



Benefits of Using the Electronic Visit Verification Mobile Method

The Electronic Visit Verification (EVV) mobile method allows service providers and Consumer Directed Services (CDS) employees to clock in and clock out of an EVV system when delivering a Medicaid service. The mobile method consists of an EVV mobile application on a GPS enabled device, such as a smart phone or tablet.

Benefits of using the EVV Mobile Method

- Free mobile application installation
- A secure log in function for each EVV user
- Application requires minimal data usage (estimated at less than two megabytes per month)
- Can be used in the community or other alternate locations
- Does not use mobile phone plan minutes
- Mobile application can be used offline when no service is available
- Simple clock in and clock out features
- Reduces visit maintenance
- Clocking in and out is captured accurately to assist with auto-verifying visits
- Captures the location only when clocking in and out
- Mobile application does not store protected health information
- Schedules are visible on the mobile application

Additional Information

- For EVV System Training, and to begin using the mobile method, please contact your [EVV vendor](#) or EVV Proprietary System Operator.
- For related inquiries, email HHSC EVV Operations at EVV@hhs.texas.gov.