



TEXAS
Health and Human
Services

Increasing Equity in the Family Outcomes Survey

**ECI Advisory Committee Meeting
November 3, 2021**

Family Outcomes Survey in Texas



TEXAS
Health and Human
Services

- Conducted annually.
- Uses a random sample of families who have been enrolled for at least six months at the start of the survey period.
- Offered in English and Spanish.
- Includes six questions specific to Texas.

2021 ECI Family Outcomes Survey

Section B: Family Outcomes

Instructions: Section B of the Family Outcomes Survey focuses on ways in which you support your child's needs. For each statement below, please select which option best describes your family right now: not at all, a little, somewhat, almost or completely.

6. Outcome 1: Understanding your child's strengths, needs, and abilities 0

	Not at all	A little	Somewhat	Almost	Completely
We know the next steps for our child's growth and learning.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
We understand our child's strengths and abilities.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
We understand our child's delays and needs.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
We are able to tell when our child is making progress.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

7. Outcome 2: Knowing your rights and advocating for your child 0

	Not at all	A little	Somewhat	Almost	Completely
We are able to find and use the services and programs available to us.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
We know our rights related to early intervention services.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
We know who to contact and what to do when we have questions and concerns.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
We know what options are available when our child leaves the program.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
We are comfortable asking for services and supports that our child and family need.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
We feel like important members of the team.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

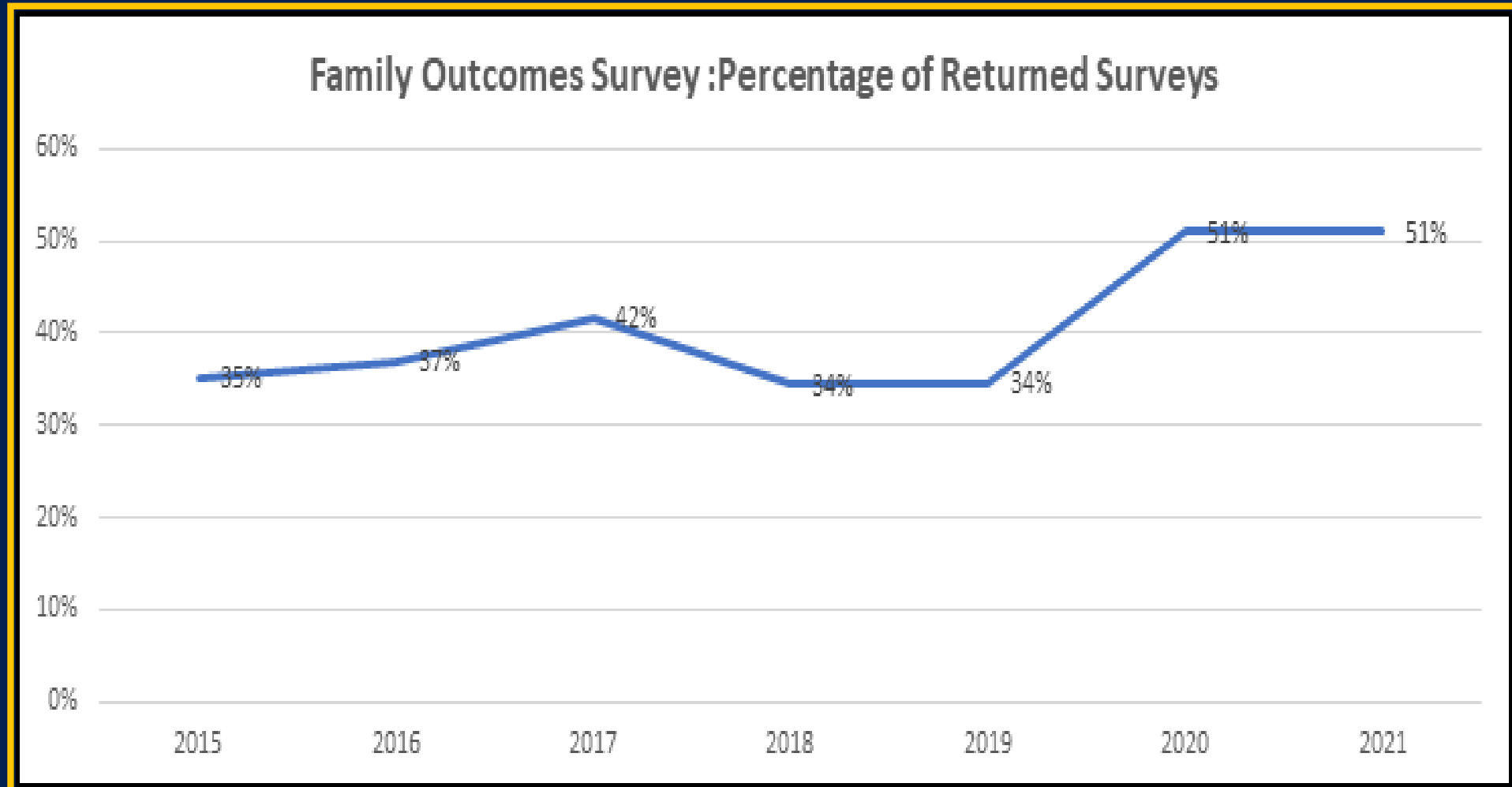
8. Outcome 3: Helping your child develop and learn 0

