



August 16, 2018

## **Vendor News Flash**

### **Notice: Vendor Payment System Temporarily Closed**

It's that time of year again, and WIC will be transitioning to a new fiscal year (FY) in late August. Health and Human Services (HHS) will suspend the payment of WIC claims at the close of business on Friday, August 24, 2018. WIC claim payments will return to normal beginning Wednesday, September 5, 2018. This temporary halt to the payment process will allow HHS to close its accounting records for FY 2018.

The cut-off date for WIC EBT claim payments will be August 24<sup>th</sup> at 10:00 a.m. CST. WIC-EBT claims received after the cut-off will be processed normally and auto-reconciliation files will be made available as usual. However, the process of payment to your banking institution will be placed on hold until September 4, 2018.

It is the WIC Program's intention to process vendor claims as quickly as possible, and the WIC Vendor Agreement allows up to 60 days after receipt of timely submitted claims to execute payment. We apologize for this impending delay and will resume normal payment timeframes after September 4, 2018. If you have questions, please contact the Vendor Management & Operations Unit at [WICEBTSupport@hpsc.state.tx.us](mailto:WICEBTSupport@hpsc.state.tx.us).