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About This Guide

This guide provides a summary of the various state-funded crisis services and the organizations that can help connect individuals to those resources.

Local Mental Health Authorities/Local Behavioral Health Authorities

Every county in Texas is served by a designated Local Mental Health Authority (LMHA) or Local Behavioral Health Authority (LBHA). LMHA/LBHA staff help individuals understand the treatment options to address the challenges associated with their mental illness or substance use disorders and ultimately achieve recovery. LMHAs/LBHAs provide a wide array of services and supports and connects individuals with resources unique to their community.

Local Intellectual and Developmental Disability Authorities (LIDDAs)

LIDDAs provide planning, policy development, coordination, resource allocation, resource development, and oversight of community intellectual and developmental disability (IDD) services for individuals with IDD throughout the state of Texas.

A map of the local authorities and the Health and Human Services regions is provided on the following page. A list of the LMHA/LBHAs in Texas and the counties they serve may be found in Appendix A. A list of the LIDDAs in Texas may be found in Appendix B.
Types of Services Available at LMHAs/LBHAs

**Available Services**

Crisis services are available 24 hours/7 days a week (24/7) and include prompt face-to-face crisis assessment, crisis intervention services, and crisis follow-up and relapse prevention services. LMHAs/LBHAs operate an array of crisis programs consisting of crisis hotlines, mobile crisis outreach teams (MCOTs), mental health deputies (MHDs), various types of crisis facilities, and inpatient psychiatric beds.

**Crisis Services**

**Crisis Hotline:** The Crisis Hotline is a 24/7 telephone service operated by trained crisis staff providing crisis screening and assessment, crisis intervention services, mental health and substance use referrals, and general mental health and substance use information to the community. The crisis hotline is an integrated component of the overall crisis service delivery system and is accessible toll-free throughout each LMHA/LBHA service area.

**MCOTs:** MCOT services provide a combination of crisis services including emergent care (response within one hour), urgent care (response within eight hours), crisis follow-up, and relapse prevention to children, adolescents, or adults in the community 24/7. A team is comprised of two or more staff providing psychiatric emergency care that go into the community to begin the process of assessment and provide recommendations for the least restrictive treatment environment. MCOT responds to calls in the community and collaborates closely with community partners, such as law enforcement and local emergency departments to ensure behavioral healthcare needs are appropriately addressed.

**MHDs:** A number of LMHAs subcontract with local sheriffs’ departments to deploy a certified MHD to address individuals in crisis. An MHD is an officer specially trained in crisis intervention who works collaboratively with the community and the LMHA’s crisis response teams. MHDs help improve the crisis response system by diverting individuals in need of behavioral health crisis services from hospitals and jails to community-based alternatives providing effective behavioral health treatment.

**Non-traditional Crisis Programs:** The Health and Human Services Commissioner (HHSC) also funds non-traditional crisis programs, including continuity of care, inpatient substance use and detox treatment, a mental health docket, a crisis intervention response team, and substance use treatment within a crisis residential facility. Examples include:
● **Continuity of Care**: The Continuity of Care program at Burke Center is provided by local hospitals, state hospitals, mental health emergency center, and the MCOT for individuals at a higher level of risk for readmission during the first 30 days of discharge.

● **Substance Use Treatment within a Crisis Residential Facility**: Helen Farabee Centers and the Texana Center offer substance use treatment within a crisis residential facility. These programs provide an intensive day program focused on substance use treatment for those patients with a co-occurring psychiatric and substance use disorder in an effort to divert individuals from the criminal justice system.

● **Mental Health Docket**: The Mental Health Docket program at Texas Panhandle MHMR serves individuals with a serious mental illness who have frequent interaction with the criminal justice system.

● **Crisis Intervention Response Team**: The Crisis Intervention Response Team program at Tri-County Behavioral Healthcare assists law enforcement officers with behavioral health calls, evaluates individuals in behavioral health crises in their natural environment, and makes appropriate referrals for mental health services, thereby reducing the numbers of individuals that inappropriately end up in the jails or emergency rooms.

### Crisis Facilities

Several LMHAs operate crisis facilities funded by HHSC through the Psychiatric Emergency Service Center (PESC) contract. Crisis facilities may be staffed with mental health professionals, medical professionals, or others (such as peer providers) offering assessment, support, and services to achieve psychiatric stabilization to individuals with behavioral health needs.

There are four types of HHSC-funded crisis facilities:

1. **Crisis Respite**: Crisis respite provides short-term, community-based crisis care for individuals who pose a low risk of harm to themselves or others and may have some functional impairment that necessitates direct supervision and care, but who do not require hospitalization. This is the least intensive, facility-based crisis option.

   Services may be provided for a few hours or a few days. Many individuals served in these programs have experienced an event causing significant distress, are having housing challenges, or have loved ones/caretakers who are seeking temporary support or supervision for the individual. Facility-based crisis respite services have trained staff on-site 24/7. Some crisis
respites are run by peers (individuals with at least one cumulative year of receiving mental health community services). HHSC allocates funds to 14 LMHAs to operate crisis respite units.

3. **Crisis Residential:** Crisis residential provides up to 14 days of short-term, community-based residential, crisis treatment to individuals who have a severe impairment in their ability to function, demonstrate a psychiatric crisis that cannot be stabilized in a less intensive setting, and may pose a risk of harm to themselves or others. This is a more intensive, facility-based crisis option with trained staff on-site 24/7. HHSC allocates funds to seven LMHAs to operate crisis residential units.

