



# Your Case Management Services Are Changing

22D0559 - HHSC MCS - August 2022

## Starting Sept. 1, Your Health Plan Will Provide Case Management

You currently get **Case Management for Children and Pregnant Women (CPW)** services through a traditional **Medicaid** provider. Starting Sept. 1, 2022, if you have a Medicaid health plan, CPW services will be provided by your health plan, not traditional Medicaid.

You have a Medicaid health plan if you are enrolled in **STAR, STAR Health, STAR Kids, STAR+PLUS** or a **Medicare-Medicaid Plan (MMP)**.

## Your Health Plan Will Help Ensure a Smooth Transition

Your current CPW provider and your health plan will work together to transition your services:

- You can keep your current CPW provider for up to 90 days after Sept. 1, 2022.
- Your health plan will help decide who will provide you with case management services.
- You may receive services from a CPW provider contracted with your health plan or from your health plan's service coordination staff.

## If You Need CPW Services After Sept. 1, 2022, Call Your Health Plan

Call your health plan by using the phone number on the back of your health plan ID card.



You can also call **Texas Health Steps** at **877-THSteps (877-847-8377)**.