	Not at all	A little	Somewhat	Almost	Completely
We are able to help our child interact with and relate well to others.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
We are able to help our child learn new skills.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
We are able to help our child take care of his/her	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

Family Outcomes Survey in Texas (cont'd)



TEXAS
Health and Human
Services



State Goals: Response Rate

Improve our response rate

- Understand non-responders.
- Provide supports to families to help with completing the survey.
- Educate local points of contact on survey goals and process.
- Provide progress updates on survey response rates during the survey window.

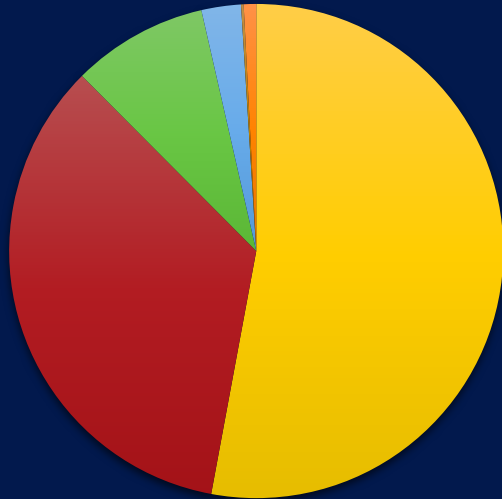


TEXAS
Health and Human
Services

State Goals: Representation

Improve representation

Race/Ethnicity



■ 1 ■ 2 ■ 3 ■ 4 ■ 5 ■ 6



TEXAS
Health and Human
Services

ECI Wants to Hear from Families

Texas Health and Human Services Early Childhood Intervention



Why does ECI need to hear from families?

Every year Texas Health and Human Services Early Childhood Intervention (ECI) asks our families to tell us how we are doing.

Hearing from families shows us where we need to make changes to better serve them.

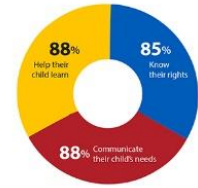


What do we want?

ECI wants all families to:

1. Know their rights and their child's rights while enrolled in ECI.
2. Learn how to communicate their child's needs and family priorities.
3. Discover ways to help their child learn and grow every day.

Last year, the percent of families who said ECI helped them:



Why do we need your help?

ECI's number one goal is to provide the best services we can to our enrolled families.

We need your help to reach that goal.



How can you help?

Please fill out our short survey and tell us what we are doing well and how we can improve to better serve your family.

If you have any questions or need assistance, please call 512-776-4300 for help.



What families think of ECI:

"COVID has changed a lot of the way services are rendered and sessions are held. Our child has grown and made huge strides by being at home with us and me being fully involved in therapy sessions. This year has been strange but really good for our child's growth."

"I would not have known what to do and how to do things if it wasn't for the team that stood 100% behind me and my child. The support group we had was above and beyond amazing and I thank them from the bottom of my heart."

"This program has been so beneficial for our child. We have learned many ways to help her grow and progress. The two women working with us have been wonderful. They prove that they care not only about our child's needs but the needs of our family as well. It's been a pleasure working with them."

State Goals: Improve Performance

Improve performance and initiatives

- Partner with parents on opportunities for improvement.
- Share best practices.
- Provide targeted technical assistance to local programs on using Family Outcomes Survey data to improve performance.
- Create equity dashboards.



TEXAS
Health and Human
Services



Your Participation

- Allows us to obtain diverse perspectives.
- Provides input for decisions related to specific areas, such as:
 - policies,
 - training and technical assistance, and
 - overall program improvement.



TEXAS
Health and Human
Services



TEXAS
Health and Human
Services

Questions?



TEXAS
Health and Human
Services

Thank you

**Dana McGrath, Director
Early Childhood Intervention**