

2021



PASRR Virtual  
Conference



# TEXAS STRONG



Nov. 9-10



**PARTNERS IN PROGRESS**  
Webinar Series



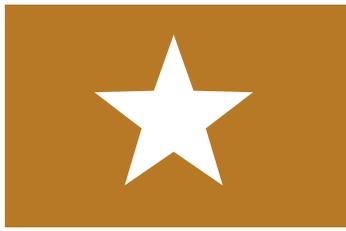
TEXAS  
Health and Human  
Services

Supported by:



*Making a positive difference in the lives of people we serve.*





**Welcome!**



Thank you for joining us for the 2021 Preadmission Screening and Resident Review (PASRR) Conference! I had sincerely hoped we would be seeing each other in person this fall but am thankful we are still finding ways to connect.

It is hard to believe this is our fifth annual PASRR conference. It seems like just yesterday we were planning our first ever PASRR conference and here we are, five years later, continuing to learn from each other and advancing the PASRR system for people with intellectual and developmental disabilities (IDD) and mental health (MH) needs. We greatly appreciate your dedication and commitment to the people who receive PASRR services.

I would like to thank the Texas Health and Human Services Commission (HHSC) PASRR conference planning committee, our presenters and our executive leadership for their continued support and commitment to making the PASRR conference a success.

Throughout this virtual conference you will receive presentations on topics such as trauma-informed care, person-centered thinking and habilitation coordination. It is our desire that through these sessions you will learn something new that will enhance your work and the critical role that you play for Texans with IDD and MH needs.

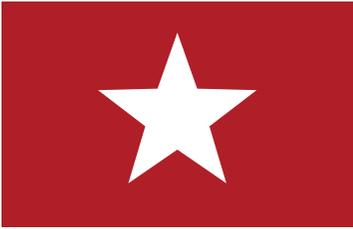
Continued education units (CEUs) will be offered for this PASRR conference. At the conference conclusion, those seeking CEUs will be asked to complete a survey and return it to HHSC. Once received, HHSC will send participants a CEU confirmation form within 30 days.

It is our privilege to have you join us this year. We look forward to seeing you in person in 2022.

Thank you for being our partners in continuing to make a positive difference in the lives of the people we serve.

**Haley Turner**

Associate Commissioner  
Intellectual and Developmental Disability Services  
Health and Human Services Commission



## Agenda



### Tuesday, Nov. 9

8:30 - 8:45 a.m. Welcome - Introduction by HHSC

8:45 - 10:15 a.m. Opening Keynote

10:15 - 10:30 a.m. Break

#### 10:30 - 11:30 a.m. Breakout Session 1

Room A An In-Depth Look at Habilitation Coordination and Transition Planning  
*Shurmeka McKenzie, HHSC*

Room B PASRR Webinar for Providers – A Regulatory Perspective  
*Robert Ochoa, HHSC*

Room C Guardianship – A Basic Introduction  
*RoShana Adamson and Daniel Medrano, HHSC*

11:30 a.m. - 1 p.m. Lunch

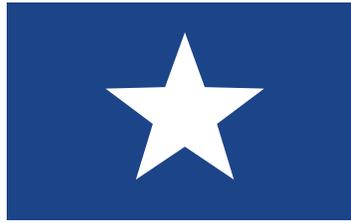
#### 1 - 2 p.m. Breakout Session 2

Room A PCSP Form and Its Functionality  
*Cindi Brickett, HHSC*

Room B Supporting Nursing Facility Residents with IDD in Relocating to the Community  
*Joyce Pohlman and Matt Harrington, HHSC*

Room C PASRR Process for Individuals with Mental Illness  
*Valerie Krueger, HHSC*

2 - 2:15 p.m. Break



**2:15 - 3:15 p.m. Breakout Session 3**

**Room A Trauma and People with Intellectual and Developmental Disabilities**  
*Holly Fulmer, HHSC*

**Room B Community Living Options**  
*Natasha Stavish, HHSC*

**Room C The Role of Transition Support Teams for People Residing in an NF**  
*Laura Golden, MHMR of Tarrant County, Madison Meadows, Integral Care*