4. **Extended Observation Units (EOUs):** EOU provides emergency services for up to 48 hours to individuals in psychiatric crisis. Services are provided in a secure, protected, clinically staffed, psychiatrically-supervised environment with immediate access to urgent or emergent medical and psychiatric evaluation and treatment. Individuals seeking treatment in an EOU may pose a moderate to high risk of harm to themselves or others. Prior to the end of the 48-hour period, a determination is made regarding whether the individual has stabilized or requires a psychiatric hospitalization. HHSC allocates PESC funds to seven LMHAs to operate EOU.

5. **Crisis Stabilization Units (CSUs):** CSUs provide short-term, residential treatment designed to reduce acute symptoms of mental illness in a secure and protected, clinically staffed and psychiatrically supervised treatment environment. Although it is slightly less intensive than a full psychiatric hospitalization, this is one of the most intensive facility-based crisis options. CSUs are the only facility type in the crisis array that requires licensure in accordance with the Texas Administrative Code, Chapter 411, Subchapter M. HHSC allocates PESC funds to three LMHAs to operate CSUs.

### Inpatient Psychiatric Beds

HHSC provides funding to LMHAs/LBHAs to provide inpatient psychiatric services to individuals with acute symptoms in need of inpatient psychiatric treatment and stabilization. These services treat individuals on a voluntary admission, civil commitment, or forensic commitment. Civil commitments are for individuals receiving court-ordered treatment. Forensic commitments are for individuals adjudicated incompetent to stand trial pursuant to Texas Code of Criminal Procedure, Chapter 46B relating to Incompetency to Stand Trial.

**Community Mental Health Hospitals:** HHSC contracts inpatient beds at three facilities:
● Sunrise Canyon
● Harris County Psychiatric Center
● St. Joseph Hospital

**Private Psychiatric Hospital Beds:** HHSC contracts private psychiatric beds across the state.

**Rapid Crisis Stabilization Beds:** Rapid crisis stabilization beds provide brief stays in licensed psychiatric hospitals to relieve acute symptoms and restore an individual’s ability to function in a less restrictive setting. These beds are available through 21 LMHAs/LBHAs.

**Service Type by LMHA/LBHA**

Crisis Hotlines and MCOTs are available across the state and cover 254 counties in Texas. Table 1 shows facility type and counties served by LMHA/LBHA in alphabetical order. Community Mental Health Hospitals, Private Psychiatric Beds, and Rapid Crisis Stabilization Beds are for civil and voluntary treatment unless indicated otherwise.

