

Texas WIC Live Online Training Schedule

Updated: 3/21/24

Date	Time	Session Description	Target Audience	Training Link	Contact for Questions
March 2024					
03/04	9:00-9:30	<p>Live Storm Orientation This class must be taken before attending VLP or VALM. This is a review of how to use the LiveStorm platform. You will be automatically registered if needed.</p>	Staff attending a LiveStorm class		Missy.Hammer@hs.texas.gov
03/04	1:00-5:00	<p>Virtual Advanced Lactation Management: Session 1 Guest Speaker: Pamela Berens, MD, IBCLC This advanced-level class utilizes critical thinking & problem-solving skills during activities and case studies. Topics include: Advanced Maternal Complications, Medications, and Counseling During Complex Situations, part 1. The 4 sessions can be taken in any order. CE hours awarded for several disciplines. See registration page for specific information.</p>		Please register in advance at www.TALWD.org.	Missy.Hammer@hs.texas.gov
03/05	12:00-1:30	<p>WIC Leadership Series: Organizational Attractiveness - Retaining and Recruiting for Today's Employees How can you attract and retain top talent? Do you understand expectations of current and potential employees? In this session, Briand Brandt will discuss the current data and best practices in this fast-moving session that is certain to have you walk away with some actionable items.</p>	WIC Directors, Supervisors, Team Leads	Organizational Attractiveness 03/05/24	angela.gil@hhs.texas.gov
03/05 03/07 03/12 03/14	1:00-5:00 8:30-5:00 8:30-5:00 8:30-12:30 23 hours of live virtual instruction over a 2-week period.	<p>TXIN Application Virtual Training Day 1 On Day 1, we provide a history of the TXIN application and explore navigation. During this session, we create a family record, add an endorser, add the participants to the family record, and document proof of residency. TXIN Application Training Day 2 On Day 2 we certify a participant and sign the Rights and Responsibilities document. This session includes a special presentation on</p>	New and/or existing TXIN users	March 2024 TXIN Virtual Training	debra.white1@hhs.texas.gov sandra.west@hhs.texas.gov

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	See the Texas WIC Training Catalog for additional times and to register.	<p>creating and managing Nutrition Notes, Risk Codes, and High-Risk Referrals in TXIN.</p> <p>TXIN Application Training Day 3 In this session, we create a benefits issuance, and demonstrate how to verify and write WIC benefits to a Texas WIC Card. Additionally, we discuss, Scheduling, completing the Daily Rider, performing recertifications, mid-certs & mid-reviews, transferring families, and VOCs. The session also includes a presentation on using the myWIC app & TXIN Sandbox.</p> <p>TXIN Application Training Day 4 This day is all about formula management! In this session we verify formula, replace & exchange formula, return formula, create and approve a prescription, create a drop ship order, and managing breast pumps in TXIN.</p>			
03/06	12:00-1:00	<p>NE Sharing Session: Introduce new 2024 Nutrition Education reinforcement items and materials. Approved for 1.0 WCS CEC.</p>	NE Coordinators, Training Coordinators and Directors	NE Sharing Session 3 6 2024	Kathleen.Oliver@hs.texas.gov
03/06	1:00-5:00	<p>Virtual Advanced Lactation Management-Session 2 Guest Speaker: Jimi Francis, MS, PhD, RDN, IBCLC This advanced-level class utilizes critical thinking & problem-solving skills during activities and case studies. Topics include: Biomechanics of Lactation, Advances in Maternal Nutrition during Lactation, part 1, and Counseling During Complex Situations, part 2. The 4 sessions can be taken in any order. CE hours awarded for several disciplines. See registration page for specific information. This course is approved for a maximum of 3.0 WCS CEC regardless of how many sessions attended.</p>	LA staff who counsel breastfeeding mothers	Please register in advance at www.TALWD.org.	Missy.Hammer@hs.texas.gov

