

DOCUMENT HISTORY LOG

| Document Status | Document Revision Number | Effective Date | Description of Revision |
|-----------------|--------------------------|----------------|---|
| Baseline | N/A | | Initial version of Exhibit Q, Document History Log. |
| Amendment | 1 | March 1, 2024 | <p>Section 2.1 of Signature Document revised.</p> <p>Exhibit B, Amended and Restated STAR+PLUS Scope of Work amended and modify the following sections:</p> <ul style="list-style-type: none"> a. 1.2 Terms; b. 2.5.3.3 Employee Incentive Payment Plan; c. 2.5.6 Texas Department of Insurance Licensure, Certification or Approval; d. 2.6.25.5 Alternative Payment Models with Providers; e. 2.6.28.2 Third Party Liability, Recovery, and Coordination of Benefits; f. 2.6.38.13 Home Health Services and Durable Medical Equipment and Supplies; g. 2.6.49.2.1 Service Coordination Level 1; h. 2.6.49.2.2 Service Coordination Level 2 i. 2.6.49.8 Service Coordinators; j. 2.6.59 STAR+PLUS Assessments; k. 2.6.59.2 STAR+PLUS HCBS Program Assessments; l. 2.6.60.1 Coordination of Services for Dual Eligible Members; and m. 2.8.16 Non-Risk Payment For Certain Drugs. <p>Exhibit B, Amended and Restated STAR+PLUS Scope of Work amended and modify and withdraw the following section:</p> <ul style="list-style-type: none"> a. 2.6.49.2.5 Service Coordination for Members in ICF-IID or IDD Waiver. <p>Exhibit D, Amended and Restated STAR+PLUS Deliverables/Liquidated Damages Matrix to modify the following sections:</p> <ul style="list-style-type: none"> a. OR-1 Operations Readiness (OR) |

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| | | | <ul style="list-style-type: none"> b. OR-2 Operations Readiness (OR) c. OR-3 Operations Readiness (OR) d. GA-1 General/ Administrative (GA) e. GA-3 General/ Administrative (GA) f. GA-4 General/ Administrative (GA) g. PS-1 Privacy/ Security (PS) h. PS-2 Privacy/ Security (PS) i. PS-3 Privacy/ Security (PS) j. PS-4 Privacy/ Security (PS) k. CL-1 Claims (CL) l. CL-5 Claims (CL) m. CL-10 Claims (CL) n. SPCL-4 Claims (CL) o. SPCL-5 Claims (CL) p. ED-1 Encounter Data (ED) q. ED-2 Encounter Data (ED) r. ED-3 Encounter Data (ED) s. HL-1 Hotlines (HL) t. HL-3 Hotlines (HL) u. HL-5 Hotlines (HL) v. CA-4 Complaints/ Appeals (CA) w. PN-1 Provider Networks (PN) x. PN-2 Provider Networks (PN) y. MM-3 Marketing and Member Materials (MM) z. MI-1 Management Information Systems (MI) aa. MI-2 Management Information Systems (MI) bb. FR-1 Financial Reporting (FR) cc. FR-6 Financial Reporting (FR) dd. IG-1 Office of the Inspector General (IG) ee. IG-7 Office of the Inspector General (IG) ff. IG-8 Office of the Inspector General (IG) gg. SPFW-1 Frew (FW) hh. TO-1 Turnover (TO) ii. TO-2 Turnover (TO) jj. TO-3 Turnover (TO) kk. PH-3 Pharmacy (PH) ll. PH-4 Pharmacy (PH) mm. PH-6 Pharmacy (PH) nn. PH-7 Pharmacy (PH) oo. PH-8 Pharmacy (PH) pp. PH-9 Pharmacy (PH) qq. PH-11 Pharmacy (PH) |

