



## **Area Agencies on Aging Broadcast**

**Date:** February 5, 2021

**To:** Area Agencies on Aging Directors  
Area Agencies on Aging Executive Directors

**From:** Access and Eligibility Services Program Policy  
State Office 2115

**Subject: The Area Agencies on Aging (AAA) Policies and Procedures Manual Has Been Released**

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This information is shared with AAA directors who must distribute to all staff and contractors.

The [AAA Policies and Procedures Manual](#) has been released and is now posted on the HHSC Handbooks webpage.

The AAA Policies and Procedures Manual provides the official policies and procedures for the administration of all Older Americans Act (OAA) programs and services.

The AAA Policies and Procedures Manual supports the AAAs, the entities designated by the Texas Health and Human Services Commission, under authority of the OAA, to provide a comprehensive and coordinated system of services for older people and caregivers.

Additionally, the Area Agencies on Aging webpage is currently being modified and updates will include a link to the AAA Policies and Procedures Manual. AAAs will be notified when the manual is posted to the webpage.

Please direct any questions regarding the policy information in this broadcast to the AAA Help Desk ([AAA.Help@hsc.state.tx.us](mailto:AAA.Help@hsc.state.tx.us)).