



Electronic Visit Verification

EVV Updates for the HCS and TxHmL Transition to TMHP for Claims Submission

EVV Service Bill Codes Table

The [EVV Service Bill Codes Table \(Excel\)](#) was updated to include the new service group and service code combinations. Refer to the last entry in the revision history for details. Both the Excel and [PDF version](#) of the table is available on the [EVV webpage](#).

Out-of-Home Respite and Out-of-Home Day Habilitation

New service group and service code combinations for out-of-home respite and out-of-home day habilitation go into effect May 1, 2022. Refer to the [Long-term Care Bill Code Crosswalks](#) webpage to find the new out-of-home service combinations.

For dates of service on and after May 1, 2022 program providers and Financial Management Services Agencies (FMSAs) must use the out-of-home respite and out-of-home day habilitation bill codes for services that occur anywhere but “own home” or “family home” settings.

Program providers and Consumer Directed Services employers are not required to use EVV for out-of-home respite and out-of-home day habilitation.

In-Home Respite, In-Home Day Habilitation and Community First Choice PAS/HAB

For dates of service on and after June 1, 2022, claims for in-home respite, in-home day habilitation and Community First Choice (CFC) PAS/HAB will be denied if there is no matching EVV visit transaction for the claim. HHSC will use EVV07 claims match bypass on in-home respite, in-home day habilitation, and CFC PAS/HAB claims until May 31, 2022. Program providers and FMSAs can view informational claims matching results in the EVV Portal for dates of service May 1, 2022 through May 31, 2022. Refer to the Module 5 Part 6 - EVV Claim Search Tab Demonstration computer-based training (CBT) in [TMHP’s Learning Management System](#) or [12230 Claims Match Result Codes](#) from the [EVV Policy Handbook](#) for more information about informational claims matching.

For dates of service on and after May 1, 2022, program providers and FMSAs must use the in-home respite and in-home day habilitation bill codes for services that occur in the “own home” or “family home” settings.

Program providers and CDS employers must continue to use EVV for in-home respite, in-home day habilitation, and CFC PAS/HAB as has been required since January 1, 2021.

Policy Updates

HHSC updated section [12000 EVV Claims](#) in the [EVV Policy Handbook](#) to include claim submission changes for HCS and TxHmL program providers and FMSAs.

Training Resources

TMHP will be updating Module 6: EVV Claims and Billing in the TMHP EVV CBT course on the [TMHP LMS](#) by the end of April, to reflect EVV claim submission changes for HCS and TxHmL program providers and FMSAs, and added instructions on what to enter in the Line Item Control Number (LICN) field when submitting EVV claims to TMHP.

HHSC updated the [HCS and TxHmL Best Practices to Avoid EVV Claim Mismatches \(PDF\)](#) on the [HHSC EVV webpage](#). This document provides technical guidance for HCS and TxHmL program providers and FMSAs when:

- Submitting an EVV claim to CARE for dates of service before May 1, 2022.
- Submitting an EVV claim to TMHP for dates of service May 1, 2022, and after.

HHSC updated Module 6: EVV Claims in the EVV Policy Training for Program Providers and FMSAs CBT course on the [HHS Learning Portal](#) to include claim submission changes for HCS and TxHmL program providers and FMSAs.

Contact Information

HCS and TxHmL program providers and FMSAs may contact HCS_TxHmL@tmhp.com for help with any claims submission inquiries.

For any questions related to the HCS and TxHmL Forms and Claims Migration Project, email HCS_TxHmL_Form_Migration@hhs.texas.gov.

For EVV inquiries, contact HHSC EVV Operations at EVV@hhs.texas.gov.