



TEXAS
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Direct Care Careers Center

April 2023

Purpose of DCC Center

Based on research and stakeholder feedback, through a shared states model, HHSC is partnering with a vendor and three other states - Colorado, Oregon, and North Dakota - to establish a web-based platform designed to:

- Help community attendants and providers, including CDS providers, connect and find potential matches



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Purpose of DCC Center cont..

- Provide access to recommended trainings and resources
- Offer a user-friendly format
- Improve data collection related to the community attendant workforce

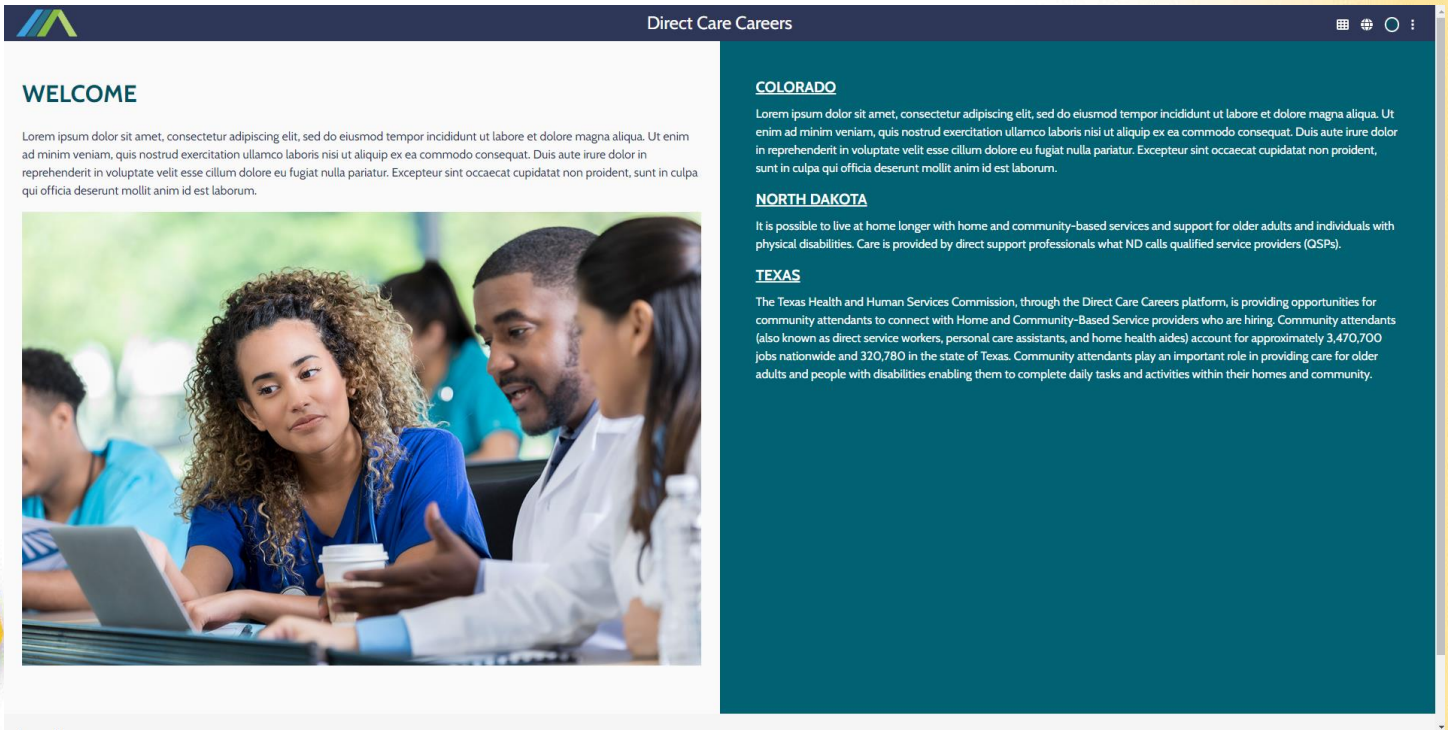


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Gateway Page



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The screenshot shows a web browser window titled "Direct Care Careers". The page has a dark blue header with a logo on the left and navigation icons on the right. The main content area is white and features a "WELCOME" section with a paragraph of placeholder text. Below the text is a photograph of three healthcare professionals (two women and one man) in a clinical setting, looking at a laptop. To the right of the main content is a teal sidebar with three sections: "COLORADO", "NORTH DAKOTA", and "TEXAS", each with a paragraph of placeholder text.