**3:15 - 3:30 p.m. Break**

**3:30 - 4:30 p.m. Breakout Session 4**

**Room A Employment First and Benefits**  
*Monty Chamberlain and Chimere Clemons, HHSC*

**Room B PASRR Mailbox Top Two FAQs**  
*Doug Odle, Katy Krueger and Valerie Krueger, HHSC*

**Room C An Overview of Person-Centered Thinking and the Implementation of Person-Centered Practices**  
*Kent Allen and Ric Miller, HHSC*

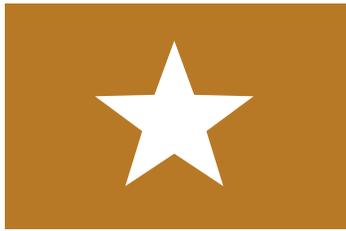
## **Wednesday, Nov. 10**

**8:30 - 10 a.m. The Role of the Ombudsman in Nursing Facilities**  
*Alexa Schoeman and Sara Kimber, HHSC*

**10 - 10:15 a.m. Break**

**10:15 - 11:45 a.m. Self-Care: The Session Focused on You, 2020 Lessons Learned Panel**

**11:45 a.m. - noon Closing Remarks**



## Keynote Speaker



### Lucas Reynard

*Northeastern Family Institute, Chief Operating Officer, Human Service Agency*

Reynard has 20 years of experience providing services to people with intellectual and developmental disabilities, mental health needs and other related disabilities. Starting in service coordination, he worked in the Texas service system at My Health My Resources of Tarrant County in 2005. Over the following 14 years, Reynard served in various leadership positions, culminating in the role of chief of Disability Services until 2019. During his tenure, he was closely involved with the development and implementation of the current PASRR program and participated in the refinement of the process.

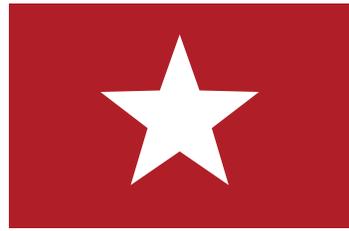
Currently the chief operating officer for Northeastern Family Institute in New Hampshire and Maine, Reynard provides a variety of human services including mental health supports, residential supports, educational supports and foster care services.

Reynard also provides financial and operational support for the Center for START Services at the University of New Hampshire in Durham, New Hampshire. He supports the financial operation functions, contract process and program management related to START team program development across the nation.

Throughout the last 20 years, Reynard has served on several nonprofit boards supporting agencies that provide services to people with disabilities and mental health needs.

His current role allows him to be involved in multiple state human service operations and interact with a variety of stakeholders, policy makers and practitioners.

As a regular presenter at the annual START National Training Institute, he has been invited to present at the National Council on Behavioral Health Conference, Texas Council on Community Center events and the NFI North Annual Empowerment Awards and Employee Awards.



## Webinar Series



---

### **An In-Depth Look at Habilitation Coordination and Transition Planning**

*Shurmeka McKenzie, Contract Specialist, Intellectual and Developmental Disability and Behavioral Health Services, HHSC*

An overview of habilitation coordination and transition planning concerning some of the key elements with service planning and monitoring in PASRR since the initiation of habilitation coordination in Texas on July 07, 2019.

---

### **PASRR Webinar for Providers — A Regulatory Perspective**

*Robert Ochoa, Senior Policy Specialist, Long-Term Care Regulatory Policy, Rules and Training, HHSC*

An overview of the PASRR process and informing nursing facility providers of the state and federal requirements from a regulatory perspective. This presentation also informs providers on what state surveyors are reviewing to ensure PASRR requirements have been met.

