

Home and Community-Based Services

Adult Mental Health

CONTACTS

Provider Assistance

If you're an HCBS-AMH provider and have questions about services, need technical assistance, or need to submit an individual recovery plan, settings check, or monthly recovery management entity or provider agency report, email:

HCBS-AMH-RM-IRP-PA@hhsc.state.tx.us

Claims, Billing and Utilization Management

To submit claims or ask questions about claims, billing or utilization management, email:

HCBS-AMH-Billing@hhsc.state.tx.us

Quality Management and Critical Incidents

To submit plans of improvement or learn more about quality improvement, email:

HCBS-AMH-Quality Management@hhsc.state.tx.us

To submit a critical incident report, email:
hcbs-amh-CIR@hhsc.state.tx.us

Eligibility and Referral Information

To submit referral applications and documents, requests for disenrollments or provider transfers, or to learn more about eligibility and referral information, visit the websites listed below or email:

hcbs-amh-enrollmentandreferral@hhsc.state.tx.us

General Inquiries

For general information about the program, email:

HCBS-AMH.Services@hhsc.state.tx.us
or visit hhs.texas.gov/hcbs-amh.

To learn more about becoming a provider, email:

HCBS-AMH.Services@hhsc.state.tx.us
or visit hhs.texas.gov/hcbs-amh-providers.



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