



August 13, 2021

Vendor News Flash

Notice: Vendor Payment System Temporarily Closing

It is that time of year when Texas WIC will transition to a new fiscal year (FY) in late August. Health and Human Services (HHS) will temporarily suspend the payment of WIC claims to close its accounting records for FY2021.

Claim reimbursement processing will stop on
**Wednesday, August 25 at 10:00 a.m. through Wednesday,
September 1, 2021.**

Claim reimbursement processing resumes on
Thursday, September 2, 2021.

NOTE: EBT Claims received after the cut-off date will be processed through normal edits and placed into a ready-to-be-paid status. However, such claims cannot be transmitted to the State Comptroller's Office for payment until **September 2, 2021.**

It is Texas WIC's intention to process vendor claims as quickly as possible, and the WIC Vendor Agreement allows up to 60 days, after receipt of timely submitted claims, to reimburse vendors. We apologize for this impending delay. If you have questions, please contact the Vendor Management & Operations Unit's EBT Operations Branch at WICEBTSupport@hhs.texas.gov.