

Expediting Access to OAA Services for Hurricane Evacuees

DADS offers these simplified process instructions to help Area Agencies on Aging assisting eligible older evacuees displaced from their homes and communities by Hurricanes with unmet needs.

AAAs assisting eligible older evacuees who have needs should get as much information on the intake as possible; a name and an age is an absolute must for eligibility purposes. You should attempt to collect the other items to the best of your ability (based on time and availability) without causing undue stress on the already vulnerable population in the shelter. These are items required for NAPIS reporting and at some time the information regarding low income and ethnicity may be necessary for other reporting requirements.

The address on the intake must be the shelter where they are residing when the AAA is assisting them. And as always staff should sign and date the intake, and check the client release of information box.

Please write the Hurricane name in the upper right hand corner of the client intake.

Gary Jessee, Assistant Commissioner, has stated purchases for evacuees could be assigned as income support or other appropriate service that does not require a full assessment to expedite service delivery.