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03/07	12:00-1:00	<p>Lunch and Learn: Introduction to Child Development This training will cover the basics of child development, including an overview of developmental domains and examples of key milestones by age from 2 months to 4 years. Staff will learn the importance of monitoring child development and ways to support families through resources and referrals.</p> <p>Approved for 1.0 WCS CEC.</p>	Staff Offering Nutrition Education and Counseling	Introduction to Child Development (03/07/2024)	kaylene.thompson@hhs.texas.gov
03/12	1:00-2:00	<p>Lunch and Learn: Ask the IBCLC This session will allow LA staff who counsel breastfeeding moms the chance to ask our IBCLCs any questions they may have.</p> <p>Approved for 1.0 WCS CEC.</p>	LA staff who counsel breastfeeding mothers	Ask the IBCLC 3/12/24	Kristina.Arrieta@hhs.texas.gov
03/14	12:00-1:00	<p>Lunch and Learn: myWIC Tips and Tricks III Join us to learn, share and discuss tips and tricks to help your clients with myWIC.</p>	All WIC Staff	myWIC Tips and Tricks III 3.14.24	doreen.laduca@hhs.texas.gov
03/18	1:00-5:00	<p>Virtual Advanced Lactation Management- Session 3 Guest Speaker: Emma Omoruyi, MD, MPH This advanced-level class utilizes critical thinking & problem-solving skills during activities and case studies. Topics include: Advanced Lactation Equipment, NICU Lactation Counseling, and Advanced Infant Issues (Pediatric Complications). The 4 sessions can be taken in any order.</p> <p>CE hours awarded for several disciplines. See registration page for specific information.</p> <p>This course is approved for a maximum of 3.0 WCS CEC regardless of how many sessions attended.</p>	LA staff who counsel breastfeeding mothers	Please register in advance at www.TALWD.org.	Missy.Hammer@hhs.texas.gov

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03/19	1:00-2:00	<p>The Basics of Food Allergies This training will cover the basics of food allergies and the updates to allergy recommendations. Staff will also introduce the newly released NE materials and click and learn classes for clients regarding food allergies. Finally, there will be tips for staff regarding referrals and counseling clients on food allergies.</p> <p>Approved for 1.0 WCS CEC.</p>	Staff that provide nutrition counseling and education	Food Allergy Training 3 19 24	Kathleen.Oliver@hhs.texas.gov
03/20	1:00-5:00	<p>Virtual Advanced Lactation Management-Session 4 Guest Speaker: Jimi Francis, MS, PhD, RDN, IBCLC This advanced-level class utilizes critical thinking & problem-solving skills during activities and case studies. Topics include: Advances in Maternal Nutrition during Lactation, part 2 and Biospecificity and Composition of Human Milk. The 4 sessions can be taken in any order.</p> <p>CE hours awarded for several disciplines. See registration page for specific information.</p> <p>This course is approved for a maximum of 3.0 WCS CEC regardless of how many sessions attended.</p>		Please register in advance at www.TALWD.org.	Missy.Hammer@hhs.texas.gov
03/21	12:00-1:00	<p>Lunch and Learn: Texas Ten Step Program This session will provide an overview of the program and the Ten Steps that support the mother's infant feeding goals in the birthing facility. We'll discuss tips on how to educate families about the TTS program and how to support clients who are not delivering at a TTS designated facility.</p> <p>Approved for 1.0 WCS CEC.</p>	WIC staff who counsel breastfeeding clients	Texas Ten Step Program 3/21/24	Betzabel.Botello@hhs.texas.gov
03/26	12:00-1:00	<p>Quarterly Breastfeeding Sharing Session Local Agency Breastfeeding Coordinators and Peer Counselors to review breastfeeding updates.</p>	Local Agency Breastfeeding Coordinators and Peer Counselors	March Breastfeeding Sharing Session	safia.hussain@hhs.texas.gov

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03/26	1:00-2:00	<p>High Risk Referral Policy Each Local Agency must develop their own Local Agency High Risk Policy that outlines their procedures for follow-up, identification of additional high-risk criteria (beyond those specified in CS:33.0 High Risk Referrals), and their written procedures for responding to Red Flag criteria. Join us for this informative webinar to learn more about how your Local Agency can meet the policy standards. This webinar includes updated High-Risk Referral and Nutrition Notes documentation.</p>	<p>Local Agency staff that write a local agency specific high risk policy and/or train staff on the requirements outlined in Policy CS:33.0 High Risk Referrals</p>	<p>High Risk Referral Training 3.26.24</p>	<p>doreen.laduca@hhs.texas.gov</p>
03/28	12:00-1:00	<p>Lunch and Learn: Lead Check Texas This presentation will give a brief overview of the Blood Lead Surveillance Branch and the Texas Childhood Lead Poisoning Prevention Program. The information will also cover education on testing, what signs and symptoms to look for in lead poisoning, and what can be done to prevent lead exposure, and decrease elevated lead levels. Approved for 1.0 WCS CEC.</p>	<p>All WIC Staff</p>	<p>Lead Awareness 03/28/24</p>	<p>Angela.gil@hhs.texas.gov</p>

