Health Care Regulation
Contact Information

Regional Operations

General Inquiries: infohflc@hhs.texas.gov

Health Facility Compliance Unit
Central Office

Email: TX_HFC@hhs.texas.gov

Mailing Address:
Texas Health and Human Services Commission
P.O. Box 149347 (MC 1979)
Austin, Texas 78714-9347

For more information about the geographic division of HHSC regions, please refer to the Texas Health and Human Services Regional Map.
Regions 1/7/9/10 – HFC Austin


Email: HFC.Austin@hhs.texas.gov

Mailing Address:
Texas Health and Human Services Commission
P.O. Box 149030 (MC 1979)
Austin, Texas 78714-9030

Regions 2/3 – HFC Arlington


Email: HFC.Arlington@hhs.texas.gov
CLIA Email: CLIA.Arlington@hhs.texas.gov

Address:
Texas Health and Human Services Commission
1301 South Bowen, Ste. 200
Arlington, Texas 76013
Regions 8/11 - HFC San Antonio


Email: HFC.SanAntonio@hhs.texas.gov
CLIA Email: CLIA.SanAntonio@hhs.texas.gov

Address:
Texas Health and Human Services Commission
6711 S. New Braunfels Ave. Ste. 100
Bldg. 518, Houston Hall, 2nd floor
San Antonio, Texas 78223

Region 6 – HFC Houston

Counties Served: Austin, Brazoria, Chambers, Colorado, Fort Bend, Galveston, Harris, Liberty, Matagorda, Montgomery, Walker, Waller, Wharton

Email: HFC.Houston@hhs.texas.gov
CLIA Email: CLIA.Houston@hhs.texas.gov

Address:
Texas Health and Human Services Commission
5425 Polk Ave., Suite J
Houston, Texas 77023-1497

Regions 4/5 – HFC Tyler


Email: HFC.Tyler@hhs.texas.gov
CLIA Email: CLIA.Tyler@hhs.texas.gov

Address:
Texas Health and Human Services Commission
2521 West Front St.
Tyler, Texas 75702
HFC State-Wide Medicare Only (CLIA Regions 1/7/9/10)


Email: TX_HFC@hhs.texas.gov
CLIA Email: CLIA.Austin@hhs.texas.gov

Mailing Address:
Texas Health and Human Services Commission
P.O. Box 149347 (MC 1979)
Austin, Texas 78714-9347

Substance Use Disorder and Professional Licensing Compliance Unit-Statewide

Emails:
SUDCU@hhs.texas.gov
NTPCentralRegistry@hhs.texas.gov
LCDC_Complaints@hhs.texas.gov
CSOT_Complaints@hhs.texas.gov

Mailing Address:
Texas Health and Human Services
Substance Use Disorder Compliance Unit
P.O. Box 149347 (MC 1979)
Austin, Texas 78714-9347
Architectural Review Unit

Email: AskARU@hhs.texas.gov

Payment Mailing Address:
HHSC AR MC1470
P.O. BOX 149055
Austin, TX 78714-9055

Payment Overnight Address:
HHSC AR MC1470
4601 West Guadalupe Street
Austin, TX 78751

Health Facility Licensing Unit

General Inquiries, Abortion Facilities, Birthing Centers, Crisis Stabilization Units, and Special Care Facilities:

Email: healthfacilitylicensing@hhs.texas.gov

Mailing Address:
Texas Health and Human Services
Health Facility Licensing
P.O. Box 149347 (MC 1868)
Austin, Texas 78714-9347