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# **Comprehensive Health Homes for Integrated Care (CHIC) Kids Pilot**

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**STAR Kids Managed Care Advisory Committee  
December 6, 2022**

# Background



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- The Comprehensive Health Homes for Integrated Care (CHIC) Kids Pilot program focuses on using specialized health homes to improve care coordination for children with medically complex conditions.
- The pilot is unique in facilitating innovative and collaborative coordination between providers and a Medicaid managed care organization (MCO).
- Participation is voluntary for MCOs, providers, and eligible members.

# Pilot Goals



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- Improve care coordination for children with medically complex conditions
- Improve access to care and outcomes
- Improve member and caregiver satisfaction
- Identify opportunities to reduce administrative burden for MCOs and providers

# Pilot Projects

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- Pilot projects were co-designed by a STAR Kids MCO and a specialized health home, with some including additional partnering providers.
- Quick Facts:
  - Eleven pilot project plans received
  - Eight MCOs
  - Nine unique providers
  - Austin, Corpus Christi, Dallas, Houston, and San Antonio
  - Estimated 1,500 - 2,000 eligible members



# CHIC Kids Pilot Partnerships

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## Managed Care Organizations

- Aetna Better Health of Texas
- Amerigroup
- Blue Cross and Blue Shield
- Driscoll Health Plan
- Community First Health Plan
- Cook Children's Health Plan
- Texas Children's Health Plan
- UnitedHealthcare



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# CHIC Kids Pilot Partnerships (Slide

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## Health Homes

- Children's Health
- Children's Health Complex Care Medical Services
- Cook Children's Physician Network and Cook Children's Medical Center
- High Risk Children's Complex Care Program at The University of Texas Health Science Center at Houston
- Seton Children's Comprehensive Care (CCC) Clinic
- Texas Children's Hospital Complex Care Clinic
- University Medicine Associates



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## Alternative Pilot

- Amerigroup
  - Angels of Care Pediatric Home Health
- Driscoll Health Plan
  - Coastal Children's Clinic



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# Pilot Evaluation

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- Measures were developed using:
  - Requirements in the ACE Kids Act
  - Input from the STAR Kids Advisory Committee
  - Stakeholder feedback
  - Research conducted by HHSC
- Surveys
  - Family experience survey
  - Provider survey
  - MCO survey



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# Important Dates

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December 2022  
CHIC Kids Pilot  
Program  
launches



December 2024  
HHSC Report to  
the Legislature  
Due



September 2025  
Pilot  
authorization  
ends



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# Thank You

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**[CHIC Kids@hhs.texas.gov](mailto:CHIC_Kids@hhs.texas.gov)**

**[www.hhs.texas.gov/about/process-improvement/  
improving-services-Texans/comprehensive-health-  
homes-integrated-care-chic-kids-pilot-program](http://www.hhs.texas.gov/about/process-improvement/improving-services-Texans/comprehensive-health-homes-integrated-care-chic-kids-pilot-program)**