---

### **Guardianship — A Basic Introduction**

*RoShana Adamson, Education Specialist, Office of Guardianship Services, HHSC*  
*Daniel Medrano, Education Specialist, Office of Guardianship Services, HHSC*

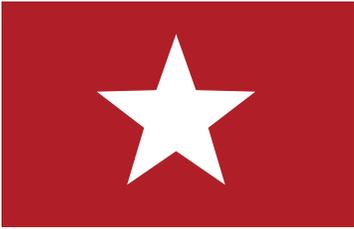
An overview of guardianship in Texas. The facilitators will explain Texas Guardianship Minimum Standards, ethics, certification requirements, HHSC referrals and community referrals to the probate court.

---

### **PCSP Form and Its Functionality**

*Cindi Brickett, Lead Training Specialist, IDD Services, HHSC*

A discussion and overview of the PASRR Comprehensive Service Plan (PCSP) form. This training will provide solutions with common issues the local authority faces when completing and submitting the PCSP form. It will also review any major changes or updates to the form.



---

## Supporting Nursing Facility Residents with IDD in Relocating to the Community

*Joyce Pohlman, Director, Money Follows the Person Demonstration, HHSC*  
*Matt Harrington, Assistant Director, Money Follows the Person Demonstration, HHSC*

This presentation will help participants understand the steps in the relocation process, including referral, transition needs assessment, service planning process, day of move activities, monitoring and following up after the move. It will also explain who is responsible for each part of the process.

---

## PASRR Process for Individuals with Mental Illness

*Valerie Krueger, Manager, PASRR Policy and Specialized Services, IDD Services, HHSC*

This presentation will increase attendees' understanding of the PASRR process for a person suspected of having a mental illness (MI). The presentation includes the definitions of MI for PASRR eligibility, how to complete the PASRR evaluation to determine if a person meets the PASRR definition for MI, and the new local mental or behavioral health authority requirements and timelines if the person is determined to be PASRR positive for MI.

---

## Trauma and People with Intellectual and Developmental Disabilities

*Holly Fullmer, Senior Policy Advisor for Trauma Informed Care, Office of Mental Health Coordination, HHSC*

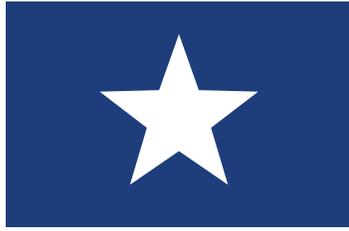
An overview of how people with IDD are impacted by trauma, the affect it can have on providers, and what providers can do about it.

---

## Community Living Options

*Natasha Stavish, Team Lead and Training Specialist, IDD Services Training Unit, HHSC*

The Community Living Options (CLO) process is an integral component of services to recipients of PASRR. This presentation reviews basic timeline markers, HHSC required materials for education, CLO Form 1054 specifics and other activities related to the CLO process. The presentation also reviews Service Planning Team (SPT) obligations to address identified barriers as part of the Habilitation Service Plan development or revision.



---

## The Role of Transition Support Teams for People Residing in a Nursing Facility

*Laura Golden, Outreach Program Director, MHMR of Tarrant County  
Madison Meadows, Program Manager, Transition Support Team Region 5, Integral Care*

An overview of Transition Support Team services, the processes for requesting services and supports, and information about each team throughout the state.

---

## Employment First and Benefits

*Monty Chamberlain, Employment Recruitment Coordinator, Special Projects Unit, HHSC  
Chimere Clemons, Lead Program Specialist, Special Projects Unit, HHSC*

An overview of Employment First principles and philosophies relating to persons receiving services and who sets the goal to work in competitive and integrated settings in the community. There will also be an overview of Employment Assistance and Supported Employment followed by information presented on social security benefits and tools to preserve those benefits when a person receiving service becomes employed.

