

Background Checks

Provider Notifications Overview All Child Care Operations Except Child-Placing Agencies

Overview of Changes

The purpose of this document is to explain the significant changes operations must understand regarding how the Child Care Licensing's (CCL) Centralized Background Check Unit (CBCU) will notify operations of a person's background check results beginning January 13, 2019.

The main difference is that CBCU will only share the person's eligibility determination with the operation, instead of the detailed results. Additionally, CBCU will have direct communication with the person who is the subject of the background check regarding the results.

What is an *Eligibility Determination*?

An eligibility determination is CBCU's assessment of whether a person may be present in a child care operation based on the results of the person's background check. An eligibility determination does not include detailed information about the results, such as specific criminal history or Central Registry matches.

This table provides information related to the four types of eligibility determinations:

Eligibility Determination	What It Means	Action Needed
Eligible	The person can be present at the operation.	The operation does not need to take any action.
Ineligible	The person cannot be present at the operation.	 The operation must: Ensure that the person is not present at the operation; and Inactivate the person in the operation's Child Care Licensing Account.

Eligibility Determination	What It Means	Action Needed
Conditional	The person can be present at the operation, under conditions CBCU places on the person's presence.	The operation must ensure the person follows the conditions placed on the person's presence.
Provisional	The person can be present at the operation, under conditions CBCU places on the person's presence.	The operation must ensure the person follows the conditions placed on the person's presence.
	This determination is temporary until the CBCU finalizes the determination (for example, the CBCU receives further out-of-state information or completes a risk evaluation), at which time the CBCU will send a new eligibility notice to the operation.	

How Will the CBCU Notify Operations of a Person's Background Check Results?

After the CBCU receives the results of a person's background check, the CBCU will make an eligibility determination for the person who is the subject of the background check and notify the operation of the following:

- The person's eligibility determination;
- Whether the person can or cannot be present at the operation; and
- If applicable, any conditions the person must follow.

The subject line of the email notification you will receive regarding a person's eligibility determination is *Eligibility Status Notification*.

Must an Operation Receive Notice of a Person's Eligibility Determination before the Person Can be Present?

Yes. Before a person may be present at the operation, CBCU must notify the operation that the person's eligibility determination is:

- eligible;
- eligible with conditions; or
- provisionally eligible with conditions.

One exception is that an operation may allow a person to be present at the operation before the operation receives notice of the person's eligibility determination if:

- the person is present at the operation for the sole purpose of attending orientation or pre-service training; and
- does not have contact with children in care.

Can a Person's Eligibility Determination Change?

Yes. A person's eligibility determination can change if CBCU receives additional information regarding the person's background check that changes CBCU's assessment. For example, CBCU may receive new information from the FBI National Rap Back service, out-of-state background checks, or updated court documents. If a change occurs, CBCU sends a new notification to the operation. Only the most recent notification is valid.

What Other Notifications will CBCU Send an Operation?

CBCU will send the following notifications as described in the table below:

Subject	Description	Subject Line of Email
Employee List Validation	CBCU will notify an operation 30 days before the operation's Employee List Validation is due.	Employee List Validation Notification
Background Check Renewal	CBCU will notify an operation 30 days before a person's renewal check is due if the person is still active on the operation's Employee List.	Background Check Renewal Due Notification

What Notifications Will CBCU Send to the Person Who Is the Subject of the Background Check?

CBCU will have direct communication with the person who is the subject of the background check regarding the person's results. Notifications that CBCU will send directly to the person will include the following types of information:

- Instructions for submitting fingerprints;
- How to request out-of-state checks and submit to CBCU, if applicable;
- How to request a risk evaluation and submit to CBCU, if applicable;
- Reminder notification to complete fingerprinting or submit out-of-state background check results;
- The person's detailed background check results and eligibility determination;
- Instructions for disputing a background check result;
- The FBI rejected a person's fingerprint submission; and
- CBCU's decision to approve or deny a risk evaluation request.