

Texas WIC Live Online Training Schedule

Updated: 7/19/22

Date	Time	Session Description	Target Audience	Registration Link	Contact for Questions
July 2022					
7/7	12:00-1:00	<p>Infant Feeding Lunch and Learn: Contract Transition Training Part II - Nutrition Basics</p> <p>We will review nutritional comparison between current and new contract infant formula and review counseling considerations regarding the upcoming changes.</p>	Any staff who work with/issue infant formula.	Infant Feeding Lunch and Learn	Michelle.summerfield@hhs.texas.gov
7/11	8:30-9:30	<p>LiveStorm Orientation</p> <p>This class must be taken before attending VLP or VALM. This is a review of how to use the LiveStorm platform.</p>	Staff attending a LiveStorm class	TALWD.Eventbrite.com Enter code: TexasWIC	Missy.Hammer@hhs.texas.gov
7/12	12:00-1:00	<p>Nutrition Education Sharing Session</p> <p>Join us for these quarterly sharing sessions that will be focused on all things related to nutrition education. In these sessions we will share updates with you and there will be opportunity for questions. We encourage any LA staff involved with providing nutrition education to clients or nutrition education training to staff which may include nutrition education coordinators, training coordinators, nutritionists, WCSs, and RDs.</p> <p>Topic: Tips for Childhood Series (new material) and How to Use It</p>	Nutrition Education Coordinators, Training Coordinators, Nutritionists, WCSs, and RDs	Click here to join the meeting	akata.sanghani@hhs.texas.gov
7/12 - 7/14	8:30-12:00	<p>Virtual Lactation Principles (3 days)</p> <p>This breastfeeding course addresses the fundamentals of breastfeeding, utilizing various case studies, activities and group discussions. All 3 days are required in order to receive a completion certificate.</p>	Local Agency staff offering breastfeeding education	TALWD.Eventbrite.com Enter code: TexasWIC	Kristina.Arrietta@hhs.texas.gov Missy.Hammer@hhs.texas.gov Michelle.Poole@hhs.texas.gov

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<p>7/12 7/14 7/19 7/21</p>	<p>19 hours of live virtual instruction over a 2-week period.</p> <p>See the Texas WIC Training Catalog for exact times.</p>	<p>TXIN Application Training Day 1 We will introduce TXIN and give a little history before we explore navigation. During this class, we will create a family record and add an endorser and participants to the family record.</p> <p>TXIN Application Training Day 2 This is an all-day class with a break for lunch. During this class we will certify a participant, sign the Rights & Responsibilities document, create a benefits issuance, and demonstrate how to write to the WIC benefits card.</p> <p>TXIN Application Training Day 3 Daily Rider, recertification, mid-certs and mid-reviews, scheduling overview, Gateway portal.</p> <p>TXIN Application Training Day 4 This day is all about formula! We will verify formula, replace formula, return formula, create and approve a prescription and create a drop ship order.</p>	<p>New and/or existing TXIN users</p>	<p>Register Delivered in Microsoft Teams</p>	<p>Debra.White1@hhs.texas.gov</p> <p>Sandra.West@hhs.texas.gov</p>
<p>7/13</p>	<p>12:00-1:00</p>	<p>Contract Transition Training Part II - Nutrition Basics We will review nutritional comparison between current and new contract infant formula and review counseling considerations regarding the upcoming changes.</p>	<p>Any staff who work with/issue infant formula.</p>	<p>Contract Transition Nutrition Training</p>	<p>Michelle.summerfield@hhs.texas.gov</p>
<p>7/13</p>	<p>12:00-1:00</p>	<p>Tour of TexasWIC.org Join this training to take a live tour of the TexasWIC.org website and learn how to use it as a versatile resource for helping WIC clients with their specific needs and concerns.</p>	<p>Local Agency and State staff</p>	<p>Tour of TexasWIC.org Training</p>	<p>Connie.Cheng@hhs.texas.gov</p>

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7/14	12:00-1:00	Infant Feeding Lunch and Learn: Formula Transition Q&A Office-hours type session with the formula team to provide space to answer any staff questions regarding the infant formula contract transition.	Any staff who work with/issue infant formula.	Infant Feeding Lunch and Learn	formulateam@hhs.texas.gov
7/15	10:00-12:00	Understanding Sources of Income and Eligibility You will learn what is meant by household income, how to document sources of income and how to use the information provided to determine income eligibility.	WIC Staff who determine income eligibility.	Join the Understanding Sources of Income and Eligibility Training 7.15.22	Rachel.Edwards@hhs.texas.gov
7/18	1:00-3:00	Understanding Sources of Income and Eligibility You will learn what is meant by household income, how to document sources of income and how to use the information provided to determine income eligibility.	WIC Staff who determine income eligibility.	Join the Understanding Sources of Income and Eligibility Training 7.18.22	Rachel.Edwards@hhs.texas.gov
7/19	12:00-1:00	Contract Transition Training Part II - Nutrition Basics We will review nutritional comparison between current and new contract infant formula and review counseling considerations regarding the upcoming changes.	Any staff who work with/issue infant formula.	Contract Transition Nutrition Training	Michelle.summerfield@hhs.texas.gov
7/20	1:30-3:30	Understanding Sources of Income and Eligibility You will learn what is meant by household income, how to document sources of income and how to use the information provided to determine income eligibility.	WIC Staff who determine income eligibility.	Join the Understanding Sources of Income and Eligibility Training 7.20.22	Rachel.Edwards@hhs.texas.gov
7/21	12:00-1:00	Texas Ten Step Program	Local Agency and State staff	Infant Feeding Lunch and Learn	Betzabel.Botello@hhs.texas.gov

