



Cecile Erwin Young Executive Commissioner

Date: May 19, 2022

To: Adult Foster Care Providers Assisted Living Facilities Providers **Community Attendant Services Providers** Community Living Assistance and Support Services Providers **Consumer Managed Personal Attendant Services Providers** Day Activity Home Services Providers Deaf Blind with Multiple Disabilities Providers **Emergency Response Services Providers** Family Care Providers **Financial Management Services Agencies Guardianship Providers** Home Delivered Meals Providers **Hospice Providers** Local Intellectual and Developmental Disability Authorities Medically Dependent Children Program Providers Intermediate Care Facilities for Persons with Intellectual Disabilities Providers Nursing Facilities Providers **Primary Home Care Providers** Programs of All-Inclusive Care for the Elderly Providers Special Services to Persons with Disabilities Providers Swing Bed Providers Transition Assistance Services Providers

Subject: Information Letter No. 2022-31 Preparing for the upcoming Fiscal year 2022 Fee-for-Service Claims Billing Closeout

To prepare for the August 31, 2022 end of fiscal year closeout, it is important for providers to promptly submit claims to be paid by the Health and Human Services Commission (HHSC) for any unbilled services. HHSC will publish additional details regarding cutoff dates for fiscal year 2022 in an upcoming HHSC information letter when they are available.

Information Letter No. 2022-31 Preparing for the Upcoming Fiscal year 2022 Fee-for-Service Claims Billing Closeout May 19, 2022 Page 2

- **12-month filing rule** Providers should ensure not only that billing is current for all services provided, but also that any problems associated with the claims are resolved within the 12-month filing limitation.
- Remittance & Status (R&S) reports As the new state fiscal year approaches, providers should be particularly diligent in reviewing their R&S reports to ensure recoupments on claims paid by HHSC are valid. Invalid recoupments for fiscal year 2020 services (provided September 1, 2019 through August 31, 2020) should immediately be brought to the attention of state office staff. Contact information for appropriate state staff is listed at the end of this letter. Providers should then rebill for these services prior to this year's August cutoff date for submitting claims. Claims rebilled after the August cutoff date become a "miscellaneous claim."
- **Miscellaneous Fee-for-Service claims** Miscellaneous claims occur when the service dates are earlier than two prior fiscal years plus the current fiscal year. Claims for services that are less than eight years old and/or claims that total less than \$50,000 owed to a single legal entity are paid on a first-come, first-served basis using funds appropriated during each legislative session. Miscellaneous claims over \$50,000 and/or for services more than eight years old cannot be paid except as a special line item in the state budget.

For questions about the R&S report, please contact the Texas Medicaid & Healthcare Partnership at 1-800-626-4117, Option 1. Invalid or inappropriate recoupments should be immediately reported to HHSC Provider Recoupments & Holds at (512) 438-2200, Option 3.

Sincerely,

[signature on file]

Katherine Scheib Deputy Associate Commissioner Medicaid/Children's Health Insurance Program (CHIP) Services - Operations

DC: ct