Direct Care Careers

WELCOME

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COLORADO

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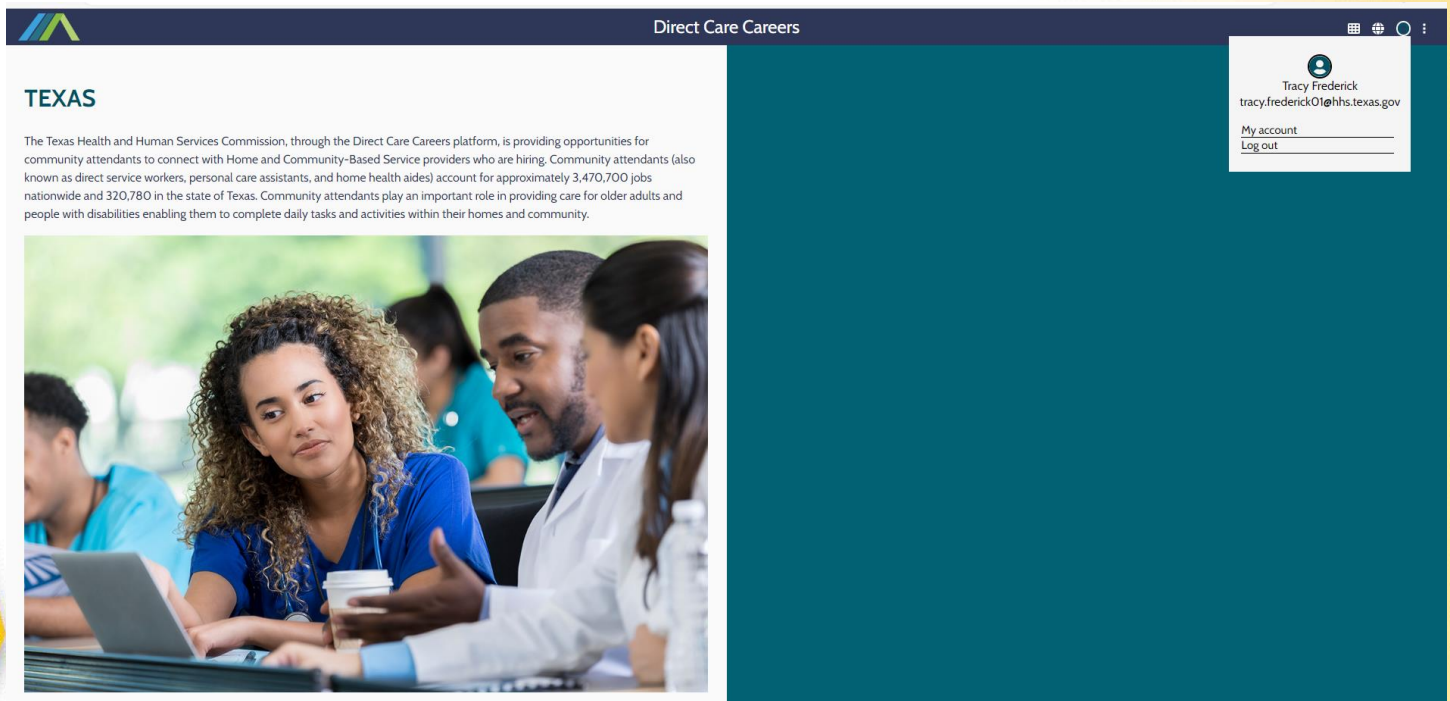
NORTH DAKOTA

It is possible to live at home longer with home and community-based services and support for older adults and individuals with physical disabilities. Care is provided by direct support professionals what ND calls qualified service providers (QSPs).

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The Texas Health and Human Services Commission, through the Direct Care Careers platform, is providing opportunities for community attendants to connect with Home and Community-Based Service providers who are hiring. Community attendants (also known as direct service workers, personal care assistants, and home health aides) account for approximately 3,470,700 jobs nationwide and 320,780 in the state of Texas. Community attendants play an important role in providing care for older adults and people with disabilities enabling them to complete daily tasks and activities within their homes and community.


Texas Page



Direct Care Careers

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The Texas Health and Human Services Commission, through the Direct Care Careers platform, is providing opportunities for community attendants to connect with Home and Community-Based Service providers who are hiring. Community attendants (also known as direct service workers, personal care assistants, and home health aides) account for approximately 3,470,700 jobs nationwide and 320,780 in the state of Texas. Community attendants play an important role in providing care for older adults and people with disabilities enabling them to complete daily tasks and activities within their homes and community.



Tracy Frederick
tracy.frederick01@hhs.texas.gov

[My account](#)
[Log out](#)



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Platform Model and Features 1 of 3

- Candidate Profiles
 - List work history, skills, certifications, trainings, other job qualifications, preferences for location and schedule.
- Job Postings
 - Employers will be able to post job descriptions, job specifications, and other information to help find quality candidates.