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| | | | <p>rr. SPMN-1 Medical Necessity and Level of Care (MN)</p> <p>Exhibit D, Amended and Restated STAR+PLUS Deliverables/Liquidated Damages Matrix to modify and withdraw the following sections:</p> <ul style="list-style-type: none"> a. HL-7 Hotlines (HL) b. CA-5 Complaints/ Appeals (CA) c. SPFR-1 Financial Reporting (FR) <p>Exhibit D, Amended and Restated STAR+PLUS Deliverables/Liquidated Damages Matrix Added the following sections:</p> <ul style="list-style-type: none"> a. SPHL-2 Hotlines (HL) b. SPCA-1 Complaints/ Appeals (CA) c. SPFR-2 Financial Reporting (FR) d. SPFW-2 Few (FW) <p>Exhibit Q, Document History Log is added.</p> |
| Amendment | 2 | September 1, 2024 | <p>Exhibit A, Amended and Restated Managed Care Uniform Terms & Conditions V1.2 updated with Exhibit A, Managed Care Uniform Terms & Conditions version 1.4.</p> <p>Exhibit A, Amended and Restated Managed Care Uniform Terms & Conditions v1.4 modify the following definition and sections.</p> <ul style="list-style-type: none"> a. Certified Community Behavioral Health Clinic (CCBHC); b. Section 4.05, Responsibility for MCO personnel and Subcontractors; c. Section 4.08, Subcontractors and Agreements with Third Parties; d. Section 8.01 Financial record retention and audit.; e. Section 8.02 Access to records, books, and f. Documents; g. Section 8.04 Audits of Services, Deliverables and inspections; |

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| | | | <p>h. Section 8.06 Response/compliance with audit or inspection findings;</p> <p>Exhibit A, Amended and Restated Managed Care Uniform Terms & Conditions v1.4 deletes the following definition:</p> <p>a. Telepharmacy</p> <p>Exhibit B, Amended and Restated STAR+PLUS Scope of Work amended and modify the following sections:</p> <p>a. 2.6.7 Provider Credentialing and Re-credentialing;</p> <p>b. 2.6.7.2 Minimum Credentialing Requirements for Unlicensed or Uncertified LTSS Providers;</p> <p>c. 2.6.17.1 Member Materials;</p> <p>d. 2.6.17.2 Member Identification Cards;</p> <p>e. 2.6.17.2.1 Member Handbook;</p> <p>f. 2.6.19 Member Education;</p> <p>g. 2.6.19.5 Member Eligibility Renewal Assistance;</p> <p>h. 2.6.25.4.1.3 Safety-Net Hospitals;</p> <p>i. 2.6.25.4.1.4 Comprehensive Hospital Increased Reimbursement Program;</p> <p>j. 2.6.25.5.1 MCO Alternative Payment Model With Certified Community Behavioral Health Clinics (CCBHCS);</p> <p>k. 2.6.26.1 Policies and Procedures;</p> <p>l. 2.6.26.2 UM Determinations;</p> <p>m. 2.6.29.1 General Reporting Requirements;</p> <p>n. 2.6.31.2 General Requests For And Access To Data, Records, And Other Information;</p> <p>o. 2.6.31.3 Claims Data Submission Requirements;</p> <p>p. 2.6.34 Member Complaint and Appeal System;</p> <p>q. 2.6.34.3 Access to State Fair Hearing and External Medical Review (EMR) for Medicaid Members;</p> <p>r. 2.6.34.7 Notice of Disposition of Appeal;</p> <p>s. 2.6.35 Covered Services;</p> |

