Date: December 9, 2021

To: Community Living Assistance and Support Services (CLASS) Case Management Agency and Direct Services Agency (MADSA) Providers
Day Activity and Health Services (DAHS) Providers
Deaf Blind Multiple Disabilities (DBMD) Providers
Home and Community-based Services (HCS) Providers
Intermediate Care Facilities for Individuals with an Intellectual Disability or Related Conditions (ICF/IID) Providers
Nursing Facility (NF) Providers
Primary Home Care (PHC) Providers
Residential Care (RC) Providers
Texas Home Living (TxHmL) Providers
Department of Family and Protective Services (DFPS) 24-Hour Residential Child Care (RCC) Providers

Subject: Information Letter No. 2021-57
2021 Cost Report and 2021 or 2022 Accountability Report Training Information.

This letter is to notify providers of the 2021 Cost Report and 2021 or 2022 Accountability Report - Training Schedule.

**COST REPORT TRAINING PURPOSE**

The 2021 Cost Report and 2021 Accountability Report and/or 2022 Accountability report due to Termination, Change of Ownership, and Exiting Rate Enhancement training is a webinar training that provides in-depth discussion, purpose and instruction on entering data in the State of Texas Automated Information Reporting System (STAIRS) application. STAIRS is the web-based data collection tool used to submit cost and accountability reports. STAIRS store the names of everyone who completes the training, so there is no need for certificates or education credits.
A preparer must complete the appropriate training webinar to be able to submit a cost or accountability report. The Health and Human Services Commission (HHSC) Provider Finance Department (PFD) will give access to providers and preparers to submit a cost or accountability report in STAIRS who complete training.

**COST REPORT TRAINING REQUIREMENTS**

HHSC PFD requires preparers to take the cost report training for the same year the cost report is due for their specific program. The training taken in the cost report submission year will award a preparer the necessary credit to complete that year’s cost report and the following year’s accountability report, if applicable.

A provider who participates in the Attendant Compensation Rate Enhancement or Direct Care Staff Enhancement (rate enhancement) programs will be required to submit accountability reports in the years that they are not required to submit cost reports. Providers who do not participate in the rate enhancement program will only be required to submit cost reports every two years except for rate enhancement participants in the Deaf Blind with Multiple Disabilities (DBMD) program who must submit accountability reports annually. No reports will be required in the interim years if they continue to be non-participants in the rate enhancement programs.

24-Hour Residential Child Care and State Supported Living Center providers must submit cost reports on an annual basis. Cost Report training is available every year; however, cost report training is mandatory every other year when the odd-year cost report is due. Rate enhancement participants in the DBMD program must attend mandatory training every 2 years when the odd-year accountability report is due.

HHSC will include the cost report submission schedule in the annual cost report request sent via email and it will be available on the HHSC PFD website.

Accountability report preparers must complete state-sponsored cost report training every other year. Either in the year when their program’s cost report is due or in the following year, their accountability report is due if they could not complete the previous year’s training.
Rate Enhancement participating providers that terminate from the program and/or providers who undergo a change of ownership will have to complete a 2022 accountability report which may require attendance during the 2021 training for the report to be completed.

To complete the 2021 cost report or 2021/2022 accountability report, preparers must have attended training for their specific program as listed in the table below.

**REQUIRED TRAININGS FOR 2021 COST REPORT OR 2021 ACCOUNTABILITY REPORT BY PROGRAM**

<table>
<thead>
<tr>
<th>Program</th>
<th>Report Type</th>
<th>Required Training</th>
</tr>
</thead>
<tbody>
<tr>
<td>Deaf Blind with Multiple Disabilities (DBMD)</td>
<td>2021/2022 Accountability Report</td>
<td>2021 Report Training</td>
</tr>
<tr>
<td>Day Activity and Health Services (DAHS)</td>
<td>2021 Cost Report or 2022 Accountability Report</td>
<td>2021 Report Training</td>
</tr>
<tr>
<td>Primary Home Care, Family Care, Community Attendant Services (PHC)</td>
<td>2021 Cost Report or 2022 Accountability Report</td>
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<td>Nursing Facility (NF)</td>
<td>2021/2022 Accountability Report</td>
<td>2020 Report or 2021 Report Training</td>
</tr>
<tr>
<td>Home and Community Based Services and Texas Home Living (HCS/TxHmL)</td>
<td>2021/2022 Accountability Report</td>
<td>2020 Report Training or 2021 Report Training</td>
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</tbody>
</table>
The 2021 Cost Report and 2021/2022 Accountability Report training will award the appropriate credits for the preparer to submit the 2021 Cost Report and the following year’s Accountability Report for the applicable program.

**PFD WEBSITE**

The HHSC PFD website contains:

- Program-specific cost report instructions.
- Cost report training information and materials.
- Payment rates.
- Weblinks for training information and registration.

We update the website periodically with new information and when we add new features. We encourage you to visit our website at: [https://pfd.hhs.texas.gov/long-term-services-supports](https://pfd.hhs.texas.gov/long-term-services-supports)

**RESOURCES**

Please contact the Customer Information Center if you have any questions about the information in this letter at: PFD-LTSS@hhs.texas.gov or call us at (737) 867-7817.
Sincerely,

[signature on file]

Samuel West
Director of Provider Finance for Long Term Services and Supports