---

## PASRR Mailbox Top Two FAQs

*Doug Odle, Program Specialist, PASRR NFSS Reviewer, IDD Services, HHSC  
Mary Krueger, Program Specialist, PASRR NFSS Reviewer, IDD Services, HHSC  
Valerie Krueger, Manager, PASRR Policy and Specialized Services, IDD Services, HHSC*

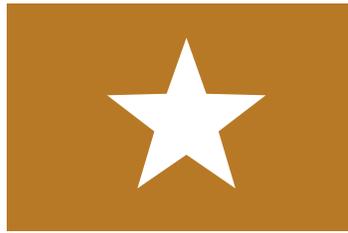
Review and provide information regarding the top two frequently asked questions from the HHSC PASRR mailbox. This presentation will increase the attendee's understanding of the process for requesting a PASRR Nursing Facility Specialized Service (NFSS) including PASRR customized manual wheelchair authorization requests and the PASRR admission processes.

---

## An Overview of Person-Centered Thinking and the Implementation of Person-Centered Practices

*Kent Allen, Manager, IDD Services Training Unit, HHSC  
Richard (Ric) Miller, Training Specialist, Curriculum Development, IDD Services Training Unit, HHSC*

An overview of person-centered thinking (PCT), person-centered planning and person-centered practice. Participants receive instruction regarding how PCT (the language, values and actions underlying it) promotes person-centered practice and person-centered planning. Participants are also introduced to the skills taught in a full PCT course and how those skills relate to determining what is important **to** a person and **for** a person.



---

## **The Role of the Ombudsman in Nursing Facilities**

*Alexa Schoeman, Deputy State Ombudsman, HHSC*  
*Sara Kimber, Ombudsman Nursing Facility Specialist, HHSC*

An overview of the Long-Term Care Ombudsman Program, including an ombudsman's role in advocating for long-term care residents. This presentation describes ombudsman complaint processes and policies and uses case examples to demonstrate how long-term care ombudsmen are a resource for residents using PASRR services.

---

## **Self-Care: The Session Focused on You, 2020 Lessons Learned Panel**

*Dr. Rishi Sawhney, Community Behavioral Health Medical Director, Behavioral Health Services, HHSC*

An overview of self-care, burnout, wellness and strategies to decrease burnout and improve wellness. The presentation will focus on why self-care is particularly important for people working in health care, define self-care and wellness, and provide examples and strategies for engaging in self-care. It will conclude with a guided self-care activity where everyone attending will be asked to join in.



## Presenter Biographies



### Haley Turner

*Associate Commissioner for Intellectual and Developmental Disability Services, HHSC*

Haley Turner started her career supporting people with IDD at the Alabama Disabilities Advocacy Program. She worked on disability issues related to children receiving special education, and child protective and juvenile justice services.

After completing her master's degree in social work, Turner spent time at the National Disability Rights Network in Washington, D.C., learning about, advocating for and educating on disability issues at the national level.

From there, Turner held staff and leadership roles at Disability Rights Texas, advocating for the rights of people living in institutions and those receiving community-based services. Before joining HHSC, Turner was the director of IDD Services for Austin Travis County Integral Care where she oversaw operations of state-funded, community-based IDD services, Medicaid service coordination, a 1115 waiver program and several 1915c Medicaid waiver programs, and innovative programs including a crisis respite facility for people with IDD and a learning community for professionals supporting people with IDD.

Turner currently serves as the associate commissioner for HHSC's Intellectual and Developmental Disability Services.



### Robert Ochoa

*Senior Policy Specialist, Long-term Care Regulatory, HHSC*

Robert Ochoa has worked for two local intellectual and developmental disability authorities and local behavioral health authorities and served children and adults with behavioral health issues or IDD.

He also worked on policy rules for the Texas Workforce Commission and now works on policy and rules for Texas Health and Human Services Commission's Long-Term Care Regulatory. Robert earned his bachelor's from Our Lady of the Lake University in San Antonio.



