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## **Electronic Visit Verification (EVV)**

### **EVV Billing Updates for Home and Community-based Services (HCS) and Texas Home Living (TxHmL)**

This notice provides billing updates for Home and Community-based Services (HCS) program providers, Texas Home Living (TxHmL) program providers and financial management services agencies (FMSAs) required to use Electronic Visit Verification (EVV).

#### **Billing Updates for HCS and TxHmL Program Providers and FMSAs**

EVV claims matching for HCS and TxHmL starts for dates of services on and after May 1, 2023. For technical guidance to prevent mismatches when submitting EVV claims to the Client Assignment and Registration System (CARE) or Texas Medicaid and Healthcare Partnership (TMHP), reference the document, [HCS and TxHmL Best Practices to Avoid EVV Claim Mismatches \(PDF\)](#).

Day habilitation will no longer be a Medicaid-billable service in HCS and TxHmL for dates of service on and after March 1, 2023, but will continue to show on the Medicaid Eligibility Service Authorization Verification (MESAV) after March 1, 2023. Claims for day habilitation services can still be billed for dates of service prior to March 1, 2023, within the 365-day timely filing deadline. Email the [Long-Term Services and Supports Policy \(LTSS\) inbox](#) for questions.

In-home individualized skills and socialization is a personal care service, therefore, starting Jan. 1, 2023, the use of EVV is required for in-home individualized skills and socialization delivered in an own home/family home (OHFH) setting. Program providers and Consumer Directed Services (CDS) employers must comply with 1 TAC Chapter 354, Subchapter O, Electronic Visit Verification, regarding in-home individualized skills and socialization provided to an individual whose residential type is "own home/family home".

Reference the EVV Personal Care Services Bill Codes Table for specific billing codes which require EVV. The table is available in [Excel](#) and [PDF](#) formats on the [EVV web page](#).



**Note:** EVV claims require the Texas EVV Attendant ID for In-home EVV Individualized Skills and Socialization OHFH. Reference the document, [HCS and TxHmL Best Practices to Avoid EVV Claim Mismatches \(PDF\)](#), or [email TMHP EVV Operations](#) for questions related to the Texas EVV Attendant ID. The Staff ID is only required for the following residential types:

- Host Home/Companion Care
- Supervised Living (3 bed)
- Residential Support Services (4 bed)

Reference the [HCS and TxHmL Long-term Care Bill Code Crosswalk](#) for more information about Staff ID requirements. The crosswalk is used when HCS and TxHmL providers submit claims in TMHP TexMedConnect or Electronic Data Interface (EDI) with dates of service beginning May 1, 2022. The crosswalk was updated to include individualized skills and socialization.

### **Other Information, Including Resources to Help Avoid Future Payment Denials or Recoupments**

EVV claims for HCS and TxHmL with dates of service from May 1, 2022, through April 30, 2023, are still subject to reviews and recoupments conducted by HHSC Provider Fiscal Compliance.

Effective immediately, program providers and FMSAs should take necessary steps to avoid future payment denials or recoupments. Refer to the resources below.

- The document, [HCS and TxHmL Best Practices to Avoid EVV Claim Mismatches \(PDF\)](#), provides technical guidance to prevent EVV claim mismatches when submitting EVV claims to CARE or TMHP. For example, it explains how to ensure the data (including the Texas EVV Attendant ID) in the Line Item Control Number (LICN) field on the EVV claim is correct before submitting an EVV claim to TMHP, which will help prevent an EVV04 – Attendant ID mismatch.
  - Note: Program providers and FMSAs may view informational claims matching results in the EVV Portal for dates of service March 1, 2022, through April 30, 2023.



- To access past webinars on EVV claims matching for HCS and TxHmL, including question and answer documents, refer to the [TMHP EVV notice published on Oct. 31, 2022](#).
- [Email TMHP EVV Operations](#) to request help with correcting EVV claim mismatch results (EVV02-EVV06), and to learn how to receive EVV01 matches.

### **Contact Information**

[EVV Contact Information Guide for Program Providers and FMSAs \(PDF\)](#)

[Email LTSS Policy](#) for questions about individualized skills and socialization or visit the [HHS Individualized Skills and Socialization web page](#).