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Platform Model and Features 2 of 3

- Advanced Search
 - Employers can filter results to narrow down search and save multiple search criteria for reuse in the future.
- Auto Match
 - The system will periodically search through job postings and profiles to automatically find matches and email potential candidates and employers with results.



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Platform Model and Features 3 of 3

- Trainings and Resource Library
 - Search and filter available trainings and resources with given criteria.



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Employer's Workspace

- Alerts or reminders
- Job postings and management
- Potential matches
- Reports
- Data Visuals



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Employer's Workspace cont..

- Jobs posting and management
- Potential (auto) matches listing
- Reports
- Data visuals

Texas Employer










ALERTS

- Your job post of Admintrative Assistant III is expiring soon. [Repost](#) [Dismiss](#)

JOBS

Potential matches

NURSE PRACTITIONER

JOHN DOE	PETER IWUH	PAULA LAWRENCE
  	  	  
Credential	Credential	Credential
Nurse Practitioner	Family Member	Registered Nurse
Specialty	Specialty	Specialty
Family	Family	Pediatric
Location	Location	Location
Floresville, TX 78114	Floresville, TX 78114	Floresville, TX 78114



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Candidate's Workspace

- Alerts or reminders
- Notes
- Potential Matches
- Data Visuals
- Bookmarked Content
- Recommended Training



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Candidate's Workspace cont..

- My posts
- Trending content
- Upcoming important dates
- Data visuals
- Bookmarked content
- Recommended training

Texas Candidate

ALERTS

- Renew certificate by Oct 30, 2022

NOTES

Lorem ipsum dolor sit amet, consectetur.

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JOBS

Potential matches



[Nurse Practitioner](#)
UC Memorial Hospital
Aurora, CO
\$83/yr - \$98/yr + Benefits



[Nurse Practitioner](#)
UC Memorial Hospital
Aurora, CO
\$83/yr - \$98/yr + Benefits



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Consumer Directed Services

- Create Account
 - First name, last name, date of birth, phone number, address
 - Email address and password



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Consumer Directed Services Create New Account

Care Workforce

CREATE NEW ACCOUNT

Account Information

First Name

Last Name

Year of Birth

Phone (primary)

Address (Street number, street name, apt/suite, city, county, zip code)

Email and Password

Email

Username

Password






Confirm Password

Next



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Consumer Directed Services Create New Account cont...

 Care Workforce    

CREATE NEW ACCOUNT

Type of Care Needed (optional)
This step can be completed later.

[Select all](#)

<input type="checkbox"/> Habilitation services	<input type="checkbox"/> Speech	<input type="checkbox"/> Flexible family support services	<input type="checkbox"/> Personal assistance services
<input type="checkbox"/> Respite services	<input type="checkbox"/> Residential habilitation	<input type="checkbox"/> Minor home modifications	<input type="checkbox"/> Support consultation
<input type="checkbox"/> Nursing	<input type="checkbox"/> Intervener	<input type="checkbox"/> Cognitive rehabilitation therapy	
<input type="checkbox"/> Physical therapy	<input type="checkbox"/> Supported home living	<input type="checkbox"/> Employment assistance	
<input type="checkbox"/> Occupational therapy	<input type="checkbox"/> Adaptive aids	<input type="checkbox"/> Supported employment	

Service Schedule Details (optional)
This step can be completed later.

Service Period
Start Date: End Date:

Service Time
Start Time: End Time: Duration:

Service Days

FMSA (Financial Management Services Agencies)

Do you use a FMSA?

If your FMSA is not listed, please contact them directly.



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Consumer Directed Services 1

- Post Jobs
 - Role
 - Description
 - Requirements
 - Minimum qualifications
 - Type of care needed
 - Service schedule details
 - Name of FMISA (if applicable)



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Consumer Directed Services Post New Job

Care Workforce

My Workspace
Employer Workspace
Jobs
Credentialing
Trainings
Resources
Collaborate

POST NEW JOB

Type of Care Needed

Select all

<input type="checkbox"/> Habilitation services	<input type="checkbox"/> Speech	<input type="checkbox"/> Flexible family support services	<input type="checkbox"/> Personal assistance services
<input type="checkbox"/> Respite services	<input type="checkbox"/> Residential habilitation	<input type="checkbox"/> Minor home modifications	<input type="checkbox"/> Support consultation
<input type="checkbox"/> Nursing	<input type="checkbox"/> Intervener	<input type="checkbox"/> Cognitive rehabilitation therapy	
<input type="checkbox"/> Physical therapy	<input type="checkbox"/> Supported home living	<input type="checkbox"/> Employment assistance	
<input type="checkbox"/> Occupational therapy	<input type="checkbox"/> Adaptive aids	<input type="checkbox"/> Supported employment	