**Table 1. List of LMHA/LBHAs, Facility Type and Counties Served**

<table>
<thead>
<tr>
<th>LMHA/LBHA</th>
<th>Facility Type</th>
<th>Counties Served</th>
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</thead>
<tbody>
<tr>
<td><strong>1. ACCESS</strong></td>
<td>Private Psychiatric Beds (Forensic and Civil)</td>
<td>Anderson and Cherokee</td>
</tr>
<tr>
<td><strong>2. Andrews Center</strong></td>
<td>Crisis Respite Unit; Private Psychiatric Beds</td>
<td>Henderson, Rains, Smith, Van Zandt and Wood</td>
</tr>
<tr>
<td><strong>3. Betty Hardwick Center</strong></td>
<td>Rapid Crisis Stabilization Beds; Private Psychiatric Beds</td>
<td>Callahan, Jones, Shackleford, Stephens and Taylor</td>
</tr>
<tr>
<td><strong>4. Bluebonnet Trails Community Services</strong></td>
<td>Extended Observation Units; Crisis Respite Unit; Private Psychiatric Beds</td>
<td>Bastrop, Burnet, Caldwell, Fayette, Gonzales, Guadalupe, Lee and Williamson</td>
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<tr>
<td>LMHA/LBHA</td>
<td>Facility Type</td>
<td>Counties Served</td>
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<tr>
<td><strong>5. Border Region</strong></td>
<td>Crisis Stabilization Unit; Private Psychiatric Beds</td>
<td>Webb, Jim Hogg, Starr, and Zapata</td>
</tr>
<tr>
<td><strong>6. Burke Center</strong></td>
<td>Extended Observation Unit; Crisis Residential Unit; Private Psychiatric Beds</td>
<td>Angelina, Houston, Jasper, Nacogdoches, Newton, Polk, Sabine, San Augustine, San Jacinto, Shelby, Trinity and Tyler</td>
</tr>
<tr>
<td><strong>7. Camino Real Community Services</strong></td>
<td>Crisis Residential Unit; Rapid Crisis Stabilization Beds; Private Psychiatric Beds</td>
<td>Atascosa, Dimmit, Frio, Karnes, La Salle, Maverick, McMullen, Wilson and Zavala</td>
</tr>
<tr>
<td><strong>8. Center for Health Care Services</strong></td>
<td>Extended Observation Unit; Private Psychiatric Beds</td>
<td>Bexar</td>
</tr>
<tr>
<td><strong>9. Center for Life Resources</strong></td>
<td>Crisis Respite Unit; Private Psychiatric Beds</td>
<td>Brown, Coleman, Comanche, Eastland, McCulloch, Mills and San Saba</td>
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<tr>
<td><strong>10. Central Counties Services</strong></td>
<td>Private Psychiatric Beds</td>
<td>Bell, Coryell, Hamilton, Lampasas, and Milam</td>
</tr>
<tr>
<td><strong>11. Central Plains Center</strong></td>
<td>Crisis Respite Unit; Rapid Crisis Stabilization Beds; Mental Health Deputy</td>
<td>Bailey, Briscoe, Castro, Floyd, Hale, Lamb, Motley, Parmer and Swisher</td>
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<tr>
<td>LMHA/LBHA</td>
<td>Facility Type</td>
<td>Counties Served</td>
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<tr>
<td>12. Coastal Plains Community Center</td>
<td>Rapid Crisis Stabilization Beds; Private Psychiatric Beds</td>
<td>Aransas, Bee, Brooks, Duval, Jim Wells, Kenedy, Kleberg, Life Oak, and San Patricio</td>
</tr>
<tr>
<td>13. Community Healthcare</td>
<td>Extended Observation Unit; Crisis Residential Unit; Private Psychiatric Beds; Rapid Crisis Stabilization Beds</td>
<td>Bowie, Cass, Gregg, Harrison, Marion, Panola, Red River, Rusk and Upshur</td>
</tr>
<tr>
<td>14. Denton County MHMR Center</td>
<td>Private Psychiatric Beds</td>
<td>Denton</td>
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<tr>
<td>15. Emergence Health Network</td>
<td>Crisis Residential Unit; Extended Observation Unit; Rapid Crisis Stabilization Beds; Private Psychiatric Beds</td>
<td>El Paso</td>
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<tr>
<td>16. Gulf Bend Center</td>
<td>Rapid Crisis Stabilization Beds; Private Psychiatric Beds; Mental Health Deputy</td>
<td>Calhoun, DeWitt, Goliad, Jackson, Lavaca, Refugio and Victoria</td>
</tr>
<tr>
<td>17. Gulf Coast Center</td>
<td>Community Mental Health Hospital; Private Psychiatric Beds</td>
<td>Brazoria and Galveston</td>
</tr>
<tr>
<td>18. Heart of Texas Region MHMR Center</td>
<td>Extended Observation Unit; Crisis Respite Unit; Crisis Residential Unit; Private Psychiatric Beds; Mental Health Deputy</td>
<td>Bosque, Falls, Freestone, Hill, Limestone and McLennan</td>
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<tr>
<td>LMHA/LBHA</td>
<td>Facility Type</td>
<td>Counties Served</td>
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<tr>
<td><strong>19. Helen Farabee Centers</strong></td>
<td>Crisis Respite Unit; Rapid Crisis Stabilization Beds</td>
<td>Archer, Baylor, Childress, Clay, Cottle, Dickens, Foard, Hardeman, Haskell, Jack, King, Knox, Montague, Stonewall, Throckmorton, Wichita, Wilbarger, Wise and Young</td>
</tr>
<tr>
<td><strong>20. Hill Country Mental Health and Developmental Disabilities Centers</strong></td>
<td>Crisis Stabilization Unit; Rapid Crisis Stabilization Beds; Private Psychiatric Beds; Mental Health Deputy</td>
<td>Bandera, Blanco, Comal, Edwards, Gillespie, Hays, Kendall, Kerr, Kimble, Kinney, Llano, Mason, Medina, Menard, Real, Schleicher, Sutton, Uvalde and Val Verde</td>
</tr>
<tr>
<td><strong>21. Integral Care</strong></td>
<td>Crisis Respite Unit; Rapid Crisis Stabilization Beds; Private Psychiatric Beds</td>
<td>Travis</td>
</tr>
<tr>
<td><strong>22. Lakes Regional Community Center</strong></td>
<td>Private Psychiatric Beds</td>
<td>Camp, Delta, Franklin, Hopkins, Lamar, Morris and Titus</td>
</tr>
<tr>
<td><strong>23. Lifepath Systems</strong></td>
<td>Rapid Crisis Stabilization Beds; Private Psychiatric Beds</td>
<td>Collin</td>
</tr>
<tr>
<td><strong>24. MHMR of Authority of Brazos Valley</strong></td>
<td>Rapid Crisis Stabilization Beds; Private Psychiatric Beds</td>
<td>Brazos, Burleson, Grimes, Leon, Madison, Robertson, and Washington</td>
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<tr>
<td>LMHA/LBHA</td>
<td>Facility Type</td>
<td>Counties Served</td>
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<tr>
<td>25. <strong>MHMR of Tarrant County</strong></td>
<td>Crisis Respite Unit; Adolescent Crisis Respite Unit; Crisis Residential Unit; Private Psychiatric Beds</td>
<td>Tarrant</td>
</tr>
<tr>
<td>26. <strong>MHMR Services for the Concho Valley</strong></td>
<td>Crisis Respite Unit; Mental Health Deputy; Rapid Crisis Stabilization Beds; Private Psychiatric Beds</td>
<td>Coke, Concho, Crockett, Irion, Reagan, Sterling and Tom Green</td>
</tr>
<tr>
<td>27. <strong>North Texas Behavioral Health Authority</strong></td>
<td>Private Psychiatric Beds</td>
<td>Dallas, Ellis, Hunt, Kaufman, Navarro and Rockwall</td>
</tr>
<tr>
<td>28. <strong>Nueces Center for Mental Health and Intellectual Disabilities</strong></td>
<td>Crisis Respite Unit; Private Psychiatric Beds</td>
<td>Nueces</td>
</tr>
<tr>
<td>29. <strong>Pecan Valley Centers for Behavioral and Developmental Healthcare</strong></td>
<td>Rapid Crisis Stabilization Beds; Private Psychiatric Beds; Crisis Respite Unit</td>
<td>Erath, Hood, Johnson, Palo Pinto, Parker, and Somervell</td>
</tr>
<tr>
<td>30. <strong>PermiaCare</strong></td>
<td>Rapid Crisis Stabilization Beds; Mental Health Deputy; Private Psychiatric Beds</td>
<td>Brewster, Culberson, Ector, Hudspeth, Jeff Davis, Midland, Pecos, and Presidio</td>
</tr>
<tr>
<td>LMHA/LBHA</td>
<td>Facility Type</td>
<td>Counties Served</td>
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<tr>
<td><strong>31. Spindletop Center</strong></td>
<td>Extended Observation unit; Crisis Respite Unit; Crisis Residential Unit; Rapid Crisis Stabilization Beds; Private Psychiatric Beds; Mental Health Deputy</td>
<td>Chambers, Hardin, Jefferson and Orange</td>
</tr>
<tr>
<td><strong>32. Starcare Specialty Health System</strong></td>
<td>Community Mental Health Hospital; Private Psychiatric Beds</td>
<td>Lubbock, Lynn, Cochran, Crosby and Hockley</td>
</tr>
<tr>
<td><strong>33. Texana Center</strong></td>
<td>Rapid Crisis Stabilization Beds; Private Psychiatric Beds</td>
<td>Austin, Colorado, Fort Bend, Matagorda, Waller, and Wharton</td>
</tr>
<tr>
<td><strong>35. Texoma Community Center</strong></td>
<td>Private Psychiatric Beds</td>
<td>Cooke, Fannin, and Grayson</td>
</tr>
<tr>
<td><strong>36. The Harris Center for Mental Health and IDD</strong></td>
<td>Peer Crisis Respite Unit; Private Psychiatric Beds; Community Mental Health Hospital</td>
<td>Harris</td>
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<tr>
<td>LMHA/LBHA</td>
<td>Facility Type</td>
<td>Counties Served</td>
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<tr>
<td><strong>37. Tri-County Behavioral Healthcare</strong></td>
<td>Crisis Stabilization Unit; Rapid Crisis Stabilization Beds; Private Psychiatric Beds</td>
<td>Liberty, Montgomery and Walker</td>
</tr>
<tr>
<td><strong>38. Tropical Texas Behavioral Health</strong></td>
<td>Rapid Crisis Stabilization Beds; Private Psychiatric Beds</td>
<td>Cameron, Hidalgo, and Willacy</td>
</tr>
<tr>
<td><strong>39. West Texas Centers</strong></td>
<td>Crisis Respite Unit; Rapid Crisis Stabilization Beds; Private Psychiatric Beds; Mental Health Deputy</td>
<td>Andrews, Borden, Crane, Dawson, Fisher, Gaines, Garza, Glasscock, Howard, Kent, Loving, Martin, Mitchell, Nolan, Reeves, Runnels, Scurry, Terrell, Terry, Upton, Ward, Winkler and Yoakum</td>
</tr>
</tbody>
</table>
Fiscal Year 2019 Legislative Budget Board
Performance Measures

