

Licensed Chemical Dependency Counselor Fingerprint Instructions

This document provides instructions for submitting fingerprints to the Texas Health and Human Services Commission for licensed chemical dependency counselor (LCDC) licensure.

- 1. Schedule an appointment through MorphoTrust USA at an IdentoGo enrollment center using service code 11BG44.
 - For online scheduling, visit the <u>LCDC IdentoGo webpage.</u>¹
 - For phone scheduling, call the IdentoGo Customer Care Center at 888-467-2080 and have the 11BG44 service code ready.
- 2. **Provide all required information and choose a date and time for your appointment.** Your agency-assigned applicant number is "AD-", followed by your first initial, last initial, and date of birth in MMDDYYYY format. For example, applicant Jane Doe's number would be AD-JD05181990.
- 3. **Attend your appointment at your scheduled time.** MorphoTrust accepts the following forms of payment at the time of service:
 - Visa, MasterCard, Discover, or American Express
 - Business checks
 - Money orders and coupon codes (employer accounts)

Note: MorphoTrust does not accept personal checks or cash.

4. Receive your IdentoGo fingerprinting receipt at the end of your appointment. MorphoTrust will submit your fingerprints electronically to the Texas Department of Public Safety and the Federal Bureau of Investigation.

Note: You will not receive a fingerprint card.

- 5. **Include a copy of the IndentGo receipt with your LCDC application.** HHSC cannot process your application without this receipt.
- 6. Check on the status of your submission by clicking the "Check the Status of your Service" link on the LCDC IdentoGo webpage.1

¹ URL: <u>uenroll.identogo.com/workflows/11BG44</u>