Service Schedule Details

Service Period
Start Date: Tue 9/20/22 End Date: Tue 9/19/23

Service Time
Start Time: 1:00 pm End Time: 3:00 pm Duration: 2 hours
[Add more slots](#)

Service Days
Daily Weekly Monthly Yearly
Sunday Monday **Tuesday** Wednesday **Thursday** Friday Saturday

Post Job



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Consumer Directed Services Post New Job cont,,

The screenshot displays the 'Care Workforce' application interface. On the left is a navigation sidebar with options: My Workspace, Employer Workspace, Jobs (highlighted in red), Credentialing, Trainings, Resources, and Collaborate. The main content area is titled 'POST NEW JOB' and contains the following form elements:

- Job Role:** A single-line text input field.
- Job Description:** A multi-line text area.
- Job Requirements:** A section with two rows of four checkboxes, each followed by the text 'Lorem ipsum'.
- Add more (optional):** A multi-line text area.
- Minimum Qualification:** A section with two rows of four checkboxes, each followed by the text 'Lorem ipsum'.
- Add more (optional):** A multi-line text area.
- Gender Preference:** A dropdown menu with the text '- Select Gender -'.
- Language Preference:** A dropdown menu with the text '- Select Language -'.
- Next:** A red button with white text.



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Consumer Directed Services 2

- View List of Candidates
 - Advanced search criteria
 - Education
 - Training
 - Experience
 - Credentials
 - Region
 - Specialties



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Consumer Directed Services 3






































List of Candidates



Care Workforce

My Workspace
Employer Workspace
Jobs
Credentialing
Trainings
Resources
Collaborate

LIST OF CANDIDATES

<p>JOHN DOE</p> <p>  </p> <p>Credential Nurse Practitioner</p> <p>Specialty Pediatrics</p> <p>Location Floresville, TX 78114</p> <p> </p>	<p>PETER IWUH</p> <p>  </p> <p>Credential Nurse Practitioner</p> <p>Specialty Pediatrics</p> <p>Location Floresville, TX 78114</p> <p></p>	<p>PAULA LAWRENCE</p> <p>  </p> <p>Credential Nurse Practitioner</p> <p>Specialty Pediatrics</p> <p>Location Floresville, TX 78114</p> <p></p>
<p>LYNN SMITH</p> <p>  </p> <p>Credential Nurse Practitioner</p> <p>Specialty Pediatrics</p> <p>Location Floresville, TX 78114</p> <p></p>	<p>RAJ SINGH</p> <p>  </p> <p>Credential Nurse Practitioner</p> <p>Specialty Pediatrics</p> <p>Location Floresville, TX 78114</p> <p></p>	<p>NIDA DUGMESH</p> <p>  </p> <p>Credential Nurse Practitioner</p> <p>Specialty Pediatrics</p> <p>Location Floresville, TX 78114</p> <p></p>
<p>JOHN LYNCH</p> <p>  </p> <p>Credential Nurse Practitioner</p> <p>Specialty Pediatrics</p> <p>Location Floresville, TX 78114</p> <p></p>	<p>DAVE HALL</p> <p>  </p> <p>Credential Nurse Practitioner</p> <p>Specialty Pediatrics</p> <p>Location Floresville, TX 78114</p> <p></p>	<p>WILLIAM CLARK</p> <p>  </p> <p>Credential Nurse Practitioner</p> <p>Specialty Pediatrics</p> <p>Location Floresville, TX 78114</p> <p></p>

Consumer Directed Services 3

- Contact Candidates through email directly on the website



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Consumer Directed Services Contact Candidate

The screenshot shows a web application interface for 'Care Workforce'. On the left is a navigation sidebar with options: My Workspace, Employer Workspace, Jobs (highlighted in red), Credentialing, Trainings, Resources, and Collaborate. The main content area is titled 'Contact Candidate' and contains a form with the following fields: 'To' (containing 'John Doe'), 'From' (containing 'Consumer Direct Employer'), and 'Job Posting Reference' (containing a link to 'Job Post - NK589563214'). Below these is a 'Message' text area with a rich text editor toolbar (bold, italic, link, unlink, image, video) and a red 'Send' button at the bottom.



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Summary and Q&A

- What questions do you have?
- Further information will be available as we progress through user-testing.

Questions?



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Thank you!

Office of Disability Services Coordination website:

<https://www.hhs.texas.gov/about/process-improvement/improving-services-texans/office-disability-services-coordination>

Email HHSC ODSC mailbox:

HHSCOfficeofDisabilityServicesCoordination@hhs.texas.gov