

HCBS-AMH Provider Qualifications Requirements

Service	Provider Qualifications
Adaptive Aids	HCBS-AMH provider agency employs or has contracts with adaptive aid providers. Adaptive aid providers and their employees must comply with all applicable laws and regulations for the provision of adaptive aids.
Supported Home Living	<p>Must comply with the following requirements:</p> <ul style="list-style-type: none"> • Residential settings must meet relevant state and local requirements; • Individual direct service providers must: <ul style="list-style-type: none"> ○ Be at least 18 years of age; ○ Have a high school diploma or Certificate of High School Equivalency (GED credentials) or documentation of a proficiency evaluation of experience and competence to perform job tasks including the ability to provide the required services as needed by the individual to be served as demonstrated through a written competency-based assessment; ○ Have at least three personal references from persons not related within three degrees of consanguinity that evidence the ability to provide a safe and healthy environment for the individual(s) to be served; ○ Complete initial and periodic training provided by HCBS provider agency; ○ Pass a criminal background check • Transportation of individuals must be provided in accordance with applicable state laws; • Individuals transporting individuals must be 18 years of age or older, pass a criminal background check; and must have a valid driver's license and proof of insurance; and • Assisting with tasks delegated by an RN must be in accordance with state law.
Assisted Living	<p>Must comply with the following requirements:</p> <ul style="list-style-type: none"> • Residential settings must meet relevant state and local requirements; • Individual direct service providers must: <ul style="list-style-type: none"> ○ Be at least 18 years of age; ○ Have a high school diploma or Certificate of High School Equivalency (GED credentials) or documentation of a proficiency evaluation of experience and competence to perform job tasks including the ability to provide the required services as needed by the individual to be served as demonstrated through a written competency-based assessment; ○ Have at least three personal references from persons not related within three degrees of consanguinity that evidence the ability to provide a safe and healthy environment for the individual(s) to be served;

	<ul style="list-style-type: none"> ○ Complete initial and periodic training provided by HCBS provider agency; ○ Pass a criminal background check ● Transportation of individuals must be provided in accordance with applicable state laws; ● Individuals transporting individuals must be 18 years of age or older, pass a criminal background check; and must have a valid driver’s license and proof of insurance; and ● Assisting with tasks delegated by an RN must be in accordance with state law.
Supervised Living	<p>Must comply with the following requirements:</p> <ul style="list-style-type: none"> ● Residential settings must meet relevant state and local requirements; ● Individual direct service providers must: <ul style="list-style-type: none"> ○ Be at least 18 years of age; ○ Have a high school diploma or Certificate of High School Equivalency (GED credentials) or documentation of a proficiency evaluation of experience and competence to perform job tasks including the ability to provide the required services as needed by the individual to be served as demonstrated through a written competency-based assessment; ○ Have at least three personal references from persons not related within three degrees of consanguinity that evidence the ability to provide a safe and healthy environment for the individual(s) to be served; ○ Complete initial and periodic training provided by HCBS provider agency; and ○ Pass a criminal background check ● Transportation of individuals must be provided in accordance with applicable state laws; ● Individuals transporting individuals must be 18 years of age or older, pass a criminal background check; and must have a valid driver’s license and proof of insurance; and ● Assisting with tasks delegated by an RN must be in accordance with state law.
Host Home/Companion Care	<p>Must comply with the following requirements:</p> <ul style="list-style-type: none"> ● Residential settings must meet relevant state and local requirements; ● Individual direct service providers must: <ul style="list-style-type: none"> ○ Be at least 18 years of age; ○ Have a high school diploma or Certificate of High School Equivalency (GED credentials) or documentation of a proficiency evaluation of experience and competence to perform job tasks including the ability to provide the required services as needed by the individual to be served as

	<p>demonstrated through a written competency-based assessment;</p> <ul style="list-style-type: none"> ○ Have at least three personal references from persons not related within three degrees of consanguinity that evidence the ability to provide a safe and healthy environment for the individual(s) to be served; ○ Complete initial and periodic training provided by HCBS provider agency; ○ Pass a criminal background check <ul style="list-style-type: none"> ● Transportation of individuals must be provided in accordance with applicable state laws; ● Individuals transporting individuals must be 18 years of age or older, pass a criminal background check; and must have a valid driver’s license and proof of insurance; and ● Assisting with tasks delegated by an RN must be in accordance with state law.
Community Psychiatric Supports and Treatment	<p>Must be trained, credentialed, and demonstrate competence in the specialized psychotherapy used. Providers of this service must be a Licensed Practitioner of the Healing Arts (LPHA).</p>
Employment Services	<p>An individual provider must be at least 18 years of age and meet one of the following qualifications:</p> <ul style="list-style-type: none"> ● Have a bachelor’s degree in rehabilitation, business, marketing, or a related human services field, and one year’s paid or unpaid experience providing employment services to people with disabilities; ● Have an associate’s degree in rehabilitation, business, marketing, or a related human services field, and two years paid or unpaid experience providing employment services to people with disabilities; or ● Have a high school diploma or Certificate of High School Equivalency (GED credentials), and three years paid or unpaid experience providing employment services to people with disabilities.
Peer Support	<p>Must be recognized under a DSHS-approved process for certification Peer Specialists. Individual providers must maintain a DSHS-approved certification for mental health or substance use disorder peer specialists. At minimum, individuals must also be 18 years of age or older and have lived experience as an individual with mental health and/or substance use needs.</p>
Home Delivered Meals	<p>Must follow procedures and maintain facilities that comply with all applicable state and local laws and regulations related to fire, health, sanitation, and safety; and food preparation, handling, and service activities</p> <p>All individual staff and volunteers involved in food preparation will have training in:</p> <ul style="list-style-type: none"> ● Portion control; ● FDA Food Code practices for sanitary handling of food; ● Texas food safety requirements; and