### RoShana Adamson

*Education Specialist, Office of Guardianship Services, HHSC*

RoShana Adamson graduated cum laude in 2004 with a bachelor's degree in psychology from Huston-Tillotson University in Austin. She is an avid volunteer who consistently volunteers with communities with low income and mental health challenges. She has over 17 years of service with state government and has had success in training and development, facilitation, policy creation and curriculum development.



## Presenter Biographies



### **Daniel Medrano**

*Education Specialist, Office of Guardianship Services, HHSC*

Daniel Medrano currently serves as the education specialist in the HHSC Office of Guardianship Services and previously served as a guardianship specialist. Medrano has been employed with the Office of Guardianship Services for five years. Prior to his HHSC service, he was employed with the Department of Family Protective Services as an Adult Protective Services specialist. Medrano has a bachelor's degree in political science and is a Texas-certified guardian and licensed educator from Texas Tech University in Lubbock.



### **Joyce Pohlman**

*Director, Money Follows the Person Demonstration, HHSC*

Joyce Pohlman has worked for over 25 years in housing and human services. This experience includes working to increase and improve services for persons with disabilities. Her accomplishments include helping multiple Texas counties receive their first federal grant for homeless services. More recently, Pohlman wrote a statewide plan to address the housing needs of persons with disabilities.



### **Matt Harrington**

*Assistant Director, Money Follows the Person Demonstration, HHSC*

Matt Harrington is a registered dietitian and the assistant project director for the Money Follows the Person demonstration program. He earned his master's degree from the University of the Incarnate Word in San Antonio.



### **Shurmeka McKenzie**

*Contract Specialist, Intellectual and Developmental Disability and Behavioral Health Services, HHSC*

Since 2008, Shurmeka McKenzie has filled various roles serving people with intellectual and developmental disabilities. She has served in the private sector providing direct care, with the local intellectual and developmental disability authority, and as a lead with HHSC's PASRR Curriculum Development and Training unit. McKenzie is now a contract specialist with Contract Accountability and Oversight in IDD and Behavioral Health Contract Operations. She holds a bachelor's degree from Southern Arkansas University and two master's degrees from the Texas A&M University system.

## Presenter Biographies



### **Holly Fullmer**

*Senior Policy Advisor for Trauma Informed Care, Office of Mental Health Coordination, HHSC*

Holly Fullmer began her career in Child Protective Services and then moved to behavioral health becoming a children's mental health specialist at the county office of behavioral health in Pennsylvania. In this role she was the liaison for the Office of Intellectual and Developmental Disabilities for children with a dual diagnosis of MH and IDD. Fullmer has provided numerous hours of psychoeducation and training to adolescents, parents, caregivers, mental and behavioral health providers, and school personnel both in small and large groups. She is a certified trainer in suicide prevention/intervention, a master trainer in Road to Recovery, supporting children with IDD impacted by grief and trauma. Fullmer is also a certified trauma-competent professional and a certified disaster, crisis, outreach and referral professional.



### **Valerie Krueger**

*Manager, PASRR Policy and Specialized Services, IDD Services, HHSC*

Valerie Krueger is the mental health PASRR program specialist with the HHSC PASRR Unit in IDD-BH Services. Krueger earned her bachelor's degree in business administration at Stephen F. Austin State University in Nacogdoches and is also a certified assisted living manager. She spent 27 years working with senior adults in various capacities, including 13 years in

senior living, and was the executive director of a memory care community before joining HHSC in 2013.

Krueger has been very active in the senior adult community and has served on various committees and boards including the American Cancer Society, Austin Case Management Association, Austin Area Home Health Council, Austin Interagency Council and the Retirement and Senior Volunteer Program. Currently she serves on the Texas Council on Alzheimer's Disease and Related Disorders and the HHSC Aging and Disability Resource Center State Advisory Committee.



