



Electronic Visit Verification Proprietary System Access and Training Guide

This document is for managed care organizations (MCOs) and state staff to request system access and training from approved Electronic Visit Verification (EVV) Proprietary System Operators (PSOs).

- PSOs are program providers and Financial Management Services Agencies that use a proprietary system and are responsible for providing system access and ongoing training as needed.
- MCOs and state staff should first request system access and then training.
- Email questions about training requirements to EVVPSO@hhs.texas.gov.

For more information, visit the [HHSC EVV Proprietary Systems webpage](#).

PSO	Approved EVV System	Proprietary System Access and Training Contact(s)	NPIs or APIs	HHSC Contract Numbers
Acumen Fiscal Agent, LLC	Direct Care Innovations (DCI)	Len Davis, lend@acumen2.net	1720145378	<ul style="list-style-type: none"> • 001030076 • 001029952 • 001030074
Apex Primary Care, Inc.	Medius Valware	Abdon Ibarra, support@valware.com	1144263328	001016307
Ayuda Casera	CareSnap	Shahbaa Zaidan, sjoseph@americanarchhc.com	1063829802	001027790



PSO	Approved EVV System	Proprietary System Access and Training Contact(s)	NPIs or APIs	HHSC Contract Numbers
Champion Care	Medius Valware	For system access: • Ana Medrano, anachampioncare@gmail.com For training: • Naomi Samaniego, naomichampioncare@gmail.com	1447283270	•001001797 •001031780
Christus VNA – Home Care & Community Care	Complia Health	Diane Finch, diane.Finch@lhcgrou.com	1144744244	001029951
Cielo Azul Provider Services	Medius Valware	For system access: • Claudia Haro, claudia.cieloazul@yahoo.com For training: • Linda Villanueva, vindalin9503@gmail.com	1477023273	• 001030188 • 001030189
Estrella PHC Services	Medius Valware	For system access: • Francis Castillo, estrellaphc@msn.com For training: • Jennifer Camarillo, estrellaphc@msn.com	1598908196	001019476



PSO	Approved EVV System	Proprietary System Access and Training Contact(s)	NPIs or APIs	HHSC Contract Numbers
Estrella Provider Services	Medius Valware	Ramiro G. Rodriguez, ramiro@estrellaps.com	1003196270	• 001025795 • 001028438
First Choice CBA Services	Medius Valware	For system access: • Elsa Garcia, evvclerk1@firstchoice-healthcare.com For training: • Ashley Castillo, servicecoordinator@firstchoice-healthcare.com	1861522260	None
Franca's Home Health Care, LLC	CareSnap	Franca Okadigbo, francahomehealthllc@gmail.com	1568998896	001030740
Frontline Health Services	Medius Valware	For system access: • Elsa Garcia, evvclerk1@firstchoice-healthcare.com For training: • Ashley Castillo, servicecoordinator@firstchoice-healthcare.com	• 1902993413 • 1780714428	001004545
Love 'N Care	Medius Valware	Abdon Ibarra, support@valware.com	1457573628	001019397



PSO	Approved EVV System	Proprietary System Access and Training Contact(s)	NPIs or APIs	HHSC Contract Numbers
Segnik Group, Inc.	Emcentrix	For system access: <ul style="list-style-type: none">• Joshua Oyeniyi, joshua@segnik.com For training: <ul style="list-style-type: none">• Peter Wong, jr@mypaperlessoffice.com	<ul style="list-style-type: none">• 1124012877• 1093941007	<ul style="list-style-type: none">• 001010666• 001010667• 001010668• 001010669• 001010670• 001010671• 001010672
St. Anna's Tender Care, Inc.	CareSnap	For system access: <ul style="list-style-type: none">• Anthony Enemuo, stannatendercare@gmail.com• Anothonia Enemuo, anenemuo@gmail.com For training: <ul style="list-style-type: none">• Anthony Enemuo, stannatendercare@gmail.com	1750769642	004900127
St. Jude Home Care & Hospice	CareSnap	James Hughes, james@caresnap.com	1679683544	001014820
Unidos Home Care Service	Medius Valware	Abdon Ibarra, support@valware.com	1033397070	001017225
Valley Care Home Health	Medius Valware	Abdon Ibarra, support@valware.com	1861449100	001014674