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April 2024					
04/02	1:00-2:00	<p>Lunch and Learn: Breastfeeding Basics: Common Concerns and How to Address Them</p> <p>This session will discuss the common concerns of engorgement, plugged ducts and low milk supply. We'll review general assessment strategies and treatment methods, as well as defining scope of practice as it applies to different job duties at WIC.</p> <p>Approved for 1.0 WCS CEC.</p>	WIC staff who counsel breastfeeding clients	Breastfeeding Basics 4.2.24	Kristina.Arrieta@hs.texas.gov
04/03	12:00-1:30	<p>WIC Leadership Series: Building Up Your Team - Improving Morale</p> <p>In this fast-paced session, we'll experience hands-on activities that can be applied in our own environments immediately. We'll evaluate our team's status and see how to move them forward. Be ready to gain principles for building others up and enhancing morale.</p> <p>Approved for 1.5 WCS CEC. Awarded 1.5 RD CPEU for live training only.</p>	WIC Directors, Supervisors, Team Leads	Building Up Your Team 04/03/24	Angela.gil@hhs.texas.gov
04/04	12:00-1:00	<p>Lunch and Learn: Managing Changes in Custody This webinar will review four changes in custody scenarios (Bio to Bio, Bio to Foster, Foster to Bio and Foster to Foster), how to determine if current month's benefits may be issued to the transferring participant, and how to issue them using the participant transfer process.</p>	LA Clinic staff with a good understanding of basic TXIN functionality.	Changes of Custody in TXIN 4.4.2024	doreen.laduca@hs.texas.gov
04/11	8:00-5:00	<p>Lactation Principles - Houston (in-person)</p> <p>This breastfeeding course addresses the fundamentals of breastfeeding, utilizing various case studies, activities and group discussions. Attendance for the entire day is required to receive a completion certificate or continuing education (CE) hours. No partial credit is awarded.</p>	Staff offering breastfeeding education	Please register in advance at www.TALWD.org.	Missy.Hammer@hs.texas.gov

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		<p>CE hours awarded for several disciplines. See registration page for specific information.</p> <p>Registration fee is \$50. If your agency has a credit to use or are unsure, please contact Missy prior to registering.</p>			
04/11	12:00-1:00	<p>Lunch and Learn: Understanding Primary, Secondary and Perceived Low Milk Supply. This presentation will help WIC staff learn how to assess and manage low milk supply as well as concerns about low milk supply. Staff will learn the difference in perceived low supply, primary low supply and secondary low supply. Approved for 1.0 WCS CEC.</p>	WIC staff who counsel breastfeeding clients	Understanding Low Milk Supply 4/11/24	Asia.sartor@hhs.texas.gov
04/16	1:00-2:00	<p>New LA Approval Process for Clinic Renovations & Repairs This webinar will describe how to obtain state agency approval for the renovation or repair of WIC sites. The presentation will focus on the approval process requirements and expectations for renovations, briefly highlight the approval process for purchases in general, and review forms.</p>	LA director and designated staff who submit LA purchase requests.	New LA Approval Process for Clinic Renovations and Repairs 4.16.2024	doreen.laduca@hhs.texas.gov
04/16 04/18 04/23 04/25	<p>23 hours of live virtual instruction over a 2-week period.</p> <p>See the Texas WIC Training Catalog for exact times.</p>	<p>TXIN Application Virtual Training Day 1 On Day 1, we provide a history of the TXIN application and explore navigation. During this session, we create a family record, add an endorser, add the participants to the family record, and document proof of residency.</p> <p>TXIN Application Training Day 2 On Day 2 we certify a participant and sign the Rights and Responsibilities document. This session includes a special presentation on creating and managing Nutrition Notes, Risk Codes, and High-Risk Referrals in TXIN.</p>	New and/or existing TXIN users	<p>April 2024 TXIN Virtual Training</p> <p>Registration is required.</p>	<p>debra.white1@hhs.texas.gov</p> <p>sandra.west@hhs.texas.gov</p>