- Number of persons receiving crisis outpatient services per year funded by general revenue: **97,207**

- Average general revenue spent per person for crisis outpatient services: **$441**

- Number of persons receiving crisis residential services per year funded by general revenue: **24,480**

- Average general revenue spent per person for crisis residential services: **$2,336**

- Average daily cost per occupied mental health community hospital bed: **$447**

- Average daily number of occupied mental health community hospital bed: **635**

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1 The average cost is inclusive of community mental health hospital beds, private psychiatric beds, as well as Montgomery County beds, which are overseen by the Health and Specialty Care System.

2 The average number is inclusive of community mental health hospital beds, private psychiatric beds, as well as University of Texas at Tyler and Montgomery County beds, which are overseen by the Health and Specialty Care System.
• Number of mental health consumers served in mental health community hospitals per year: **14,157**

• State mental health hospital and center re-admission rate: **14.55 percent.**

• Percent receiving crisis services who avoid psychiatric hospitalization: **97.38 percent.**

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3 The number of individuals served is inclusive of community mental health hospital beds, private psychiatric beds, as well as University of Texas at Tyler and Montgomery County beds, which are overseen by the Health and Specialty Care System.

4 Percent of all persons discharged from any HHSC operated or purchased inpatient bed to the community during the fiscal year who are readmitted to any HHSC operated or purchased inpatient bed in the same fiscal year.
LIDDAs utilize the following services to provide crisis prevention and management for individuals with IDD:

**Crisis Services**

**Crisis Intervention Specialist (CIS):** The CIS ensures individuals with IDD are receiving necessary services and supports while in crisis. The CIS works with LIDDA staff, law enforcement, Mobile Crisis Outreach Teams (MCOTs), and families to identify individuals in need of crisis assistance and offers prevention strategies, training, and support services. The CIS provides consultation and collaborates with the MCOT and develops criteria for individuals being referred for crisis respite.

**Service Coordination:** Service coordinators link and assist individuals receiving services through the Texas Home Living, Home and Community-based Services (HCS), General Revenue, and Community First Choice programs with accessing services and supports that enable individuals to prevent or manage crises.