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7/26	8:30-3:45	<p>Virtual New WIC Directors' Orientation Join us for the New WIC Directors' Orientation (Day 1) to learn about the functions of each State Agency unit and branch and how the work they do supports the local agency efforts with running the WIC Program at the local level. You will hear from the State WIC Director, Edgar Curtis, Unit Directors and Branch Managers.</p>	Recently hired Local Agency WIC Directors (required within six-months of hire), Assistant Directors, and/or Fiscal Officers for WIC. Other WIC staff and Fiscal Officers for WIC may attend as a refresher.	To Register Contact Doreen La Duca: Doreen.Laduca@hhs.texas.gov	Doreen.Laduca@hhs.texas.gov
7/27 - 7/28	8:30-1:00	<p>Virtual WIC Financial Management Training Are you new to WIC Financial Management or just need a refresher? The WIC Financial Management training is designed to give you an overview of the various aspects of managing WIC funding. Learn about surplus pages, reporting requirements, invoicing, cost categories and allocations, unallowable costs, and much more.</p>	Recently hired Local Agency WIC Directors (required within six-months of hire), Assistant Directors, and/or Fiscal Officers for WIC. Other WIC staff and Fiscal Officers for WIC may attend as a refresher.	To Register Contact Doreen La Duca: Doreen.Laduca@hhs.texas.gov	Doreen.Laduca@hhs.texas.gov
7/28	12:00-1:00	<p>Update to Mastitis Spectrum ABM Protocol</p>	Local Agency and State staff	Infant Feeding Lunch and Learn	Hosted by Dr. Berens Contact Kristina.Arrietta@hhs.texas.gov with questions

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August 2022					
08/04	12:00-1:00	Ask the IBCLC Open-ended, bring your questions!		Infant Feeding Lunch and Learn	Michelle.Poole@hhs.texas.gov Kristina.Arrietta@hhs.texas.gov
08/04	12:00-1:00	Qualtrics Apply Now Training Are you new to Qualtrics Apply Now ticket teams, or would you like a refresher on checking tickets, exporting tickets, and using the TexasWIC.org Apply Now dashboard? This training covers: What is on the TexasWIC.org Apply Now application and where is it located on texaswic.org? How to view tickets and work them in the Qualtrics Ticket Interface. Using emailed ticket notifications (or creating an Outlook rule to divert them) vs exporting ticket spreadsheets. Optional follow up tracking in the Follow Up details of the ticket. Best practices. How to visualize using your dashboard for TexasWIC.org Apply Now. Q&A time.	WIC Staff that are Qualtrics Users and check tickets for TexasWIC.org Apply Now submissions.	Virtual Training: Microsoft Teams	Debbie.Lehman@hhs.texas.gov
08/08	8:30-9:30	LiveStorm Orientation This class must be taken before attending VLP or VALM. This is a review of how to use the LiveStorm platform.	Staff attending a LiveStorm class	TALWD.Eventbrite.com (enter code: AdvLM)	Missy.Hammer@hhs.texas.gov
08/08	1:00-5:00	P1 Virtual Advanced Lactation Management This advanced-level class utilizes critical thinking & problem-solving skills during activities and case studies. Topics include: Advanced Maternal Complications and Medications and Mother's Milk. Counseling During Complex Situations will be covered throughout all 4 sessions.	Local Agency staff who counsel breastfeeding mothers	TALWD.Eventbrite.com (enter code: AdvLM)	Kristina.Arrietta@hhs.texas.gov Missy.Hammer@hhs.texas.gov

