



## Area Agencies on Aging Broadcast 2021-06

**Date:** August 17, 2021

**To:** Area Agencies on Aging Directors  
Area Agencies on Aging SPURS Administrators

**From:** Office of Area Agencies on Aging (OAAA)

**Subject:** SPURS Session Termination Functionality Change

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### Background

The Office of Area Agencies on Aging (OAAA) is vested in protecting and managing access to the Information Management System (SPURS) and data. SPURS was found to be non-compliant with HHS Security Controls during a security audit.

The OAAA, in coordination with WellSky, is modifying the SPURS user session termination functionality to ensure compliance with HHS Security Controls requirements.

### Current System Functionality

Currently, SPURS (Aging & Disability (A&D)) terminates a user session after 60 minutes of inactivity. Inactivity occurs when the user is not actively conducting data entry or moving the mouse in SPURS.

Although the Customer Portal session timer is set to terminate eight (8) hours after signing-in, the Customer Portal session will terminate when the SPURS (A&D) session ends. The user must then log back into both the Customer Portal and SPURS (A&D).

Activity in SPURS (A&D) does not maintain an active session in the Customer Portal or vice versa.

## **Area Agencies on Aging Broadcast 2021-06**

### **Page 2**

#### **New System Functionality**

SPURS (A&D) will terminate a user's session after 15 minutes of inactivity. In addition, the Customer Portal session timer is now set to terminate four (4) hours after signing-in.

A terminated SPURS (A&D) session will continue to terminate the Customer Portal session requiring the user to log back into both the Customer Portal and SPURS (A&D). Users who require to have the Customer Portal session active will need to ensure that their SPURS (A&D) remains active (i.e., must not allow it to exceed 15 minutes of inactivity).

Any data that is unsaved when a session is terminated is lost. Users must click the **Save** or **Save and Close** links to save their data entry.

#### **Effective Date**

The SPURS Session Termination functionality change is effective August 31, 2021.