



## TEXAS HEALTH AND HUMAN SERVICES COMMISSION

CHARLES SMITH  
EXECUTIVE COMMISSIONER  
***Broadcast MSG# 273***

Friday, November 4, 2016

To: Executive Directors, Local Mental Health Authorities  
Chief Executive Officer, ValueOptions Incorporated  
Executive Director, North Texas Behavioral Health Authority  
Executive Director, Texas Council of Community Centers

From: Trina Ita, Director  
Medical and Social Services Division, Behavioral Health Services Section

Re: Update to Broadcast Message #267 distributed on October 6, 2016, Request for Participation on the Information Item V, Crisis Services Standards, External Stakeholder Workgroup

### **Purpose:**

On September 1, 2016, the Texas Department of State Health Services, Mental Health and Substance Abuse Division, transitioned to the Texas Health and Human Services Commission (HHSC), Medical and Social Services Division, the Behavioral Health Services Section. On behalf of HHSC, the Behavioral Health Services Section, the Crisis Services and Client Rights Unit, requests your representation to serve on the Information Item V, Crisis Services Standards Workgroup.

Information Item V, Crisis Services Standards, is an attachment to the Performance Contract for Local Mental Health Authorities (LMHA) and outlines standards for crisis services such as Crisis Hotlines and Mobile Crisis Outreach Teams (MCOTs). The purpose of the workgroup is to obtain feedback on the proposed revisions to Information Item V, specifically, crisis hotline and MCOT sections.

The initial Information Item V, Crisis Services Standards, External Stakeholder Workgroup occurred on Wednesday, October 19, 2016 from 9:00 a.m. to 3:00 p.m. The next meetings will be held on Thursday, November 10, 2016 from 9:00 a.m. to 3:00 p.m. and Wednesday, December 14, 2016 from 9:00 a.m. to 3:00 p.m.

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The meeting(s) will be located at:  
909 West 45<sup>th</sup> Street  
Building 552, Conference Room 125  
Austin, TX 78751

Conference call access will also be available at:  
1-877-820-7831, passcode 358422, press #

**Contact:**

Please confirm your attendance, or a representative, to the November 10<sup>th</sup> meeting by Monday, November 7, 2016. Please send all confirmations and questions to Britney Williams at [britney.williams@hhsc.state.tx.us](mailto:britney.williams@hhsc.state.tx.us) with a cc to Melissa Garcia at [Melissa.garcia@hhsc.state.tx.us](mailto:Melissa.garcia@hhsc.state.tx.us).