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Comprehensive Health Homes for Integrated Care (CHIC) Kids Pilot

**STAR Kids Managed Care Advisory Committee
December 12, 2023**

Background



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- The Comprehensive Health Homes for Integrated Care (CHIC) Kids Pilot is authorized by Senate Bill 1648 from the 87th Legislature, Regular Session, 2021
- The pilot officially launched December 1, 2022
- Authorization for the pilot ends September 2025

CHIC Kids Pilot

Pilot program

- The pilot is unique in focusing on collaboration to enhance care coordination
- Each pilot project is co-led by a managed care organization (MCO) participating in the STAR Kids program and a health home with expertise in caring for children with complex medical conditions
- Pilot projects include existing and new partnerships



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CHIC Kids Pilot Partnerships (Slide 1 of 2)



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MCO	Health Home	SDA
Aetna Better Health of Texas	Children's Health Complex Care Medical Services Clinic	Tarrant / Dallas
	Children's Health	Tarrant / Dallas
Amerigroup	Children's Health	Tarrant / Dallas
	UTHealth Complex Care Program	Harris
	Angels of Care Pediatric Home Health	Multiple
Blue Cross and Blue Shield	Dell Children's Comprehensive Care Clinic	Travis

CHIC Kids Pilot Partnerships (Slide 2 of 2)

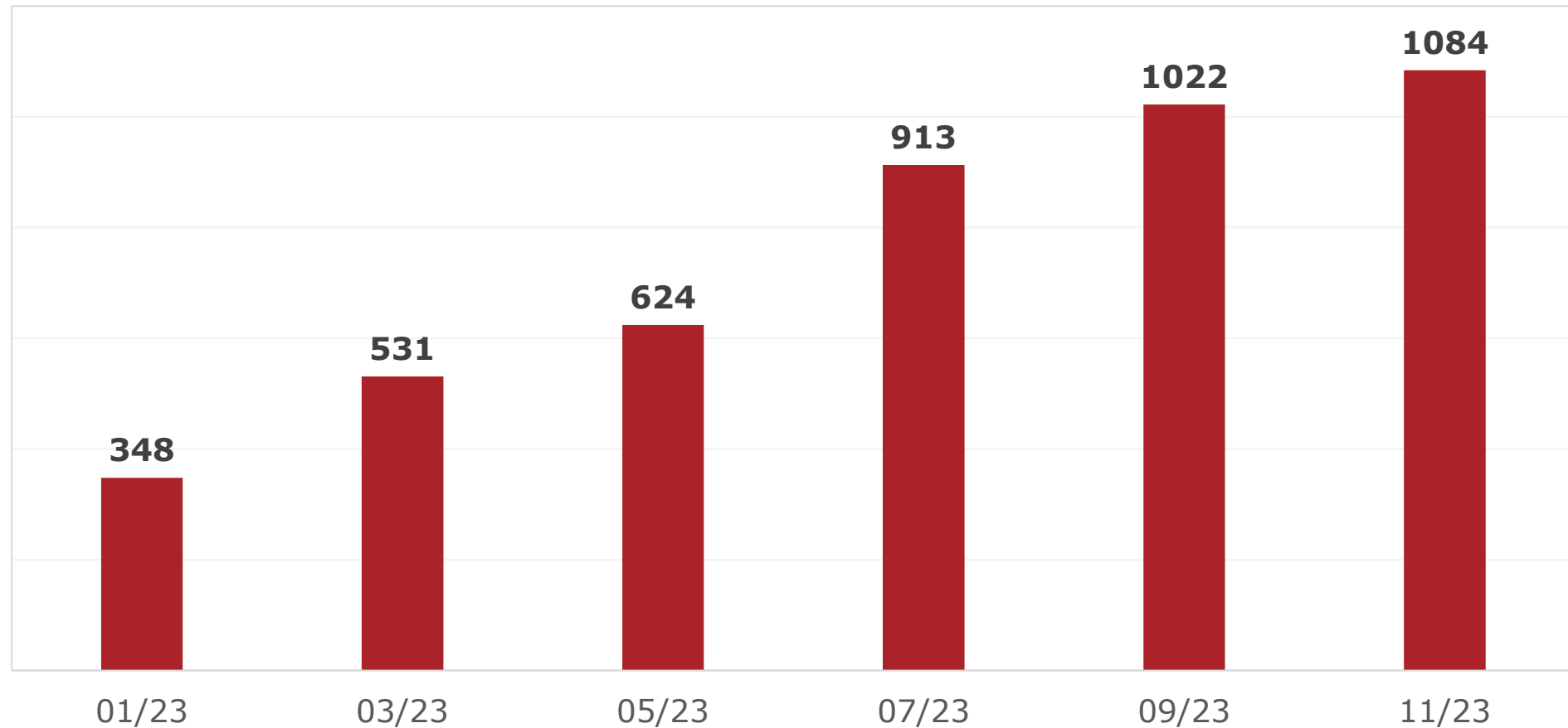


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MCO	Health Home	SDA
Community First Health Plan	University Medicine Associates	Bexar
Cook Children's Health Plan	Cook Children's Physician Network and Cook Children's Medical Center	Tarrant
Driscoll Health Plan	Coastal Children's Clinic	
Texas Children's Health Plan	Texas Children's Hospital Complex Care Clinic	Harris / Jefferson
United Healthcare	UTHealth Complex Care Program	Harris / Jefferson

CHIC Kids Pilot Participation

Number of Members Participating in the CHIC Kids Pilot



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CHIC Kids Pilot Legislative Report

- HHSC must submit a report to the legislature by December 31, 2024
- The report must include:
 - A summary of implementation
 - If sufficient data has been collected:
 - An evaluation of the effect of the pilot program on the coordination of care for children with complex medical conditions
 - A recommendation as to whether the pilot should be continued, expanded or terminated



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CHIC Kids Pilot Evaluation

Family experience: Pre-pilot survey

- Pre-pilot survey collects caregivers' experience with care coordination prior to participating in the pilot
- Survey was closed to focus on the mid-pilot survey
- Total pre-pilot surveys received:

Language	Surveys
English	176
Spanish	4



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CHIC Kids Pilot Evaluation

Family experience: Mid-pilot survey

- Survey collects caregivers' experience with enhanced care coordination through the pilot
- Distribution began 11/01/23
- Surveys received as of 12/05/23:

Language	Surveys
English	38
Spanish	6
Vietnamese	0



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CHIC Kids Pilot Evaluation

Health home and MCO experience

- Pilot partner experience is key to a holistic view of the effect of the pilot program
- HHSC distributed surveys to MCOs and health homes to begin on 11/01/23



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CHIC Kids Pilot

Pilot site observations

- Care coordination
- Participant engagement
- Communication
- Participant experiences



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Next Steps

- Continue collecting mid-pilot experience surveys (caregiver, health home and MCO)
- Evaluate participant utilization data and pilot reports
- Continue hosting monthly meetings with pilot health homes and MCOs
- Continue providing updates to the State Medicaid Managed Care Advisory Committee (SMMCAC)



Resources

- CHIC Kids Pilot website:
www.hhs.texas.gov/about/process-improvement/improving-services-texans/comprehensive-health-homes-integrated-care-chic-kids-pilot-program
- Uniform Managed Care Manual, Chapter 16.7,
Comprehensive Health Homes for Integrated Care:
www.hhs.texas.gov/sites/default/files/documents/16-7.pdf
- Email: CHIC_Kids@hhs.texas.gov





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Thank You

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