



TEXAS
Health and Human
Services

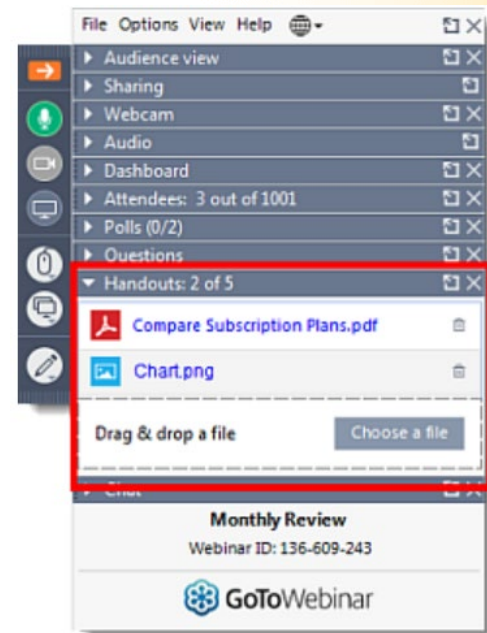
Welcome to the
DAHS Provider Webinar
with LTCR

October 24, 2024

Slides Amended October 30, 2024

Handout

A pdf version of this presentation is available in the **Handout** section of your control panel. Save the file to your computer to view or print later.





DAHS Portal

[DAHS Provider Portal](#)

Find answers to most common questions.



[Services](#) ▾ [Providers](#) ▾ [Business](#) ▾ [Regulations](#) ▾ [About](#) ▾ [Newsroom](#) [Contact](#)

[Home](#) > [Search Providers](#) > [Long-term Care Providers](#) > Day Activity and Health Services (DAHS)

[Contract Monitoring](#)

[DAHS Information and Provider Letters](#)

[DAHS Provider News](#)

[How to Become a Day Activity and Health Services \(DAHS\) Provider](#)

Day Activity and Health Services (DAHS)

What are Day Activity and Health Services?

Licensed Day Activity and Health Services (DAHS) facilities provide services in the DAHS program to four or more people who are not related by blood, marriage or adoption to the owner of the facility, health, social and related support services. DAHS facilities were previously called adult day care.

Provider Communications

- [News](#)
- [Information letters and provider letters](#)

Don't Miss Out on Emails from HHS

The Texas Health and Human Services Commission contracts with a company called Granicus to provide email delivery through a system called GovDelivery. In accordance with your contract, and contracting rules at



TEXAS
Health and Human
Services

DAHS Resources

Resources and tools for DAHS:



- [CII Email Self-Report Template \(PDF\)](#)
- [DAHS Provider Infection Control Checklist Tool \(PDF\)](#)
- [Frequently Asked Questions for DAHS Providers \(PDF\)](#)
- [Infection Prevention and Control Measures for Common Infections in LTC Facilities \(PDF\)](#)
- [TULIP Help Desk and Web Support \(PDF\)](#)

Get Ready for the Upcoming Flu Season



TEXAS
Health and Human
Services

Some of the CDC's recommendations for vaccinating individuals in congregate health care settings are:

- The [CDC recommends](#) that LTC facilities offer the flu vaccine to all residents and health care staff throughout the flu season.
- People 65 years and older are at higher risk of developing serious flu [complications](#) compared with young, healthy adults.
- CDC and ACIP preferentially recommend the use of [higher-dose](#) flu vaccines for people 65 years and older.

[LTC Providers Encouraged to Get Ready for the Upcoming Flu Season](#)

Get Ready for the Upcoming Flu Season (cont.)



TEXAS
Health and Human
Services

In addition to getting a flu shot, people 65 years and older should take the same [everyday preventive actions](#) CDC recommends for everyone, including avoiding people who are sick, covering coughs, washing hands often, and staying up-to-date with all [recommended vaccines](#).



Review Infection Prevention and Control program requirements in [§559.63\(a\)](#).

Get Ready for the Upcoming Flu Season (cont.)



TEXAS
Health and Human
Services

For more information, visit the following links:

- [Advisory Committee on Immunization Practices Recommendations on Seasonal Influenza](#)
- [Vaccination Resources for Health Care Professionals](#)
- [Managing a Flu Outbreak](#)
- [CDC Flu Resources](#)
- [DSHS Flu Vaccine Information and Location Finder](#)



TEXAS
Health and Human
Services

PL 2024-12

[PL 2024-12](#) Changes to 26 TAC [Chapter 559](#)
DAHS Requirements (eff. 7/10/24)

Key Changes

- HB 1009
- HB 4696
- Reorganization of Chapter 559
- Crosswalk for new Chapter 559

NOTE: No changes to Subchapter C

Legislative Implementation



TEXAS
Health and Human
Services

Changes to Chapter 559 implement legislation from the 88th Legislature, Regular Session (2023):

- [HB 1009](#) - requires DAHS to suspend employee who HHSC determined engaged in reportable conduct during any appeals process.
- [HB 4696](#) – directs HHSC to conduct an inspection not later than the 14th day after receiving a complaint alleging abuse, neglect, or exploitation.