### **Kent Allen**

*Manager, IDD Services Training Unit, HHSC*

Kent Allen has over 30 years of experience in the field of intellectual and developmental disabilities and behavior health services. Allen has worked in the public and private sector and is a certified Person-Centered Thinking instructor. Helping people obtain better lives has been his motivation as he has spent most of his career helping people connect to services and supports. Allen is currently the manager of the IDD Training unit at HHSC.



## Presenter Biographies



### **Richard (Ric) Miller**

*Training Specialist, Curriculum Development, IDD Services Training Unit, HHSC*

Since 1986, Richard Miller has worked in intellectual and developmental disabilities in direct contact, diagnostic, interdisciplinary planning and supports, quality enhancement, policy development, management, and administrative roles in institutional, community-based and state administration settings. Currently, Miller is employed with IDD Services Training unit at HHSC. He focuses on curriculum development related to the PASRR program.



### **Cindi Brickett**

*Lead Training Specialist, IDD Services, HHSC*

Cindi Brickett is a lead training specialist for the PASRR Curriculum Development and Training unit at HHSC. She has her bachelor's in health studies from Texas Woman's University in Denton. Brickett started her career in the field working in addiction services with MHMR of Tarrant County. She spent two years working for a grant-funded program doing street outreach. Brickett transferred to Tarrant County's local intellectual and developmental disability authority working with the 1115 waiver services before transitioning into the PASRR program, leading as the program manager. In March 2018, she transitioned to the Dallas County local authority and worked with Metrocare as diversion coordinator.

Throughout her time at both local authorities, Brickett served in various roles and was responsible for the PASRR program, training new service coordinators, and creating and facilitating PASRR and company-specific trainings. In her current role, Brickett serves as a lead trainer and provides training to local authorities throughout Texas on the PASRR program.



### **Alexa Schoeman**

*Deputy State Ombudsman, HHSC*

Schoeman is the deputy state ombudsman with the Office of the Long-Term Care Ombudsman. Previously, she served as the nursing facility policy specialist with the ombudsman program and a government relations specialist with the Arc of Texas. Before moving to Texas, Schoeman worked as a therapeutic recreation instructor for people with disabilities, including heading art and health and wellness programs for clients.

Schoeman has a bachelor's degree in psychology and sociology from the University of Colorado in Colorado Springs and a master's degree in social work from the University of Texas at Austin. She lives in Austin and loves music, collecting houseplants, and spending time with her horse, dog, chickens and husband.

## Presenter Biographies



### **Sara Kimber**

*Ombudsman Nursing Facility Specialist, HHSC*

Sara Kimber has worked at the Office of the Long-Term Care Ombudsman since November 2020 as the ombudsman nursing facility specialist. She previously provided direct clinical services in a variety of outpatient and inpatient mental health settings. Kimber also teaches a caregiver education class for family members caring for a loved one with dementia.



### **Dr. Rishi Sawhney**

*Community Behavioral Health Medical Director, Behavioral Health Services, HHSC*

Dr. Rishi Sawhney works in HHSC Behavioral Health Services as the Community Behavioral Health medical director where he oversees outpatient mental health services funded by HHSC. He is also on faculty at Dell Medical School's Psychiatry Department and Department of State Health Services' Preventive Medicine Residency. Dr. Sawhney is a psychiatrist by training and has worked on resiliency work with medical students while a resident and fellow.



### **Natasha Stavish**

*Team Lead and Training Specialist, IDD Services Training Unit, HHSC*

Natasha Stavish's professional career working with people with intellectual disabilities began in 2013. Stavish has worked

overseas with the federal government, worked in service coordination with the local authority, and is a certified legal guardian. In her current role within HHSC, she helps facilitate trainings to the local authority staff and works with curriculum development to keep trainings to date with the forever-changing PASRR program.

Stavish is also currently in the process of becoming certified in Person-Centered Thinking Training and has recently been named co-chair in the Person-Centered Practices Steering Committee. Stavish is passionate about making a greater change for the IDD and MH community and continues to strive for change for people to live better lives.



