

Texas WIC Health and Human Services Commission

Effective August 1, 2017

Policy No. AUT:04.0(T)

**Data Communications Capabilities, High Speed and
High Speed Wireless and Remote Access**

Purpose

To ensure that WIC data (issuance, inventory, appointments, transfers, and certification, etc.) can be passed between state agency (SA), local agency (LA) and clinic. To ensure SA access to LA's and clinics for remote maintenance and support.

Authority

State Policy

Policy

All LAs and clinics shall have access to a High Speed Data or a High Speed Wireless Connection. The Texas WIC Management Information System (MIS) cannot operate without a High Speed Data or a High Speed Wireless Connection.

In addition, the LA will allow the installation of Remote Access Capability. Remote Access Capability will be used for disaster recovery and automation support in case the MIS is not operational.

Procedures

- I. All computers shall have High Speed Data or High Speed Wireless installed.
- II. The LA will allow the installation of Remote Access Capability for disaster recovery and automation support in the event that the MIS is not operational.
- III. All computers must connect to and function properly with the MIS system using the data or wireless connection.

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- IV. High Speed Data or High Speed Wireless installation for new sites or sites moving from one location to another require a minimum of 60 days notice.
- V. High Speed Data or High Speed Wireless installation is the responsibility of Local Agency. Contact the State Agency if your clinic is moving, or for any reason, such as remodeling, which will require the High Speed Data or High Speed Wireless installation be moved.

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