOURLY RESPITE - CDS	5367.00	1.23	\$6,601.41
63V, CDS FINANCIAL MANAGEMENT SERVICES	12.00	154.79	\$1,857.48
48V, TRANS CDS CS	1180.92	1.23	\$1,452.53



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Q&A





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Thank you!
