

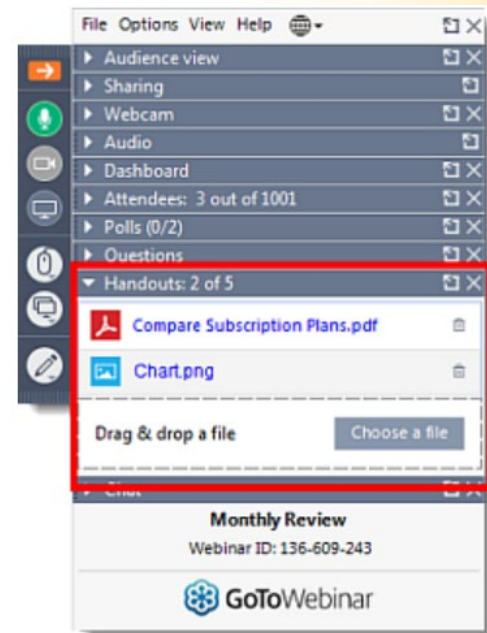


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Welcome to the
DAHS Provider Webinar
with LTCR
May 9, 2024

Handout

A pdf version of this presentation is available in the **Handout** section of your control panel. Save the file to your computer to view or print later.





DAHS Resources

[DAHS Provider Portal](#) - Find answers to most common questions

Resources and tools for DAHSs:

- [DAHS Provider Infection Control Checklist Tool \(PDF\)](#)
- [Frequently Asked Questions for DAHS Providers \(PDF\)](#)
- [Infection Prevention and Control Measures for Common Infections in LTC Facilities \(PDF\)](#)



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SSA – Scam Alert

Social Security Administration
Office of Inspector General

Scam Alert

SSA OIG is receiving reports that criminals are impersonating SSA OIG agents and are requesting that their targets meet them in person to hand off cash. This is a SCAM!

NEVER exchange money or funds of any kind with any individual stating they are an SSA OIG agent.

Criminal History Letters



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- [IL 2021-48 Acceptable Documentation for a Criminal History Check](#)
- [PL 2021-15 Fingerprint-based Criminal History Checks for Current and Prospective Medication Aides](#)
- [PL 2019-01 Acceptable Documentation for a Criminal History Check](#)
- [PL 2016-19 Criminal History, Nurse Aide Registry \(NAR\), and Employee Misconduct Registry \(EMR\) Requirements](#)

DAHS Licensing Process Map



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The following process maps provide an overview of the licensure process.

- [Initial \(PDF\)](#)
- [Renewal \(PDF\)](#)
- [Change of Ownership \(PDF\)](#)
- [Relocation \(PDF\)](#)
- [Temporary Closure \(PDF\)](#)

Help Desk and Web Support for TULIP Users



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HELP DESK

- **Hotline Number:** 512-438-2584
- **Hours of Operation:** 8am to 5pm (excluding state holidays)

WEB SUPPORT

HHSC is also introducing a new web form to report issues 24/7, TULIP users can access the form from the TULIP homepage.

- If you have not logged into TULIP and you need help with password reset or registration, you can report the issue here. <https://txhhs.my.site.com/TULIP/s/tulip1>
- If you can log into TULIP and still need additional help, look for the Support option in the menu.

TULIP Support Mailbox



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With the introduction of high responsive customer support channels mentioned above we will **discontinue** the usage of **TULIP support mailbox** (Tulip_Support@hhsc.state.tx.us)

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PL 20-25 Tuberculosis Screening Testing, and Treatment of Health Care Personnel



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PL 2020-25

§559.61(b)(5) A facility must develop written policies for the control of communicable diseases in employees and clients, which include tuberculosis (TB) screening and provision of a safe and sanitary environment for clients and their families.

§559.62(c)(1) A facility must screen all employees for tuberculosis within two weeks of employment and annually, according to Center for Disease Control and Prevention (CDC) screening guidelines.

TB Screening Questionnaire

No specific form prescribed in the DAHS rules for TB screening.

You may use form [TB-501](#) as a TB screening questionnaire for adults as it is consistent with CDC guidelines, but you are not required to use that specific form.



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Standard Precautions

Standard precautions used for client care to protect staff from infection and prevent the spread of infection among residents and staff:

- Practicing [Hand Hygiene](#)
- Implementing the use of [Personal Protective Equipment](#) (PPE) when exposure to infectious material is expected
- Following [Respiratory Hygiene and Cough Etiquette procedures](#)
- Implementing correct [Disinfection and Sterilization](#) of instruments and devices.
- Handling [Textiles and Laundry](#) carefully

Refer to CDC webpage for [Standard Precautions](#) for detailed information.

TULIP Credentialing Transition Grace Period Extended



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HHSC is extending a grace period for all NAs, MAs, NFAs and NATCEPs to allow users time to learn and understand the new credentialing system. All NA certifications, MA permits, NFA licenses and NATCEP approvals active on June 16, 2023, will be considered active until April 30, 2024.

- For registration issues in TULIP, [email TULIP_Support@hhsc.state.tx.us](mailto:TULIP_Support@hhsc.state.tx.us).
 - For NA questions, [email NurseAideRegistry@hhs.texas.gov](mailto:NurseAideRegistry@hhs.texas.gov).
 - For MA questions, [email Medication Aide Program@hhs.texas.gov](mailto:Medication_Aide_Program@hhs.texas.gov).
 - For NFA questions, [email nfa_licensing_program@hhs.texas.gov](mailto:nfa_licensing_program@hhs.texas.gov).