### **Monty Chamberlain**

*Employment Recruitment Coordinator, Special Projects Unit, HHSC*

Monty Chamberlain is the employment recruitment coordinator for HHSC where he is responsible for networking with employers across the state to share information about the many values people with disabilities can bring to an employer. He serves as a link between employers and service providers to increase integrated employment opportunities for people with disabilities.

Chamberlain has 37 years of state government experience. He began his career with the Texas Department of Transportation. For the last 19 years, he has been with HHSC, including the last six years in his present position working across the state



## Presenter Biographies

to educate employers and provide increased employment opportunities for people with disabilities.

Chamberlain holds a bachelor’s degree with a concentration in public administration from St. Edward’s University in Austin.



### **Chimere Clemons**

*Lead Program Specialist,  
Special Projects Unit, HHSC*

Chimere Clemons has 17 years of professional experience with HHSC and currently works as a lead program specialist in the Special Projects Unit. She has worked and partnered on projects that include: providing long-term services and supports through the Medicaid waiver programs, Money Follows the Person customized employment grant, employment services and initiatives across Texas, HCBS Settings Rule, direct service worker training, day habilitation services, and behavioral health, mental health and IDD conferences. Clemons earned a bachelor’s degree in health services and technical management from DeVry University and a master’s degree in health administration and informatics from the University of Phoenix. Clemons serves as a Mental Health First Aid instructor and a community partner work incentives coordinator.



### **Doug Odle**

*Program Specialist, PASRR  
NFSS Reviewer, IDD Services,  
HHSC*

Doug Odle is a policy specialist with the HHSC PASRR unit in IDD Services. He earned a bachelor’s of applied arts and sciences degree in music and technology from Texas State University in San Marcos. Odle has over 27 years of experience in Texas Medicaid.

In his current role, Odle reviews NFSS requests submitted on the Texas Medicaid & Healthcare Partnership (TMHP) Online Portal for Customized Manual Wheelchair/Durable Medical Equipment and therapy requests.



### **Mary Krueger**

*Program Specialist, PASRR  
NFSS Reviewer, IDD Services,  
HHSC*

Mary Krueger is a policy specialist with the HHSC PASRR Unit in IDD Services and earned her bachelor’s degree in English from the University of North Texas in Denton. She has been employed with HHSC since 2016.

Currently, she helps draft policy documents for PASRR NFSS requests and processes the PASRR NFSS therapy requests submitted on the TMHP Long-Term Care Online Portal.

## Presenter Biographies



### **Laura Golden**

*Outreach Program Director,  
MHMR of Tarrant County*

Laura Golden is a licensed and registered occupational therapist in Texas. She is the project manager for MHMR of Tarrant County's Transition Support Team where she provides training to caregivers and providers and presents at conferences and symposiums throughout the state.

Golden graduated from Washington University in St. Louis with a doctorate in occupational therapy with a focus on enhance meaning, purpose and quality of life in adults with IDD. She completed her doctoral apprenticeship with Pathways to Independence in St. Louis, and the Center for Autism and Related Disabilities in Coral Gables, Florida. Golden is a Positive Approach to Care certified independent consultant and a Trust-Based Relational Intervention practitioner.



### **Madison Meadows**

*Program Manager, Transition  
Support Team Region 5,  
Integral Care*

Madison Meadows is a licensed professional counselor in Texas. She obtained her bachelor's degree in human development and her master's degree in counselor education at the University of Texas at Austin. She currently serves as the program manager of the Transition Support Team at Integral Care and oversees education, clinical consultation and technical assistance for a service area covering 27 counties, five local IDD

authorities and numerous HCS and TxHmL community providers. Transition Support Teams are funded through Money Follows the Person and serve to increase the competency of professionals working with people with IDD in order to reduce the risk of institutionalization and support transitioning from institutions into a community setting. Prior to overseeing Transition Support Team in Region 6, Meadows worked as a crisis intervention specialist providing services to people with IDD and co-occurring mental health disorders in recurring crisis. Meadows also has professional experience in specialties including mental health in higher education, eating disorder treatment, and family and marriage therapy. Outside of her work in the local authority setting, Meadows owns a small private practice providing individual and couples therapy from a Bowen Family Systems theoretical orientation.



