



Electronic Visit Verification (EVV)

EVV Billing Updates for Home and Community-based Services (HCS) and Texas Home Living (TxHmL) Effective March 1, 2023

This notice provides billing updates for Home and Community-based Services (HCS) program providers, Texas Home Living (TxHmL) program providers and financial management services agencies (FMSAs) required to use Electronic Visit Verification (EVV).

As a reminder, the following will start March 1, 2023:

- EVV claims matching for HCS and TxHmL
 - For more information about EVV claims matching, refer to the EVV notice, "[EVV Claims Matching for HCS and TxHmL Starts March 1, 2023](#)".
- Individualized Skills and Socialization bill codes will replace day habilitation bill codes
 - Note: Day habilitation will continue to show on the Medicaid Eligibility Service Authorization Verification (MESAV) after March 1, 2023; however, the services cannot be billed. Email the [Long-Term Services and Supports Policy \(LTSS\) inbox](#) for questions.

Billing Updates for HCS and TxHmL Program Providers and FMSAs

Version 11.1 of the EVV Personal Care Services Bill Codes table is available in [Excel](#) and [PDF](#) formats on the [EVV web page](#). The updates are specifically for HCS and TxHmL.

The information below lists the updates. For more details, refer to the 12/1/2022 and 1/1/2023 entries in the bill code table's revision history.

EVV claims matching starts March 1, 2023, for HCS and TxHmL, which means EVV claims will deny for not matching an accepted EVV visit transaction.

The EVV system will no longer be used for the following **day habilitation services provided on or after March 1, 2023**:

- HCS - Day Habilitation - LN 1, 5, 6, 8, 9 - In-Home
- TxHmL - Day Habilitation - LC 1 - In-Home
- TxHmL - Consumer Directed Services (CDS) Day Habilitation - LC 1 - In-Home



The EVV system will start to be used for the following **Individualized Skills and Socialization services provided on or after January 1, 2023**:

- HCS - Individualized Skills and Socialization (ISS) LN 1, 5, 6, 8 ,9 - In-Home EVV own home/family home (OHFH)
- TxHmL - Individualized Skills and Socialization (ISS) LN 1, 5, 6, 8 ,9 - In-Home EVV OHFH
- TxHmL - CDS Individualized Skills and Socialization (ISS) LN 1, 5, 6, 8 ,9 - In-Home EVV OHFH

Reminder: Starting March 1, 2023, HCS and TxHmL EVV claims will deny for not matching an accepted EVV visit transaction.

EVV claims require the Texas EVV Attendant ID for In-home EVV Individualized Skills and Socialization OHFH. Reference the document, [HCS and TxHmL Best Practices to Avoid EVV Claim Mismatches \(PDF\)](#), or [email TMHP EVV Operations](#) for questions related to the Texas EVV Attendant ID. The Staff ID is only required for the following residential types:

- Host Home/Companion Care
- Supervised Living (3 bed)
- Residential Support Services (4 bed)

Reference the [HCS and TxHmL Long-term Care Bill Code Crosswalk](#) for more information about Staff ID requirements.

Other Information, Including Resources to Help Avoid Future Payment Denials or Recoupments

EVV claims for HCS and TxHmL with dates of service from May 1, 2022, through Feb. 28, 2023, are still subject to reviews and recoupments conducted by HHSC Provider Fiscal Compliance.

Visit the [HHS Individualized Skills and Socialization web page](#) for trainings, communications and contact information specific to Individualized Skills and Socialization.

The [HCS and TxHmL Long-term Care Bill Code Crosswalk](#) is used when HCS and TxHmL providers submit claims in TMHP TexMedConnect or Electronic Data Interface (EDI) with dates of service beginning May 1, 2022. The crosswalk was updated to include Individualized Skills and Socialization services.

Effective immediately, program providers and FMSAs should take necessary steps to avoid future payment denials or recoupments. Refer to the resources below.

- The document, [HCS and TxHmL Best Practices to Avoid EVV Claim Mismatches \(PDF\)](#), provides technical guidance to prevent EVV claim mismatches when submitting EVV claims to CARE or Texas Medicaid and Healthcare Partnership. For example, it explains how to ensure the data (including the Texas EVV Attendant ID) in the Line Item Control Number (LICN) field on the EVV claim is correct before submitting an EVV claim to TMHP, which will help prevent an EVV04 – Attendant ID mismatch.
 - ▶ Note: Program providers and FMSAs may view informational claims matching results in the EVV Portal for dates of service March 1, 2022, through Feb. 28, 2023.
- To access past webinars on EVV claims matching for HCS and TxHmL, including question and answer documents, refer to [TMHP's notice published on Oct. 31](#).
- [Email TMHP](#) to request help with correcting EVV claim mismatch results (EVV02-EVV06), and to learn how to receive EVV01 matches.

Contact Information

[EVV Contact Information Guide for Program Providers and FMSAs \(PDF\)](#)

[Email LTSS Policy](#) for questions about Individualized Skills and Socialization.