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		<p>TXIN Application Training Day 3 In this session, we create a benefits issuance, and demonstrate how to verify and write WIC benefits to a Texas WIC Card. Additionally, we discuss, Scheduling, completing the Daily Rider, performing recertifications, mid-certs & mid-reviews, transferring families, and VOCs. The session also includes a presentation on using the myWIC app & TXIN Sandbox.</p> <p>TXIN Application Training Day 4 This day is all about formula management! In this session we verify formula, replace & exchange formula, return formula, create and approve a prescription, create a drop ship order, and managing breast pumps in TXIN.</p>			
04/18	12:00-1:00	<p>Hardwiring Happiness So many of us have lost touch with the simple joys, the everyday magic, that makes life meaningful. In this workshop, Dr. Shauna Shapiro, PhD - an internationally recognized expert in mindfulness - will teach you powerful practices to live a happier, healthier, more meaningful life. She will share recent discoveries in neuroscience and show how we can all learn practices that can sculpt and strengthen our neural circuits and increase our happiness. You will learn science-based practices of mindfulness and gratitude, as well as how to recognize glimmers, micro-moments of goodness, where we feel safe and at ease. Dr. Shapiro offers a science-based roadmap for how we can re-architect the very structure of our brain for greater calm, clarity and joy. This training will be recorded and added to the LMS for a limited time. Please register in advance.</p> <p>Approved for 1.0 WCS CEC.</p>	All WIC Staff	<p>Please register in advance</p> <p>Hardwiring Happiness 04/18/24</p>	<p>Angela.gil@hhs.texas.gov</p>

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04/23	1:00-2:00	<p>Lunch and Learn: Supporting Breastfeeding when Baby is Born Prematurely. This session will discuss the ways in which WIC staff can support breastfeeding among mothers whose babies are born prematurely. Topics such as maintaining lactation during maternal-infant separation and teaching hand expression and milk collection will be discussed.</p> <p>Approved for 1.0 WCS CEC.</p>	WIC staff who counsel breastfeeding clients	Supporting Breastfeeding when baby is Born Prematurely 4.23.24	Michelle.Pooler@hhs.texas.gov
04/25	12:00-1:00	<p>Lunch and Learn: Client Disputes This training will provide an overview of what LA staff need to gather for a Client Dispute and the process for submitting the dispute on behalf of a WIC client.</p>	LA Clinic staff with a good understanding of basic TXIN functionality and WIC food packages.	Client Disputes 4.25.2024	doreen.laduca@hhs.texas.gov
04/30	1:00-2:00	<p>High Risk RD Sharing Session</p>	WIC Registered Dietitians	HR RD Sharing Session 4 30 23	Stephanie.holland@hhs.texas.gov

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May 2024					
05/02	12:00-1:00	Lunch and Learn: What is the Peer Counselor's Scope of Practice? This session will provide an overview of the Peer Counselor's scope of practice, and when it's necessary to refer to an IBCLC.		Peer Counselor Scope of Practice 5/2/2024	Asia.Sartor@hhs.texas.gov
05/07	12:00-1:00	myWIC Tips and Tricks IV: Join us to learn, share and discuss tips and tricks to help your clients with myWIC.	All WIC staff	myWIC Tips and Tricks IV 5.7.2024	doreen.laduca@hhs.texas.gov
05/07	1:00-5:00	TXIN Application Virtual Training	New and/or existing TXIN users	May 2024 TXIN Virtual Training (adobeconnect.com)	Sandra.west@hhs.texas.gov
05/09	8:30-5:00	Training Day 1 On Day 1, we provide a history of the TXIN application and explore navigation. During this session, we create a family record, add an endorser, add the participants to the family record, and document proof of residency.		Registration is required.	Debra.white1@hhs.texas.gov
05/14	8:30-5:00	Training Day 2 On Day 2 we certify a participant and sign the Rights & Responsibilities document. This session includes a special presentation on creating and managing Nutrition Notes, Risk Codes, and High-Risk Referrals in TXIN.			
05/16	8:30-12:30	Training Day 3 On Day 3 we create a benefits issuance and demonstrate how to verify and write WIC benefits to an EBT card. Additionally, we discuss scheduling, completing the Daily Rider, performing recertifications, mid-certs & mid-reviews, completing in-state and out-of-state transfers, generating VOCs, and EBT card lock & unlock. Day 3 also includes a demo & presentation on using the myWIC app and shows staff how to practice myWIC.			