Crisis Respite: Crisis respite is short-term (up to 14 calendar days) respite for individuals with IDD that includes:

- **Out-of-Home Crisis Respite:** Provides therapeutic support in a safe and secure environment with staff on-site providing 24-hour supervision to individuals in crisis that cannot be stabilized in a less intensive setting. Out-of-home crisis respite is provided in settings overseen by the state such as an intermediate care facility for individuals with an intellectual disability or related condition (ICF/IID), an HCS group home, or a Department of State Health Services-authorized crisis respite facility or crisis residential facility; and

- **In-Home Crisis Respite:** Provides therapeutic support to individuals in crisis in their home when it is deemed clinically appropriate for the individual to remain in their natural environment and it is anticipated the crisis can be stabilized within a 72-hour period.
Home & Community-based Services (HCS) Waiver – Diversion Slots

Crisis Diversion and Nursing Facility Diversion Slots

The HCS program is a Medicaid waiver for individuals with IDD who are living in their own home, family home, or in a small group home. There are two types of HCS slots available for individuals who are at imminent risk of leaving the community for a more-restrictive setting: Crisis Diversion and Nursing Facility Diversion.

Both Crisis Diversion and Nursing Facility Diversion slots are accessed through the LIDDA. Each LIDDA has an IDD Diversion Coordinator who answers questions and coordinates all diversion slot requests made to HHSC.

As a part of the slot request, LIDDA staff must be able to show that community resources are not available, including failed attempts to locate community-based services and supports. Community-based services and supports can include a spot in an intermediate care facility for individuals with an intellectual disability or related condition (ICF/IID), LIDDA general revenue-funded services, and for a minor, supports through the local school district.

The number of offers for an HCS Crisis Diversion slot made each month is based on budgetary guidelines, in accordance with the legislative allocation for the biennium.

Outpatient Psychiatric Services

Approximately 38% of individuals with IDD have a co-occurring behavioral health diagnosis. Individuals with co-occurring IDD, mental health conditions, and/or behavior support needs experience numerous transitions in care (i.e. transitions out of the home setting and into inpatient or residential facilities), often resulting from crisis situations that threaten community living arrangements.

HHSC was appropriated $3 million for the 2020-21 biennium by the 86th Legislature to provide outpatient mental health services for individuals with IDD. The agency is directed to expend $1.5 million in each of the two fiscal years.

HHSC used fiscal year (FY) 2020 funds to contract with LIDDAs to establish a learning collaborative to advise HHSC on best practice models of services and associated outcome measures that demonstrate success providing outpatient mental health services for individuals with IDD. The best practice models developed in the Learning Collaborative and accompanying strategies to expand access to outpatient mental health services for individuals with IDD, will inform use of funds in a pilot project for an anticipated additional two to three LIDDAs in FY 2021.
As members of the Learning Collaborative, LIDDAs identified and shared best practices for delivering outpatient mental health services for individuals with IDD. The goals of the collaborative are to identify a best practice model to implement as a pilot project, develop goals and outcome measures for the project, and identify LIDDAs to participate in the project.

**Key Deliverables**

- Five LIDDAs with contracts participated in the Learning Collaborative;
- HHSC identified and established a pilot project for FY 2021 through the Learning Collaborative that will establish enhanced IDD community outpatient mental health services at two to three LIDDAs to provide behavioral health services for individuals with IDD, preventing crisis situations;
- Crisis Intervention Services (CIS) Reports will measure success of enhanced programs by tracking the decrease in number of occurrences of institutionalizations (State Supported Living Center, state psychiatric hospital, jail); and
- The pilot LIDDAs will track and report the measures and outcomes created by the Learning Collaborative.
Appendix A. LMHAs/LBHAs in Texas

**ACCESS**

[www.accessmhmr.org](http://www.accessmhmr.org)

1011 College Ave.
Jacksonville, TX 75766
903-589-9000
Counties: Anderson and Cherokee

**Andrews Center**

[www.andrewscenter.com](http://www.andrewscenter.com)

2323 West Front St.
Tyler, TX 75702
903-597-1351
Counties: Henderson, Rains, Smith, Van Zandt and Wood

**Betty Hardwick Center**

[https://bettyhardwick.org/](https://bettyhardwick.org/)

2616 S Clack
Abilene, TX 79606
325-690-5100
Counties: Callahan, Jones, Shackelford, Stephens and Taylor
Bluebonnet Trails Community Services
www.bbtrails.org
1009 N. Georgetown St.
Round Rock, TX 78664
512-255-1720
Counties: Bastrop, Burnet, Caldwell, Fayette, Gonzales, Guadalupe, Lee and Williamson

Border Region Behavioral Health Center
www.borderregion.org
1500 Pappas St.
Laredo, TX 78041
956-794-3000
Counties: Jim Hogg, Starr, Webb, and Zapata

Burke Center
www.myburke.org
2001 S Medford Dr.
Lufkin, TX 75901
936-639-1141
Counties: Angelina, Houston, Jasper, Nacogdoches, Newton, Polk, Sabine, San Augustine, San Jacinto, Shelby, Trinity and Tyler

Camino Real Community Services
www.caminorealcs.org
19965 FM-3175 N.
Lytle, TX 78052
210-357-0300
Counties: Atascosa, Dimmit, Frio, Karnes, La Salle, Maverick, McMullen, Wilson and Zavala
Center for Health Care Services

www.chcsbc.org
3031 W I-10
San Antonio, TX 78201
210-261-1000
County: Bexar

Center for Life Resources

www.cflr.us
408 Mulberry St.
Brownwood, TX 76801
325-646-9574
Counties: Brown, Coleman, Comanche, Eastland, McCulloch, Mills and San Saba

