

## Background Checks

What to Expect from January 2019 Updates

### Overview



#### Today, we'll talk about the following:

- Why are there changes?
- Types of checks
- Timeframes for checks
- Communication with subject of the check
- Person lists for each operation
- Child Care Licensing Account changes

# Why Are There Changes?



- Federal requirements (CCDBG)
- Subscribing to FBI Rap Back
- State statute and rules
- Increase automation and efficiencies
- Mirror most processes for DC and RC where possible

### Types of Checks Required



Sources of checks fall into one of three categories:

- Texas
- National
- Other states

### Types of Checks Required - Texas



#### Texas checks include:

- Texas fingerprint-based criminal history for most
- Sex Offender Registry
- Central Registry

### Types of Checks Required - National



#### National checks include:

- FBI fingerprint-based criminal history
- NCIC National Sex Offender Registry (On Hold)\*
  - \* Denotes new requirements

### Types of Checks Required – Other States



If the person has resided in another state in the past 5 years, background check requirements from each of those states include:

- Child abuse/neglect registry
- Sex Offender Registry

# Types of Checks Required – Volunteers or Visitors



Volunteers and frequent visitors only require name-based checks (Texas DPS and Central Registry) as long as...

- Always supervised by a qualified staff member or foster/adoptive parent and
- Have not lived outside of Texas in the past 5 years

# New Timeframes for Checks



- Checks remain valid for 5 years if fingerprinted and eligible for National Rap Back (anyone successfully printed on or after 6/1/15)
- National Rap Back implementation will ensure live nationwide criminal history results
- CBCU has 45 days from date of request to issue a decision on eligibility to be present at the operation

# Communication Primarily with Subject of the Check



- Operations will only receive notification of eligibility status for their employees:
  - Eligible: person is approved to have direct access to the operation or children in care without conditions
  - Ineligible: subject of the background check may not have any access to the operation or children in care
  - Eligible with Conditions: subject of the background check is approved to have access to the operation or children in care as long as specific conditions are followed
  - Provisional: subject of the background check may have limited access to the operation or children in care according to specific conditions while actions relating to the background check are incomplete (temporary determination)

Communication Primarily with Subject of the Check (continued)



- Subject will receive notice regarding how to complete fingerprinting and any out-of-state checks
- CCL staff will not be able to discuss or release any details of employee background check results with operations
- Risk evaluation process will be between CBCU and subject
- Foster/adoptive parents and their household members
  - Only persons for whom operations will receive full details of the background check results

oCPA will play a role in these risk evaluations

Communication Primarily with
Subject of the Check
(continued)



Since we are communicating directly with the subject of the check:

- Valid email address for that person greatly speeds up the process
- If no email address, ensure you have a current/valid mailing address entered
- Email address entered cannot be one belonging to the operation

#### Person Lists



- Person lists show employment/association status for an individual at an operation: Active, Inactive, or Pending
- Operations are required to validate list every 90 days

#### Updates to Child Care Licensing Account: General Functionality



- Operations can see entire Person List and details for each person
  - Eligibility status
  - Conditions
  - Role
- Required to validate Person List or inactivate persons through Child Care Licensing Account
- Updates to Person List are pulled over into CCL's database
- List can be sorted and filtered
- Additional Message Board functions to prompt user to take actions on background checks

#### Updates to Child Care Licensing Account: General Functionality (continued)



Online Background Check History  Last Validation: 5/24/7								/alidation: 5/24/2017							
													Validat	e Employee List	Print List
Fi	lter-														
Fi	Iter E	By: O Name	(	O Em	ployee	Statu	IS	O Date	e La	ast Submitted					
Fr	om l	Date: //			To Date	£ /	1 /	<b>#</b>		Starts With:				Go Clear	
Nan	ne		<b>\$</b>	DOB		Empl Statu		ent	<b>\$</b>	Employment Date	Status	<b>\$</b>	Date Last Submitted	Conditions?	Ineligible?
<ul> <li>Aguirre, Juana</li> </ul>			C	02/3/1976		Pend	ending Inact		•	05/23/2017			05/23/2017		
	Date Submitted F		Role	e	Eligibility		Eligibility Start Date		Eligibility End Date		Conditions				
10/13/2016		10/13/2016	Dire	<u>ector</u>	Pendin	g		In		activate Role					
			Dire	ector	Eligible		11/13/2015		10/13/2016						
			Dire	ector	Eligible	Eligible 1		11/13/2014		/13/2015					
Alexander, Brandy				01/09/1	1976 Pen		ding Inactivate		05/23/2017				05/23/2017		
Beddo, Kaylee				10/13/1942		Pending [		Inactivate		05/23/2017			05/23/2017		
◆ Campell, Kristen			0	06/23/1956		Active [		Inactivate		05/23/2017			05/23/2017	No	No
Chambers, Amanda			C	02/28/1960		Active [		Inactivate		05/23/2017			05/23/2017	No	No
Davis, Mae			C	08/19/1970		Inactive				05/23/2017			05/23/2017	Yes	No
Hampton, Travon			C	05/4/19	Inactive		05/23/2017				05/23/2017	Yes	No		

Message Board											
Message											
Renew Background Check for Andrew Evans											
Renew Background Check for Daisy Fuentes											
Validate Employee List											
Confirm Employment Ineligibility Notification for Arthor Mix, 3/4/1998											
Confirm Employment Ineligibility Notification for Andrew S. Strong, 12/2/1967											

# Updates to Child Care Licensing Account: Background Check Requests



- Alternate ID options for persons with no SSN
- Collecting info on states of residency in past 5 years
- Quick notification of errors (SSN or alternate ID/gender/DOB don't match)
- Validate DOB no future dates and no requests for persons under 13 years and 9 months
- System automatically determines background check types required based on answers to questions
- Role options specific to operation type

# Resource Materials for Providers



- January 2019 Updates to Background Checks: https://hhs.texas.gov/doing-businesshhs/provider-portals/protective-servicesproviders/child-care-licensing/child-carelicensing-background-checks/backgroundcheck-faqs/updates-child-care-licensingbackground-checks
- Tutorial videos for new functions of online account: <a href="https://hhs.texas.gov/doing-business-hhs/provider-portals/protective-services-providers/child-care-licensing/child-care-licensing-account-registration-login">https://hhs.texas.gov/doing-business-hhs/provider-portals/protective-services-providers/child-care-licensing/child-care-licensing/child-care-licensing-account-registration-login</a>

## Resource Materials for Providers (cont.)



- Child Care Licensing Account manual: <u>https://www.dfps.state.tx.us/Child Care/documents/Public and Provider Website Manual.pdf</u>
- Background check FAQs: <u>https://hhs.texas.gov/doing-business-hhs/provider-portals/protective-services-providers/child-care-licensing/child-care-licensing-background-checks/background-check-faqs</u>



## Questions?

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