Chapter 559

Reorganization



TEXAS
Health and Human
Services

Reorganization of old §559.61 General Requirements into the following sections:

- §559.51 Compliance
- §559.52 Client Rights
- §559.53 Maintenance of Policies and Procedures
- §559.55 Reporting Incidents of Abuse or Neglect
- §559.57 Postings

Chapter 559

Reorganization



TEXAS
Health and Human
Services

Reorganization of old §559.62 Program Requirements into the following sections:

- §559.59 Staff Qualifications
- §559.61 Staffing Ratio and Hours
- §559.63 Infection Prevention and Control
- §559.65 Staff Responsibilities
- §559.67 Training
- §559.69 Medications
- §559.71 Accident, Injury, or Acute Illness
- §559.73 Menus
- §559.75 Client Records
- §559.77 Peer Review
- §559.79 Emergency Preparedness

PL 2024-12 Crosswalk



TEXAS
Health and Human
Services

Crosswalk of
Chapter 559
changes included
in [PL 2024-12](#).



TEXAS
Health and Human
Services

Day Activity and Health Services

Crosswalk for New Chapter 559 Day Activity and Health Services Requirements

New Chapter 559	Old Chapter 559
Subchapter A - Introduction	Subchapter A - Introduction
§559.1 Purpose	§559.1
§559.3 Definitions	§559.2
Subchapter B - Licensing	Subchapter B - Application Procedures
§559.11 Criteria for Licensing	§559.11
§559.13 General Application Requirements	New Section



TEXAS
Health and Human
Services

Requesting copies of rules

Go to the SOS's Public Document Request page:

[http://texreg.sos.state.tx.us/public/pub_doc_request\\$.startup](http://texreg.sos.state.tx.us/public/pub_doc_request$.startup).

Click on:

- Title 26
- Part 1
- 559 "Chapter Request" or, "Subchapters"
- Type in your email address and select submit

Click on the link in your email.

Open the zip file from the email and save the files to your device if desired

[*PL 2019-02 Handbooks Discontinued; Instructions for Requesting Rules](#)



TEXAS
Health and Human
Services

SSA – Scam Alert

Social Security Administration
Office of Inspector General

Scam Alert

SSA OIG is receiving reports that criminals are impersonating SSA OIG agents and are requesting that their targets meet them in person to hand off cash. This is a SCAM!

NEVER exchange money or funds of any kind with any individual stating they are an SSA OIG agent.

Phishing Email Alert



TEXAS
Health and Human
Services

Texas Health and Human Services Commission is aware that an unauthorized third party impersonating the agency sent an email requesting the verification/update of information related to Long-term Care licensure.

This is not a legitimate request from HHSC. If you clicked the link to verify/update information and entered any information into a webpage, we recommend you reset your password immediately.

HHSC **does not** request verification or information update via third party email addresses or websites.


We have a Phishing example on next slide.



TEXAS
Health and Human
Services

Phishing Email Example

×



TEXAS
Health and Human Services

2024 Texas Health and Human Services Information
Verification.

Dear [REDACTED]

Kindly confirm if the below information about your License is correct
and up to date.

This is a final awareness for information verification.
Note: This secure verification link below will expire after 24 hours.
We will have to revoke your license if we do not receive your
verification/update before the link expires.

Facility Name	BRISTOL PARK AT CYPRESS
Physical Address	17935 LONGENBAUGH ROAD
Physical Address State	TX
Facility Fax	(281) 392-2600
Owner_	BRISTOL PARK COMMUNITIES, LLC
Type of Entity	Limited Liability Company (LLC)
Owner Mailing1	
Administrator	KIMBERLY PERA
Management Company_	SAGORA SENIOR LIVING, INC
Provider Email	licensing@sagora.com

[CLICK HERE TO CONFIRM OR VERIFY YOUR
INFORMATION.](#)

Reminder: HHSC
does not request
verification or
information update
via third party
email addresses or
websites.

Help Desk and Web Support for TULIP Users



TEXAS
Health and Human
Services

HELP DESK

- **Hotline Number:** 512-438-2584
- **Hours of Operation:** 8am to 5pm (excluding state holidays)

WEB SUPPORT

HHSC is also introducing a new web form to report issues 24/7, TULIP users can access the form from the TULIP homepage.

- If you have not logged into TULIP and you need help with password reset or registration, you can report the issue here. <https://txhhs.my.site.com/TULIP/s/tulip1>
- If you can log into TULIP and still need additional help, look for the Support option in the menu.

TULIP Support Mailbox



TEXAS
Health and Human
Services

With the introduction of high responsive customer support channels mentioned above we will **discontinue** the usage of **TULIP support mailbox** (Tulip_Support@hhsc.state.tx.us)

.



Medications

§559.69(a) Administration

- holds a current license
- dispensed through a pharmacy
- may administer sample medications
- must record a client's medications

Medications – Cont.