Central Counties Services

https://centralcountiesservices.org
304 S 22nd St.
Temple, TX 76501
254-298-7000
Counties: Bell, Coryell, Hamilton, Lampasas and Milam

Central Plains Center

www.clplains.org
2700 Yonkers St.
Plainview, TX 79072
806-293-2636
Counties: Bailey, Briscoe, Castro, Floyd, Hale, Lamb, Motley, Parmer and Swisher
Coastal Plains Community Center
www.coastalplainsctr.org
200 Marriott Dr.
Portland, TX 78374
361-777-3991
Counties: Aransas, Bee, Brooks, Duval, Jim Wells, Kenedy, Kleberg,

Live Oak and San Patricio
Community Healthcore
www.communityhealthcore.com
107 Woodbine Pl.
Longview, TX 75601
903-758-2471
Counties: Bowie, Cass, Gregg, Harrison, Marion, Panola, Red River, Rusk and Upshur

Denton County MHMR Center
www.dentonmhmr.org
2519 Scripture St.
Denton, TX 76201
940-381-5000
County: Denton

Emergence Health Network
www.emergencehealthnetwork.org
1600 Montana Ave.
El Paso, TX 79902
915-779-1800
County: El Paso
**Gulf Bend Center**

[www.gulfbend.org](http://www.gulfbend.org)

6502 Nursery Drive, Suite 100
Victoria, TX 77904-1178
361-575-0611
Counties: Calhoun, DeWitt, Goliad, Jackson, Lavaca, Refugio and Victoria

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**Gulf Coast Center**

[www.gulfcoastcenter.org](http://www.gulfcoastcenter.org)

123 Rosenberg, Ste. 6
Galveston, TX 77550
409-763-2373
Counties: Brazoria and Galveston

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**Heart of Texas Region MHMR Center**

[www.hotrmhmr.org](http://www.hotrmhmr.org)

110 S 12th St.
Waco, TX 76703
254-752-3451
Counties: Bosque, Falls, Freestone, Hill, Limestone and McLennan

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**Helen Farabee Centers**

[www.helenfarabee.org](http://www.helenfarabee.org)

1000 Brook
Wichita Falls, TX 76301
940-397-3100
Counties: Archer, Baylor, Childress, Clay, Cottle, Dickens, Foard, Hardeman, Haskell, Jack, King, Knox, Montague, Stonewall, Throckmorton, Wichita, Wilbarger, Wise and Young
Hill Country Mental Health and Developmental Disabilities Centers

www.hillcountry.org
819 Water St, Suite 300
Kerrville, TX 78028
830-792-3300

Integral Care

www.integralcare.org
1631 E. 2nd Street Bldg. D
Austin, TX 78702
512-804-3600
County: Travis

Lakes Regional Community Center

www.lrmhmrc.org
400 Airport Rd.
Terrell, TX 75160
972-388-2000
Counties: Camp, Delta, Franklin, Hopkins, Lamar, Morris and Titus

Lifepath Systems

www.lifepathsystems.org/
1515 Heritage Drive
McKinney, TX 75069
972 562-0190
County: Collin
MHMR Authority of Brazos Valley
www.mhmrabv.org
1504 S. Texas Ave.
Bryan, TX 77802
979-822-6467
Counties: Brazos, Burleson, Grimes, Leon, Madison, Robertson and Washington

MHMR of Tarrant County
www.mhmrtarrant.org
3840 Hulen St., North Tower
Fort Worth, TX 76107
817-569-4300
County: Tarrant

MHMR Services for the Concho Valley
www.mhmrcv.org
1501 W Beauregard St.
San Angelo, TX 76901
325-658-7750
Counties: Coke, Concho, Crockett, Irion, Reagan, Sterling and Tom Green

North Texas Behavioral Health Authority
https://www.ntbha.org/
9441 Lyndon B. Johnson Freeway, Suite 350
Dallas, TX 75243
214-366-9407
Counties: Dallas, Ellis, Hunt, Kaufman, Navarro, Rockwall
Nueces Center for Mental Health and Intellectual Disabilities
https://www.ncmhid.org/
1630 S Brownlee
Corpus Christi, TX 78404
361-886-6970
County: Nueces

Pecan Valley Centers for Behavioral & Developmental HealthCare
https://www.pecanvalley.org
2101 W. Pearl
Granbury, TX 76048
817-579-4400
Counties: Erath, Hood, Johnson, Palo Pinto, Parker and Somervell

PermiaCare
www.pbmhmr.com
401 E Illinois, Suite 403
Midland, TX 79701
844-420-3964
Counties: Brewster, Culberson, Ector, Hudspeth, Jeff Davis, Midland, Pecos and Presidio

Spindletop Center
www.stmhmr.org
655 S 8th St.
Beaumont, TX 77701
409-784-5400
Counties: Chambers, Hardin, Jefferson and Orange
**StarCare Specialty Health System**  
[www.StarCarelubbock.org](http://www.StarCarelubbock.org)  
904 Avenue O St.  
Lubbock, TX 79401  
806-766-0310  
Counties: Cochran, Crosby, Hockley, Lubbock and Lynn