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		<p>**Session timing and topics may change slightly beginning in October. To alleviate any duplication and allow for easier tracking, please complete all 4 sessions in August. Anyone that has not completed all 4 sessions by this month will need to start over in October.**</p>			
08/09	12:00-1:30	<p>WIC Shopping 101 This live, interactive training event is designed for staff in a variety of roles. Join to learn about WIC foods, shopping resources available for clients, common challenges and tips for supporting the shopping experience.</p>	Local Agency and State Staff	Virtual Training: Microsoft Teams	kaylene.thompson@hhs.texas.gov alyssa.rubin@hhs.texas.gov
08/09 08/11 08/16 08/18	<p>19 hours of live virtual instruction over a 2-week period.</p> <p>See the Texas WIC Training Catalog for exact times.</p>	<p>TXIN Application Training Day 1 We will introduce TXIN and give a little history before we explore navigation. During this class, we will create a family record and add an endorser and participants to the family record. TXIN Application Training Day 2 This is an all-day class with a break for lunch. During this class we will certify a participant, sign the Rights & Responsibilities document, create a benefits issuance, and demonstrate how to write to the WIC benefits card. TXIN Application Training Day 3 Daily Rider, recertification, mid-certs and mid-reviews, scheduling overview, breast pump issuance, and Gateway portal. TXIN Application Training Day 4 This day is all about formula! We will verify formula, replace formula, return formula, create and approve a prescription and create a drop ship order.</p>	New and/or existing TXIN users	Delivered in Microsoft Teams.	Debra.White1@hhs.texas.gov Sandra.West@hhs.texas.gov

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08/10	1:00-5:00	<p>P2 Virtual Advanced Lactation Management This advanced-level class utilizes critical thinking & problem-solving skills during activities and case studies. Topics include: Biomechanics of Lactation and Advances in Maternal Nutrition during Lactation, part 1. Counseling During Complex Situations will be covered throughout all 4 sessions.</p> <p>**Session timing and topics may change slightly beginning in October. To alleviate any duplication and allow for easier tracking, please complete all 4 sessions in August. Anyone that has not completed all 4 sessions by this month will need to start over in October.**</p>	Local Agency staff who counsel breastfeeding mothers	TALWD.Eventbrite.com (enter code: AdvLM)	<p>Kristina.Arrieta@hhs.texas.gov</p> <p>Missy.Hammer@hhs.texas.gov</p>
08/11	12:00-1:00	<p>Formula Transition Q&A Open-ended, bring your questions!</p>	Any staff who work with/issue infant formula.	Infant Feeding Lunch and Learn	formulateam@hhs.texas.gov
08/15	1:00-5:00	<p>P3 Virtual Advanced Lactation Management This advanced-level class utilizes critical thinking & problem-solving skills during activities and case studies. Topics include: Pediatric Complications. Counseling During Complex Situations will be covered throughout all 4 sessions.</p> <p>**Session timing and topics may change slightly beginning in October. To alleviate any duplication and allow for easier tracking, please complete all 4 sessions in August. Anyone that has not completed all 4 sessions by this month will need to start over in October.**</p>	Local Agency staff who counsel breastfeeding mothers	TALWD.Eventbrite.com (enter code: AdvLM)	<p>Kristina.Arrieta@hhs.texas.gov</p> <p>Missy.Hammer@hhs.texas.gov</p>

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08/17	12:00-1:00	<p>Cues: The Power of Nonverbal Communication Presented by national best-selling author, Vanessa Van Edwards. This training is for all WIC staff and can be used to meet the annual Hospitality (Customer Service) requirement. Attendees will be equipped with people reading skills and communication strategies that will help them become adaptive, relatable, and persuasive, no matter the situation.</p>	All WIC Staff	<p>Register in advance here: http://attend.com/wiccoes2022</p>	Angela.Gil@hhs.texas.gov
08/17	1:00-5:00	<p>P4 Virtual Advanced Lactation Management This advanced-level class utilizes critical thinking & problem-solving skills during activities and case studies. Topics include: Advances in Maternal Nutrition during Lactation, part 2 and Composition of Human Milk. Counseling During Complex Situations will be covered throughout all 4 sessions.</p> <p>**Session timing and topics may change slightly beginning in October. To alleviate any duplication and allow for easier tracking, please complete all 4 sessions in August. Anyone that has not completed all 4 sessions by this month will need to start over in October.**</p>	Local Agency staff who counsel breastfeeding mothers	TALWD.Eventbrite.com (enter code: AdvLM)	<p>Kristina.Arrieta@hhs.texas.gov</p> <p>Missy.Hammer@hhs.texas.gov</p>
08/18	12:00-1:00	Breastfeeding Policy Update Highlights	Local Agency staff who counsel breastfeeding mothers	Infant Feeding Lunch and Learn	<p>Noemi.Hernandez2@hhs.texas.gov</p> <p>Asia.Sartor@hhs.texas.gov</p>
08/25	12:00-1:00	Fish Safety During Pregnancy and Breastfeeding	Local Agency staff who counsel breastfeeding mothers	Infant Feeding Lunch and Learn	<p>Michelle.Littlejohn@hhs.texas.gov</p> <p>alyssa.rubin@hhs.texas.gov</p>