TEXAS
Health and Human
Services

§559.69(b) Assistance with self-administration

- reminding to take at the prescribed time;
- opening and closing containers or packages;
- pouring prescribed dosage according to record;
- returning medications to the proper areas;
- obtaining medications from pharmacy; and
- listing on the client's medication profile record

Medications – Cont.



TEXAS
Health and Human
Services

§559.69(c) Self-administration

- nurse must counsel a client once a month
- may permit a client to keep their medication locked in the facility's central medication storage area



Transportation

Driver:

- At least 18 years of age
- Must have a current operator's license issued by Texas DPS



[Texas Department of Public Safety](#) maintains requirements for CDLs, vehicle safety and operation.



Standard Precautions

Standard precautions used for client care to protect staff from infection and prevent the spread of infection among residents and staff:

- Practicing [Hand Hygiene](#)
- Implementing the use of [Personal Protective Equipment](#) (PPE) when exposure to infectious material is expected
- [Fundamental Elements to Prevent Transmission](#)
- Implementing correct [Disinfection and Sterilization](#) of instruments and devices.
- Handling [Textiles and Laundry](#) carefully

Refer to CDC webpage for [Standard Precautions](#) for detailed information.

Nurse Aide Registry Website



TEXAS
Health and Human
Services

HHSC LTCR has updated the [Nurse Aide Registry webpage](#) to include new links that provide options for becoming a Certified Nurse Aide in Texas and renewing a nurse aide certification, including detailed steps and process maps for each.

For more information and to find the renewal option that's best for you, visit the [How to Renew a Nurse Aide Certificate in Texas webpage](#).



Key Election Information

To learn more about the election process, Texans can reach out to their [county election officials](#) or learn more [online](#). Information on how to register to vote or how to update existing voter registrations can be found at [VoteTexas.gov](#).

Important Dates

- Oct. 25: Last day to apply for ballot by mail.
- Nov. 1: Early voting ends.
- Nov. 5: Election Day.

Visit [VoteTexas.gov](#) or call 800-252-8683 for more information.



Long-Term Care Facility and Extreme Weather Preparedness

HHSC reminds long-term care facilities and agencies to review and update emergency plans for extreme temperatures. Emergency plans for extreme weather should include the provider's plan to address:

- Power loss.
- Water and food needs.
- Communication to families and staff.
 - Staffing shortages.
- Sheltering in place and evacuation, as applicable.

[§559.79](#) Emergency Preparedness and Response

PL 2022-32 Blackboard Connect Emergency Communication System



TEXAS
Health and Human
Services

Program rules at [§559.79\(g\)](#) require the facility director and designee to register with the emergency communication system and respond to requests through the emergency communication system.

Please refer to [PL 2022-32 \(PDF\)](#) for instructions and more information regarding the emergency communication system requirements.

Texas Culture Change Coalition Conference



TEXAS
Health and Human
Services

The Texas Culture Change Coalition conference

- [Conference Registration.](#)
- [Texas Culture Change Coalition website.](#)

REGISTRATION IS  OPEN!

TEXAS CULTURE CHANGE COALITION

INSPIRE, EDUCATE, & EMPOWER PERSON-CENTERED DEMENTIA CAREGIVERS



Tam Cummings, PhD.
Gerontologist, Author,
Dementia Expert, Speaker

 November 7, 2024
8AM-5PM

 Registration fee: \$50
Lunch included

 North Austin Complex
4601 W. Guadalupe
Austin, TX 78751

Don't miss out on this inspiring continuing education opportunity! CEUs will be available.

↓ ↓ ↓
Register today at
www.txccc.net/conference

STAY

Training Opportunities



TEXAS
Health and Human
Services

Long-term Care Regulation staff and program providers are invited to attend upcoming trainings.

Please visit the [Provider Joint Training website](#), for a full listing of joint training opportunities and course descriptions.

Reminder - verify if registering for a webinar or in-person class. If you register for any classes and cannot attend, please cancel your registration.

Sign-up for Gov Delivery

To sign-up for Alerts:

1. Go to:
<https://service.govdelivery.com/accounts/TXHHSC/subscriber/new>
2. Enter your email address.
3. Confirm your email address, select your delivery preference, and submit a password if you want one.
4. Select your topics.



TEXAS
Health and Human
Services

How to Contact

Chassie Huffman, Manager

Chassie.Huffman@hhs.Texas.gov

Policy Rules and Training Mailbox

LTCRPolicy@hhs.texas.gov (**preferred**)

PRT Main Line

(512) 438-3161

DAHS Contracted Policy Questions

dahspolicy@hhs.texas.gov

DAHS Provider Portal

<https://hhs.texas.gov/doing-business-hhs/provider-portals/long-term-care-providers/day-activity-health-services-dahs>



TEXAS
Health and Human
Services



TEXAS
Health and Human
Services

Webinar Q&A

Policy and Rules



TEXAS
Health and Human
Services

Thank you!