	<ul style="list-style-type: none"> • Agency safety policies and procedures. <p>All individual staff and volunteers having direct contact with an individual will have training in:</p> <ul style="list-style-type: none"> • Protecting confidentiality; • How to report concerns, which may include: change of condition; self-neglect, and abuse, to appropriate staff for follow-up; and • When to report to the RM any individuals considered high risk, as a result of the nutrition risk assessment.
Minor Home Modifications	<p>The agency must comply with the requirements for delivery of minor home modifications, which include requirements as to:</p> <ul style="list-style-type: none"> • Type of allowed modifications; • Time frames for completion; • Specifications for the modification; • Inspections of modifications; • Follow-up on the completion of modifications; and • Qualified building contractors provide minor home modifications in accordance with state and local building codes and other applicable regulations. • Individual providers must meet applicable laws and regulations for the provision of the approved minor home modification and provide modifications in accordance with applicable state and local building codes.
Nursing	<p>Individual service providers must maintain an RN license (or LVN licensed vocational nurse under the supervision of an appropriate Clinical Supervisor registered nurse), registered to practice in the state or otherwise authorized to practice in Texas under the Nurse Licensure Compact.</p>
Recovery Management	<p>Individual providers of RM must comply with the following requirements:</p> <ul style="list-style-type: none"> • Have at least 2 years of experience working with people with severe mental illness; • Have a master’s degree in human services or related field; • Demonstrate knowledge of issues affecting people with severe mental illness and community-based interventions/resources for this population; and • Complete DSHS-required training in the HCBS-AMH program. <p>Individual providers of RM cannot be any of the following:</p> <ul style="list-style-type: none"> • Related by blood or marriage to the consumer; • Financially or legally responsible for the consumer; • Empowered to make financial or health-related decisions on behalf of the consumer; or • Providers of HCBS-AMH for the individual, or those who have interest in or are employed by an HCBS-AMH provider on the IRP, except when the provider is the only willing and qualified entity in a geographic area whom the individual consumer chooses to provide the service (See 9209.1 Recovery Management Provider of Last Resort).

<p>HCBS Psychosocial Rehabilitation services</p>	<p>Individual providers must comply with the following requirements:</p> <ul style="list-style-type: none"> • Be qualified and demonstrate competency and fidelity to the evidence-based practices (EBPs) used; • Have the level of education and experience required by the evidence-based modality employed; and • An individual with a bachelor’s degree must obtain training and certification with supervision by a licensed clinician trained and certified in the EBP.
<p>Respite care</p>	<p>Respite workers must adhere to the following standards:</p> <ul style="list-style-type: none"> • Be 18 years of age or older; • Trained in CPR/first-aid; • Pass criminal history checks; • Not be on a list of Employee Misconduct Registry or Nurse Aide Registry; • Maintain current Texas driver’s license and proof of automobile insurance if transporting individuals; and • Be familiar with individual-specific competencies
<p>Substance Use Disorder services</p>	<p>Individual counselors providing the SUD service must be Qualified Credentialed Counselors (QCC’s) for the provision of as defined by DSHS. Substance Use Disorder (SUD) treatment programs must be licensed by the Texas Department of State Health Services as Chemical Dependency Treatment Programs.</p> <p>Individual providers must be licensed and/or appropriately credentialed to provide services and act within the scope of their licensure and/or credentialing.</p>
<p>Transition Assistance</p>	<p>Individual providers of TAS must be 18 years of age or older, pass a criminal background check, and demonstrate knowledge and/or have experience in managing transitions to home and community-based settings. Must demonstrate knowledge of, and history in, successfully serving individuals who require home and community-based services.</p>
<p>Transportation Services</p>	<p>Individual transportation providers must meet the following qualifications:</p> <ul style="list-style-type: none"> • 18 years of age or older; • Valid driver’s license; • Proof of insurance; and • Pass a criminal background check