### **Gailyn Trammell**

*MI PASRR Qualified Mental  
Health Professional (QMHP)  
Team Lead, Integral Care*

Gailyn Trammell is a QMHP team lead for mental illness PASRR services which help provide case management and mental health support to residents in long-term care nursing facilities. Trammell has a bachelor's degree from The University of Texas at Austin in human development and family sciences with a concentration in close and personal relationships and a master's degree in counseling with a focus in marriage and family therapy from St. Edward's University in Austin. Trammell is currently working to obtain her license in marriage and family



## Presenter Biographies

therapy and hopes to work with people of color to help break the stigma of obtaining mental health services.



### **Jesus Gutierrez**

*Program Manager, Integral Care's Habilitation Coordination, Enhanced Community Coordination, and Community Living Options Information Process (CLOIP), Integral Care*

Jesus Gutierrez began his official career in social work in 2015 after being hired by the local authority in Travis County to help pilot the non-waiver Community First Choice program. Since then he has worked in various capacities supporting people with intellectual and developmental disabilities. His work with the local authority includes intake and enrollment, community outreach, direct work via service coordination, eligibility process support, interagency policy development and quality enhancement, and supervisory/managerial roles. His current efforts are managing PASRR and CLOIP programs to ensure a successful continued implementation of both programs as well as the continuity of services for the IDD population.



### **Kelly Fontenot**

*Habilitation Coordinator, Texana Center*

Since starting as an intern during college in 2009, Fontenot has worked in Texas and Louisiana with clients with mental illness and intellectual developmental disabilities in planning, securing, coordinating and

monitoring their services within the community and institutional setting. Fontenot has managed and provided services for clients of all ages with a focus on coordinating the provision and timely delivery of early intervention services to benefit the development of each child, while also completing comprehensive plans of care and quarterly assessments for populations who are elderly and disabled. Most recently, she worked as a service coordinator serving people with complex needs with IDD community centers or state facilities.

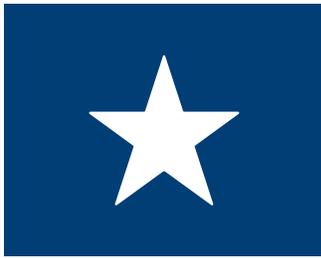
Fontenot provides assessment, service planning, monitoring, advocacy and crisis prevention for an assigned caseload of people with IDD for proper provision of Medicaid-billable habilitation coordination activities for people in nursing facilities, as well as people transitioning from nursing homes to the community. She has completed MNRI certification to understand the important role body systems play to ensure optimal integration of motor reflex movements and patterns for people with challenged sensory systems.



### **Mary Brown**

*Manager of PASRR Process Departments, Lakes Regional Community Center*

Mary Brown began working for the departments for Lakes Regional Community Center. She is currently working as manager of the PASRR program, habilitation coordination, and the Enhanced Community Coordination programs. Brown has experience as a volunteer in a hospice program and a nursing facility where she aided with activities and Bible study.



## Want more PASRR training?

Visit the **PASRR Training page** on the HHS website to learn more and review conference slideshows.

Email [PASRR\\_Conference@hhs.texas.gov](mailto:PASRR_Conference@hhs.texas.gov) for post-conference questions.



*The Texas Health and Human Services Commission (HHSC), IDD & Behavioral Health Services plans to offer continuing education credit hours for licensed social workers, certified nurse aides, licensed nursing facility administrators, licensed marriage and family therapists, qualified intellectual disability professionals, nursing facility activity director, licensed professional counselors, assisted living facility manager, home and community support services agencies, day activity and health services.*