**Texana Center**  
[www.texanacenter.com](http://www.texanacenter.com)  
4910 Airport Ave.  
Rosenberg, TX 77471  
281-239-1300  
Counties: Austin, Colorado, Fort Bend, Matagorda, Waller and Wharton

**Texas Panhandle Centers**  
[www.texaspanhandlecenters.org](http://www.texaspanhandlecenters.org)  
901 Wallace Blvd.  
Amarillo, TX 79106  
806-358-1681  

**Texoma Community Center**  
[www.mhmrst.org](http://www.mhmrst.org)  
315 W McLain Dr.  
Sherman, TX 75092  
903-957-4700  
Counties: Cooke, Fannin and Grayson
The Harris Center for Mental Health and IDD
https://www.theharriscenter.org
9401 Southwest Fwy.
Houston, TX 77074
713-970-7000
County: Harris

Tri-County Behavioral Healthcare
www.tcmhmrs.org
233 Sgt. Ed Holcomb Blvd. S.
Conroe, TX 77304
936-521-6100
Counties: Liberty, Montgomery and Walker

Tropical Texas Behavioral Health
www.ttbh.org
1901 S. 24 St.
Edinburg, TX 78539
956-289-7000
Counties: Cameron, Hidalgo and Willacy

West Texas Centers
www.wtcmhmr.org
319 Runnels St.
Big Spring, TX 79720
432-263-0027
Counties: Andrews, Borden, Crane, Dawson, Fisher, Gaines, Garza, Glasscock, Howard, Kent, Loving, Martin, Mitchell, Nolan, Reeves, Runnels, Scurry, Terrell, Terry, Upton, Ward, Winkler and Yoakum
Appendix B. LiDDAs in Texas

Alamo Area Council of Governments (AACOG)
http://www.aacog.com
8700 Tesoro Drive, Suite 160
San Antonio, Texas 78217
210-362-5200
Counties: Bexar

Anderson-Cherokee Community Enrichment Services (ACCESS)
http://www.access-center.org
1011 College Avenue
Jacksonville, Texas 75766
903-586-9000
Counties: Anderson and Cherokee

Andrews Center
http://www.andrewscenter.com
2323 West Front Street
Tyler, Texas 75702
903-597-1351
Counties: Henderson, Rains, Smith, Van Zandt, and Wood

Austin Travis County Integral Care
http://www.integralcare.org
1430 Collier Street
Austin, Texas 78704
512-447-4141
Counties: Travis County
Behavioral Health Center of Nueces County
http://bhcnc.net/
1630 S. Brownlee
Corpus Christi, Texas 78404
361-886-6900
Counties: Nueces

Betty Hardwick Center
https://bettyhardwick.org
2616 S. Clack
Abilene, Texas 79606
325-690-5100
Counties: Callahan, Jones, Shackelford, Stephens, and Taylor counties.

Bluebonnet Trails Community Services
http://www.bbtrails.org
1009 N. Georgetown Street
Round Rock, Texas 78664
Business phone: 512-255-1720
Counties: Bastrop, Burnet, Caldwell, Fayette, Gonzales, Guadalupe, Lee, and Williamson

Border Region Behavioral Health Center
http://www.borderregion.org
1500 Pappas Street
Laredo, Texas 78041
Business phone: 956-794-3000
Counties: Jim Hogg, Starr, Webb, and Zapata
**Burke (formerly Burke Center)**
http://www.myburke.org
2001 S. Medford Drive
Lufkin, Texas 75901
936-639-1141
Counties: Angelina, Houston, Jasper, Nacogdoches, Newton, Polk, Sabine, San Augustine, San Jacinto, Shelby, Trinity, and Tyler

**Camino Real Community Services**
http://www.caminorealmhmr.org/
19965 FM 3175 North
[Mailing address: PO Box 725]
Lytle, Texas 78052
210-357-0300 or 1-800-491-5201
Counties: Atascosa, Dimmit, Frio, Karnes, La Salle, Maverick, McMullen, Wilson, and Zavala

**Center for Life Resources**
http://www.cflr.us/
408 Mulberry
Brownwood, Texas 76801
325-646-9574
Counties: Brown, Coleman, Comanche, Eastland, McCulloch, Mills, and San Saba counties.
Central Counties Services
https://www.cccmhmror.org
304 S. 22nd Street
Temple, Texas 76501
254-298-7000
Counties: Bell, Coryell, Hamilton, Lampasas, and Milam

Central Plains Center
2700 Yonkers
Plainview, Texas 79072
806-296-2636
http://www.centralplains.org
Counties: Bailey, Briscoe, Castro, Floyd, Hale, Lamb, Motley, Parmer, and Swisher

Coastal Plains Community Center
http://www.coastalplainsctr.org
200 Marriott Drive
Portland, Texas 78374
361-777-3991
Counties: Aransas, Bee, Brooks, Duval, Jim Wells, Kenedy, Kleberg, Live Oak, and San Patricio

Community Healthcore
http://www.communityhealthcore.com
107 Woodbine Place
Longview, Texas 75601
Business phone: 903-758-2471
Counties: Bowie, Cass, Gregg, Harrison, Marion, Panola, Red River, Rusk, and Upshur
**Denton County MHMR Center**

http://www.dentonmhmr.org

2519 Scripture

[Mailing address: PO Box 2346, Denton, TX 76202]