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Clarification on Licensure Renewals

- All licensed long-term care providers must submit a renewal application in the Texas Unified Licensure Information Portal (TULIP)
- HHSC encourages providers to submit the application as soon as possible within the 120 days prior to the expiration of their license.
- If the provider is waiting on pending documentation (such as a current fire marshal report)

[Clarification on Licensure Renewals Alert](#)



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Long-Term Care Facility and Extreme Weather Preparedness

HHSC reminds long-term care facilities and agencies to review and update emergency plans for extreme temperatures. Emergency plans for extreme weather should include the provider's plan to address:

- Power loss.
- Water and food needs.
- Communication to families and staff.
 - Staffing shortages.
- Sheltering in place and evacuation, as applicable.

Emergency Preparedness and Response Plan



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Facilities are reminded to **review** their emergency preparedness and response plans. LTC providers should make updates, if necessary.

Providers affected by an adverse event, such as severe weather, or expect they will need to temporarily exceed capacity due to a disaster, should contact their HHSC [LTC Regulatory regional office](#).

Link to §559.64



Anything in rule to pre warn clients on facility closing?

A facility's plan must contain a section for communication that:

- Identifies the facility's primary mode of communication
- includes procedures for maintaining a current list of telephone numbers for clients
- includes procedures for maintaining a current list of telephone numbers for the facility's staff
- identifies the location of the lists where facility staff can obtain the lists quickly

[§559.64 Emergency Preparedness and Response](#)



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Anything in rule to pre warn clients on facility closing? (Cont)

This includes procedures to notify:

- facility staff about an emergency situation
- a receiving facility about an impending or actual evacuation of clients
- clients about the emergency situation

[§559.64 Emergency Preparedness and Response](#)



Anything in rule to pre warn clients on facility closing?(Cont)

Describes how the facility will provide, during an emergency situation, general information to the public, such as the change in the facility's location and hours, or that the facility is closed due to the emergency situation;

Includes procedures for the facility to maintain communication with:

- facility staff during an emergency situation;
- a receiving facility if applicable; and
- facility staff who will transport clients

Includes procedures for reporting to HHSC an emergency situation that caused the death or serious injury of a client



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Risk Assessment

Determine all the disasters that can affect your facility, not just extreme weather.

Include in your risk assessment:

- Natural and man-made disasters;
- Intentional and unintentional disasters;
- Internal and external disasters; and
- Disasters that might occur with or without warning.

Risk Assessment (Cont)



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Consider questions such as:

- Can a fire in a nearby house or building spread to your facility?
- Can a wildfire reach your facility?
- Is your facility near a site that has hazardous materials (such as a chemical, nuclear, or industrial plant)?
- Do vehicles or trains transport hazardous materials (such as chlorine gas) near your facility?
- What is your plan if your facility computer system is affected by cyber-terrorism or a computer virus?

Risk Assessment (Cont.)



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Consider questions such as:

- Is there a natural gas pipeline near your facility?
- Can a disaster leave your facility surrounded by polluted water?
- Is your facility in a concentrated urban environment that might be the target of airborne bio-terrorism?
- Are you located in a flood zone area?
- Have you planned for an epidemic, air contamination or infestation?
- Are you in a hurricane evacuation zone? (To find out whether you are in a hurricane evacuation zone, dial 211.)

Training Opportunities



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Long-term Care Regulation staff and program providers are invited to attend upcoming trainings.

Please visit the [Provider Joint Training website](#), for a full listing of joint training opportunities and course descriptions.

Reminder - verify if registering for a webinar or in-person class. If you register for any classes and cannot attend, please cancel your registration.



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Rules Update

DAHS Modernization and Reorganization
30-day Public Formal Comment period just
ended

Reviewing updates to rules with your comments



Upcoming policy guidance to include:

- Provider letters
- Crosswalks
- Webinars/Training



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Requesting copies of rules

Go to the SOS's Public Document Request page:

[http://texreg.sos.state.tx.us/public/pub_doc_request\\$.startup](http://texreg.sos.state.tx.us/public/pub_doc_request$.startup).

Click on:

- Title 26
- Part 1
- 559 "Chapter Request" or, "Subchapters"
- Type in your email address and select submit

Click on the link in your email.

Open the zip file from the email and save the files to your device if desired

[*PL 2019-02 Handbooks Discontinued; Instructions for Requesting Rules](#)

Sign-up for Gov Delivery

To sign-up for Alerts:

1. Go to:
<https://service.govdelivery.com/accounts/TXHHSC/subscriber/new>
2. Enter your email address.
3. Confirm your email address, select your delivery preference, and submit a password if you want one.
4. Select your topics.



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How to Contact

Chassie Huffman, Manager

Chassie.Huffman@hhs.Texas.gov

Policy Rules and Training Mailbox

LTCRPolicy@hhs.texas.gov (**preferred**)

PRT Main Line

(512) 438-3161

DAHS Contracted Policy Questions

dahspolicy@hhs.texas.gov

DAHS Provider Portal

<https://hhs.texas.gov/doing-business-hhs/provider-portals/long-term-care-providers/day-activity-health-services-dahs>



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Webinar Q&A

Policy and Rules



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Thank you!