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		<p>Training Day 4 This day is all about formula management! In this session we verify formula, replace & exchange formula, return formula, create and approve a prescription, issuing a drop ship order, and managing breast pumps in TXIN.</p>			
05/09	12:00-1:00	<p>SNAP-Ed Q3 Sharing Session #1 This session will include updates and sharing of current project ideas and successes. This session is offered 2 times - staff only need to attend one.</p>	FY24 SNAP-Ed project leads and directors	SNAP-Ed Q3 Sharing Session #1 05.09.24	allison.mcadow@hhs.texas.gov
05/13	9:00-9:30	<p>Live Storm Orientation This class must be taken at least once before attending Virtual Lactation Principles (VLP) or Virtual Advanced Lactation Management (VALM) sessions. This is a review of how to use the LiveStorm platform. You will be automatically registered.</p>	Anyone attending a LiveStorm breastfeeding class.		Missy.Hammer@hhs.texas.gov
05/14 05/15 05/16	9:00-12:00	<p>Virtual Lactation Principles (3 days) This breastfeeding course addresses the fundamentals of breastfeeding, utilizing various case studies, activities and group discussions. All 3 days are required in order to receive a completion certificate or continuing education (CE) hours. No partial credit is awarded. CE hours awarded for several disciplines. See registration page for specific information. This course is approved for a maximum of 3.0 WCS CEC</p>	Staff offering breastfeeding education	Please register in advance at www.TALWD.org.	Missy.Hammer@hhs.texas.gov
05/14	1:00-2:00	<p>Lunch and Learn: Handling Requests for Ready-to-Use Formula. There are unique requirements for issuing the ready-to-use (RTU) form of a formula in place of powder or concentrated liquid. This training will review the newly updated Policy FD:15.0: Issuance of Ready-to-Use Formula and provide case examples. Approved for 1.0 WCS CEC.</p>	All staff who issue food packages.	5/12/24 Lunch and Learn RTU Formula	Esther.Giezendanner@hhs.texas.gov

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05/15	1:00-2:00	<p>SNAP-Ed Q3 Sharing Session #2</p> <p>This session will include updates and sharing of current project ideas and successes. This session is offered 2 times - staff only need to attend one.</p>	FY24 SNAP-Ed project leads and directors	SNAP-Ed Q3 Sharing Session #2 05.15.24	allison.mcadow@hhs.texas.gov
05/16	12:00-1:00	<p>NEBF Plan Training Session #1</p> <p>Join us for this annual NEBF Plan training to understand what it is and what you'll need to do to get it submitted and approved.</p>	LA Nutrition Education, Breastfeeding, outreach and training coordinators	NEBF Plan Training 5/16/24	akata.sanghani@hhs.texas.gov
05/21	1:00-2:00	<p>Designing Clear and Effective Health Messages</p> <p>Join Dr. Mackert for a discussion that will focus on health literacy and the design of more effective health messages to effectively engage with WIC clients. This session will be recorded. This session will be repeated in June.</p> <p>Approved for 1.0 WCS CEC.</p>	All WIC Staff	Designing Health Messages 05/21/24	Angela.gil@hhs.texas.gov
05/23	12:00-1:00	<p>Lunch and Learn: Navigating Trends in Baby Food Feeding. This training gives a review of the guidance for baby food feeding for infants between 6-12 months. Topics include signs and skills for introduction of baby food, an overview of baby led weaning, review of updated food allergy and safety guidance and tips on how families can use Texas WIC baby food benefits.</p> <p>Approved for 1.0 WCS CEC.</p>	Staff who counsel mothers.	Navigating Trends in Baby Food Feeding 5.23.24	Riana.Dalton@hhs.texas.gov
05/28	1:00-2:00	<p>Lunch and Learn: Practicing in myWIC Did you know that WIC staff have access to a sandbox area in myWIC, similar to the TXIN Sandbox? This session will demonstrate how the myWIC app sends information to TXIN and how staff can practice creating and confirming information submitted in the sandbox! In this Lunch & Learn session, staff will learn how to create a pretend family in the TXIN Sandbox,</p>	New and existing staff wanting to learn more about the myWIC app	Practicing in myWIC 5.28.24	doreen.laduca@hhs.texas.gov

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		send the family an invitation to sign-up for myWIC, and then create a pretend account in the myWIC sandbox. Staff can see exactly what the client sees when signing up to use the myWIC app and can follow the steps to submit required documents.			
05/29	1:00-2:00	<p>NEBF Plan Training Session #2 Join us for this annual NEBF Plan training to understand what it is and what you'll need to do to get it submitted and approved.</p>	LA Nutrition Education, Breastfeeding, outreach and training coordinators	NEBF Plan Training 5/29/24	akata.sanghani@hhs.texas.gov
05/30	12:00-1:30	<p>Lunch and Learn: WIC Shopping 101 This live, interactive training event is designed for staff in a variety of roles. Join to learn about WIC foods, shopping resources available for clients, common challenges and tips for supporting the shopping experience.</p>	Local Agency Staff and State Staff	WIC Shopping 101 (05/30/2024)	kaylene.thompson@hhs.texas.gov alyssa.rubin@hhs.texas.gov