Denton, Texas 76202

940-565-5277

Counties: Denton

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**Emergence Health Network (formerly El Paso MHMR)**

http://emergencehealthnetwork.org/

8730 Boeing

El Paso, Texas 79925

915-887-3410 or 1-844-225-7254

Counties: El Paso

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**Gulf Bend Center**

http://www.gulfbend.org

6502 Nursery Drive, Suite 100

Victoria, Texas 77904

361-575-0611 or 1-800-421-8825

Counties: Calhoun, DeWitt, Goliad, Jackson, Lavaca, Refugio, and Victoria

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**Gulf Coast Center**

http://www.gcmhmr.com/

10000 Emmett F. Lowry Express, Texas City, Texas 77591

409-763-2373

Counties: Brazoria and Galveston
The Harris Center for Mental Health and IDD (formerly MHMRA of Harris County)

http://www.mhmraharris.org

7011 Southwest Freeway
Houston, Texas 77074
713-970-7000
Counties: Harris

Heart of Texas Region MHMR Center

http://www.hotrmhmr.org

110 S. 12th Street
Waco, Texas 76701
254-752-3451
Counties: Bosque, Falls, Freestone, Hill, Limestone, and McLennan

Helen Farabee Centers

http://www.helenfarabee.org

1000 Brook Street
[Walking address: PO Box 8266]
Wichita Falls, Texas 76301
940-397-3143
Counties: Archer, Baylor, Childress, Clay, Cottle, Dickens, Foard, Hardeman, Haskell, Jack, King, Knox, Montague, Stonewall, Throckmorton, Wichita, Wilbarger, Wise, and Young
Hill Country Mental Health & Developmental Disabilities Centers
http://www.hillcountry.org
819 Water Street, Suite 300
Kerrville, Texas 78028
830-792-3300

Lakes Regional MHMR Center
http://www.lrmhmrc.org
400 Airport Road
Terrell, Texas 75160
972-524-4159
Counties: Camp, Delta, Franklin, Hopkins, Lamar, Morris, and Titus

LifePath Systems
http://www.lifepathsystems.org
1515 Heritage Dr. Ste 10
McKinney, Texas 75069
972-422-5939
Counties: Collin

Metrocare Services
http://www.metrocareservices.org
1345 River Bend Drive, Suite 200
Dallas, Texas 75247
214-743-1200
Counties: Dallas
**MHMR Authority of Brazos Valley**

http://www.mhmrabv.org

1504 S. Texas Avenue
Bryan, Texas 77802
979-822-6467
 Counties: Brazos, Burleson, Grimes, Leon, Madison, Robertson, and Washington

**MHMR Services for the Concho Valley**

http://www.mhmrcv.org

1501 W. Beauregard
San Angelo, Texas 76901
325-658-7750
 Counties: Coke, Concho, Crockett, Irion, Reagan, Sterling, and Tom Green

**MHMR of Tarrant County**

http://www.mhmrtarrant.org

3840 Hulen Street, North Tower
Fort Worth, Texas 76107
Business phone: 817-569-4300
 Counties: Tarrant

**Pecan Valley Centers for Behavioral & Developmental HealthCare**

http://www.pecanvalley.org

2101 W. Pearl St
Granbury, Texas 76048
Business phone: 817-579-4400
 Counties: Erath, Hood, Johnson, Palo Pinto, Parker, and Somervell
Permian Basin Community Centers for MHMR
http://www.pbmhmr.com
401 E. Illinois, Suite 403
Midland, Texas 79701
432-570-3333
Counties: Brewster, Culberson, Ector, Hudspeth, Jeff Davis, Midland, Pecos, and Presidio

Spindletop Center
http://www.stmhmr.org
655 S. 8th Street
Beaumont, Texas 77701
409-784-5400
Counties: Chambers, Hardin, Jefferson, and Orange

StarCare Specialty Health System (formerly Lubbock Regional MHMR Center)
http://www.lubbockmhmr.org
386 I-27
Lubbock, Texas 79401
806-766-0310
Counties: Cochran, Crosby, Hockley, Lubbock, and Lynn

Texana Center
http://www.texanacenter.com
4910 Airport Avenue
Rosenberg, Texas 77471
281-239-1300 or 1-866-483-9262
Counties: Austin, Colorado, Fort Bend, Matagorda, Waller, and Wharton
Texas Panhandle Centers
http://www.tpmhmr.org/
901 Wallace Blvd
Amarillo, Texas 79106
(806) 358-1681

Texoma Community Center
http://www.mhmrst.org
315 McLain Drive
Sherman, Texas 75092
903-957-4700
Counties: Cooke, Fannin, and Grayson

Tri-County Behavioral Healthcare
http://www.tricountyservices.org
1506 Old Montgomery Rd.
Conroe, Texas 77304
936-521-6100
Counties: Liberty, Montgomery, and Walker

Tropical Texas Behavioral Health
http://www.ttbh.org
1901 S. 24th Ave.,
Edinburg, Texas 78539
956-289-7000 or 1-800-813-1233
Counties: Cameron, Hidalgo, and Willacy
West Texas Centers

http://www.wtcmhmr.org

319 Runnels

Big Spring, Texas 79720

432-263-0007

Counties: Andrews, Borden, Crane, Dawson, Fisher, Gaines, Garza, Glasscock, Howard, Kent, Loving, Martin, Mitchell, Nolan, Reeves, Runnels, Scurry, Terrell, Terry, Upton, Ward, Winkler, and Yoakum