



HEALTH AND HUMAN SERVICES COMMISSION  
PO BOX 149029  
AUSTIN TX 78714-9029



Case number: 9999999999

Date: 10/08/2023

XXXXXXXX XXXXXX  
999 XXXXXX  
XXXXXXXX, TX 99999-9999

## **Deadline Extended to Return Renewal Packet or Request for Information**

Texas Health and Human Services Commission (HHSC) previously contacted you about your Medicaid coverage. HHSC has not received your Medicaid renewal or our request for information. We need this information to review your eligibility and decide if you can keep receiving Medicaid benefits.

Medicaid EDGs:  
9999999999

HHSC is extending the deadline to return your renewal packet or request for information to Nov. 8, 2023. If we review your renewal and you are eligible, your coverage will be renewed. Your Medicaid coverage will stay active while we review your eligibility.

### **Set Up a Your Texas Benefits Account and Update Your Contact Information**

Using YourTexasBenefits.com is the easiest way to complete your renewal, update your contact information, respond to requests and sign up for electronic notices to stay informed about your case.

Visit YourTexasBenefits.com or download the Your Texas Benefits mobile app to get started.



**You can also submit your renewal information by:**

- Mailing it to:  
Texas Health and Human Services  
P.O. Box 149024  
Austin, TX 78714-9024
- Faxing it to 877-447-2839.
- Calling 2-1-1 or 877-541-7905, Monday through Friday, 8 a.m.-6 p.m.  
Central time. Choose a language, then press 2.
- Visiting a local office or community partner. Find an office at (case sensitive) [yourtexasbenefits.com/Screeners/FindanOffice](https://yourtexasbenefits.com/Screeners/FindanOffice).

If you have questions about your Medicaid coverage, call 2-1-1 or 877-541-7905.