



TEXAS
Health and Human
Services

Service and Care Coordination

Updates on Initiatives

Improving Service and Care Coordination

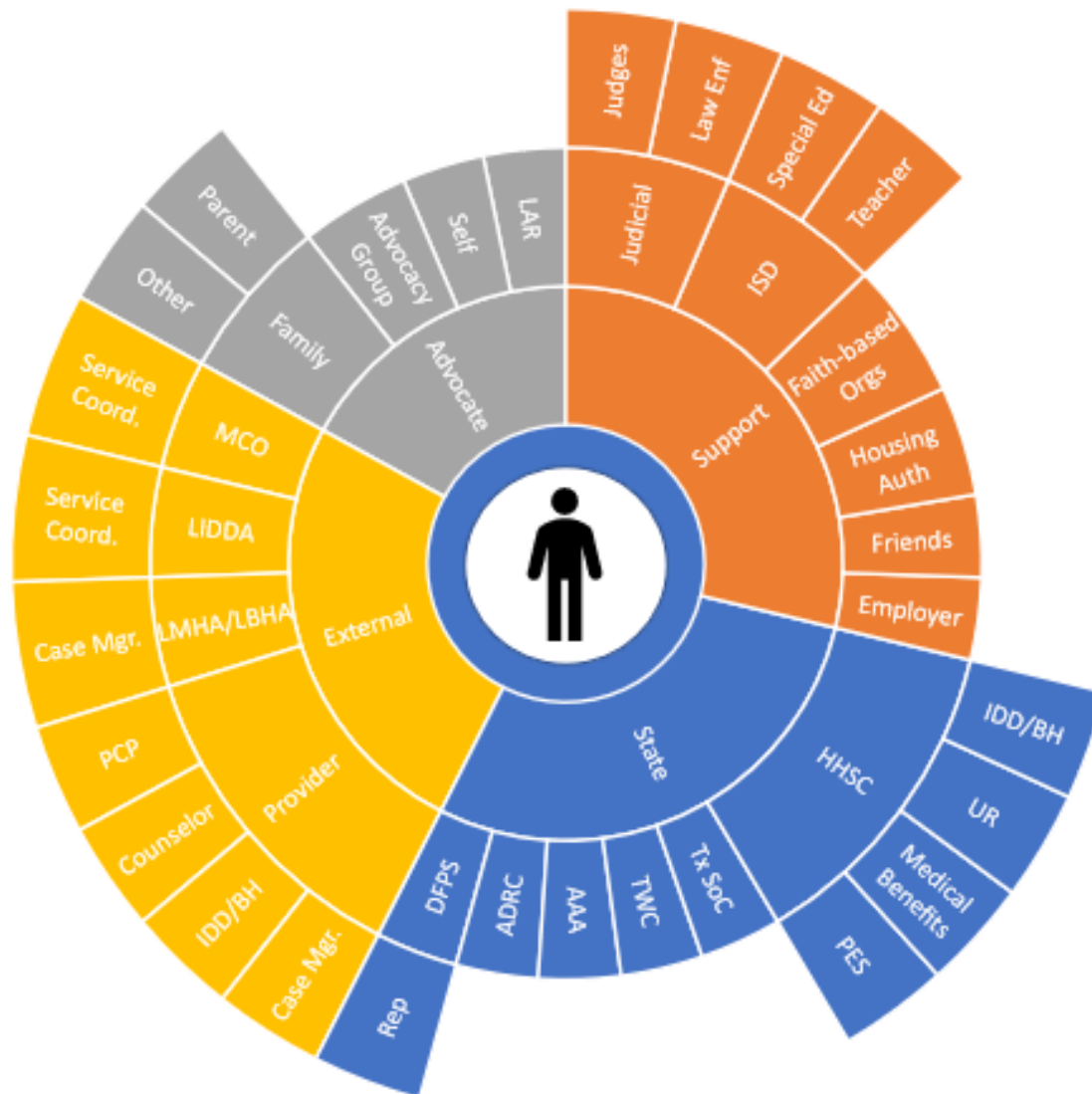
Activities and Next Steps

- Based on results of the Service and Care Coordination survey, HHSC is working to:
 - Update an existing [HHSC webpage](#) with link to the HHS Learning Portal and additional resource information
 - Develop computer-based trainings and other educational materials to address survey findings
 - Work with external stakeholders to develop the framework for a regional collaborative for IDD services



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Stakeholders who Touch Service & Care Coordination



Legend:

- ADRC - Aging and Disability Resource center
- AAA - Area Agency on Aging
- DFPS – Department of Family & Protective Services
- DFPS Rep – Child / Adult Protective Representative
- IDD/BH – Individual and Development Disability / Behavioral Health
- LAR – Legally Authorized Representative
- LBHA – Local Behavioral Health Authority
- LMHA - Local Mental Health Authority
- LIDDA - Local Intellectual and Developmental Disability Authority
- MCO – Managed Care Organization
- PES - Program Enrollment & Support
- Tx SoC – Texas System of Care
- TWC – Texas Workforce Commission
- UR – Texas HHSC Utilization Review



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Thank You

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