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| | | | <p>t. 2.6.37 Telemedicine, Telehealth, Telepharmacy and Telemonitoring Access;</p> <p>u. 2.6.37.1 School-based Telemedicine and Telehealth Services;</p> <p>v. 2.6.38 Provider Network;</p> <p>w. 2.6.38.24 Nursing Facility Services;</p> <p>x. 2.6.43.2 Community First Choice Services;</p> <p>y. 2.6.45.1 LTSS Training;</p> <p>z. .6.45.3 Rate Enhancement Payments for Agencies Providing Attendant Care;</p> <p>aa. 2.6.46 Home and Community Based Services Settings;</p> <p>bb. 2.6.49.2.1.2 STAR+PLUS HCBS, SPMI Members, And All Other Level 1 Members;</p> <p>cc. 2.6.49.6 Service Coordination Teams;</p> <p>dd. 2.6.49.8 Service Coordinators;</p> <p>ee. 2.6.49.10 Discharge Planning;</p> <p>ff. 2.6.51 Behavioral Health Services;</p> <p>gg. 2.6.51.4 Follow-Up After Hospitalization for Behavioral;</p> <p>hh. 2.6.51.7, “Mental Health Parity;</p> <p>ii. 2.6.53 Pharmacy Services;</p> <p>jj. 2.6.53.1 Formulary and Preferred Drug List;</p> <p>kk. 2.6.53.11 Maximum Allowable Cost Requirements;</p> <p>ll. 2.6.57 Service Planning For Members;</p> <p>mm. 2.6.59 STAR+PLUS Assessments;</p> <p>nn. 2.6.59.2 STAR+PLUS HCBS Program Assessments;</p> <p>oo. 2.6.60.2 Medicaid Wrap-Around Services;</p> <p>pp. 2.6.60.2.3 Long Term Care and Long Term Services and Supports;</p> <p>qq. 2.6.61 STAR +PLUS HCBS Eligibility;</p> <p>rr. 2.6.61.3.1 Reassessment Following a Change in Condition; and</p> <p>ss. 2.6.63.26.1 Member Education On Abuse, Neglect, Or Exploitation.</p> <p>Exhibit B, Amended and Restated STAR+PLUS Scope of Work adds the following sections:</p> <p>a. 2.6.25.4.1.8 Directed Payment Program (DPP) Payments;</p> |

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| | | | <p>b. 2.6.25.7.2.3 Medicaid Managed Care Aligning Interoperable Systems (ATLIS) For Client Health Outcomes Program;</p> <p>c. 2.6.59.3 Non-Medical Needs Screening for Pregnant Members</p> <p>d. 2.6.60.3 Skilled Nursing Facility Coinsurance.</p> <p>Exhibit B, Amended and Restated STAR+PLUS Scope of Work deletes the following section:</p> <p>a. 2.60.2.2 Nursing Facility Coinsurance</p> <p>Exhibit D, Amended and Restated STAR+PLUS Deliverables/Liquidated Damages Matrix to modify and the following sections:</p> <p>a. OR-1, OR-3 Operations Readiness (OR)</p> <p>b. GA-2 General/Administrative (GA);</p> <p>c. PS-1, PS-2, and PS-3 Privacy/Security (PS);</p> <p>d. SPCL-4 STAR+PLUS Claims;</p> <p>e. ED-3 Encounter Data (ED);</p> <p>f. HL-1, HL-3 Hotlines(HL);</p> <p>g. CA-4 Complaints/ Appeals (CA);</p> <p>h. PN-1, PN-2 Provider Networks (PN);</p> <p>i. MM-3 Marketing and Member Materials (MM);</p> <p>j. IG-1, Office of the Inspector General (IG)</p> <p>k. TO-1, TO-2 Turnover (TO); and</p> <p>l. PH-1, PH-2 Pharmacy (PH).</p> <p>Exhibit G, Amended and Restated Capitation Rates, adds the following:</p> <p>a. FY2025 Capitation Rates</p> <p>b.</p> <p>Exhibit G-1, Comprehensive Hospital Increase Reimbursement Program is added.</p> <p>Exhibit G-2, Texas Incentives for Physician and Professional Services Providers and Rate Increase is added.</p> <p>Exhibit G-3, Directed Payment Program and NAIP Rates is added.</p> |

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| | | | Exhibit G-4, Network Access Improvement Program (only for Wellpoint and Superior) is added. Exhibit H, Service Delivery Area Map |
| Amendment | 3 | December 1, 2024 | Exhibit G-1 and Exhibit G-3 are amended with rate changes retroactive to 9/1/2024. |